

RFP Enquiry No.: OCAC-SEGP-INFRA-0014-2019-19029
CORRIGENDUM

RFP NO. OCAC-SEGP-INFRA-0014-2019-19029 for Selection of Bidder for Up-gradation of Existing Deployment of Enterprise Management System (EMS) of CCTNS Project with Integration of GIS Solution.

Important: The corrigendum is to be read, duly signed and submitted along with the original RFP document published on the websites <http://www.ocac.in>, www.odisha.gov.in and www.tenders.gov.in vide RFP Enquiry No.: -OCAC-SEGP-INFRA-0014-2019-19029

RFP Clause, Page No, Sec	Description of the Clause	Queries/Suggestion of the bidders	Response of SCRB & OCAC
RFP Clause 1.2, Objectives (BOM), Page No-3	CA Infrastructure Management and CA service desk manager	1. We are assuming all the CA software's are currently under AMC (Annual Maintenance Support) support contract with CA Technologies. Please confirm	Yes, at present all the CA Software's are under support contract up to 31 st July 2019. Renewal of CA license software will be done by SCRB before the up-gradation start.
	E-Health to Performance management	2. Proposed system is CA Application Performance Management 3.7. Please confirm	At present E-health (V6.3), Performance management (V3.7) and APM (V9.6) of CA are implemented. Note:-Latest version of the module should be up-graded during implementation

	CA Business Intelligence	<p>3. Is there any recommended version to be used e.g. CA Business Intelligence - 4.1 SP3? Please clarify</p> <p>4. Is the scope to propose the BI solution architecture or also implementation and configuration of reports?</p> <p>5. If implementation & configuration is in-scope? Then</p> <p>a. Are all infrastructures available & configured?</p> <p>b. Number of reports, Requirement specification of reports etc... already available & finalized?</p>	<p>Currently 3.3 SP1 is in use and latest version should be installed during up-gradation.</p> <p>However, CA Business Intelligence (CA BOXI) with latest version should implement as per the requirement of SCRB, for day to day report generation.</p>
RFP Clause 1, Under Section III: General Terms & Conditions, Scope, Page No-5	Renewal of CA licenses	6. Who is the current supporting vendor for the CA implementation?	NIIT Technologies
	Upgrade CA-eHealth to CA-PM	<p>7. Assuming all implementation documents are available</p> <p>8. How many existing custom report templates are available in current implementation of eHealth?</p>	<p>Yes, Existing E-health documents are available.</p> <p>Existing custom report templates are available in installed system. The entire report template will be shared during the time of up-gradation.</p>
	EMS solution downtime must be below 4 hours	<p>9. Has the current implementation of CA & ArcGIS solution configured with a Failover mechanism?</p> <p>10. Is Backup/Recovery mechanism of all these applications already established?</p>	<p>No, at present the implementation of CA & ArcGIS solution are not in HA.</p> <p>Yes backup/recovery mechanisms are established.</p>

	Integration of GIS solutions	<p>11. Is the High-Level SRS (System Requirement Specifications) with Acceptance criteria already defined? If yes can they be shared?</p> <p>12. Is there any specific Technology based guidelines for vendor to finalize integration methodology? E.g. Commercial middlewares/Custom solutions based on open source technologies using available integration API's?</p>	Bidder is free to quote any third party solution keeping in mind the present implementation of SCRIB and its seamless up-gradation & support.
RFP Clause 5, Time of Completion of Project, Page No-9	Within 6 weeks of project	<p>13. Please clarify this timeline?</p> <p>a. Is this for overall project completion or few specific tasks?</p> <p>b. Is there any flexibility on the timelines?</p> <p>c. Is this for upgrade of all applications? What if the upgrade requires Hardware upgrade?</p> <p>d. Can we assume the SRS, QA documentations and team already available?</p> <p>e. Any Fit-GAP analysis already done for the proposed application migration with existing functionalities?</p>	<p>a. Overall project</p> <p>b. The project has to be executed within six weeks from date of issue of work order.</p> <p>c. For all application, no H/W</p> <p>d. NA</p> <p>e. NA</p>
RFP Clause 1.2, Objectives (BOM), Page No-3	CA Service Desk Manager	If current version 12.x is obsolete then the certification end date proof is needed.	Present CA Service Desk Manager running version is 12.9
RFP Clause 1, Under Section III: General Terms & Conditions, Page No-5	Scope of Work	What is the Capacity Building of CCTNS Team CA EMS?	The successful Bidder needs to train the personnel who is looking after day to day operation of CCTNS EMS.
	Scope of Work	When Last updated module of CA?	Last updated CA modules are in the year 2015

	Scope of Work	When CA was customized in which year and which module are customizing?	In the year 2014-15:- <ul style="list-style-type: none"> • CA-Spectrum(V9.3), • e-Health(V6.3), • SD(V12.9), • APM+TIM(V9.6), • ITCM(V12.8) • Data minder(V14.5)
	Scope of Work	What is the Software traceability matrix (Last Customization)	NA
RFP Clause 1, Under Section III: General Terms & Conditions, Page No-6	Scope of Work	What is the GIS fencing status of police stations?	Police Stations are GEO Fenced
RFP Clause 17, Detailed Evaluation Page No-13	Section-III, General Terms & Conditions	What is the Methodology for bid finalization?	The evaluation of the tender will be made on the basis of least cost for the entire range of items (sum of all quoted prices inclusive of taxes) as mentioned in Commercial Bid.
		An appeal to extend the date of submission for 15 days.	No extension on date of submission
RFP Clause 5, Time of Completion of Project, Page No-9	Time of completion of Project: 6 weeks	Kindly amend this to 10weeks.	No

<p>RFP Clause 8, Payment Terms, Page No-10</p>	<p>a. 70% of the License cost and integration cost will be paid after successful Final Acceptance Test (FAT) which includes all the sites (Police Stations) of the CCTNS network shall discover on the Odisha Map.</p> <p>b. Balance 30% of the License cost and integration cost will be paid completions of 90 days from the date of FAT.</p>	<p>Kindly amend this:</p> <p>a) 70% on delivery of License</p> <p>b) 20% on Integration and successful FAT</p> <p>c) Balance 10 % after 30days of FAT</p>	<p>No Change, as per RFP.</p>
<p>RFP Clause 1, Under Section III: General Terms & Conditions, Scope, Page No-5</p>	<p>Scope of Work</p>	<p>Share CA/Broadcom software exact versions along with Operating system details so that upgrade feasibility & strategy can be verified/planned. E.g. Few upgrades will need multiple upgrade cycle while other needs a fresh product to be implemented.</p> <p>Architecture details of existing environment required. Do we have any requirement for DR/HA? If Yes, please share the details.</p>	<p>Existing module versions are:-</p> <ul style="list-style-type: none"> • CA-Spectrum(V9.3), • e-Health(V6.3), • SD(V12.9), • APM(V9.6), • TIM(V9.6,CentOS) • ITCM(V12.8) • Dataminder(V14.5) <p>Existing Operating System:- Window server 2008 R2 Standard.</p> <p>Note: No license available for Red Hat Enterprise Linux.</p> <p>No, at present the implementation are not in HA.</p>

		<p>Please share the sample copies of already available report(s) which needs to be made available post upgrade</p>	<p>The entire report template will be shared during the time of up-gradation.</p>
		<p>Which GIS/Geo-view solution/integration is being used in current environment for which methodology is requested? Geo-view requires device location sys. Location configured on all the respective network devices even for default functionality to work; is that configured and does the entire network device support this configuration? Please share if any 3rd party solution is also used in addition to CA/Broadcom tools.</p>	<p>Currently no GEO fencing methodology used and no Third party solution are currently in use.</p>
		<p>How are SLA reports configured/managed? Do we have any customization or manual work needed in existing setup which needs to be reconfigured post migration?</p>	<p>New customization required for modification of existing SLA reports.</p>
		<p>Do we need old/existing data to be migrated or it needs to be planned on new hardware with fresh configurations/data?</p>	<p>Yes, we need old/existing data to be migrated in new H/W.</p>
		<p>What kind of support is needed post implementation? E.g. How many support's personnel & engagement model i.e. Onsite/Offsite/Business Hours etc.</p>	<p>No dedicated resource is required. The resource may attend to it as and when required, including on remote</p>
		<p>Is existing environment under CA/Broadcom support for eHealth to PM software replacement?</p>	<p>Existing environment under CA Broadcom support license till 31st July 2019.</p>

		<p>Any additional requirements/configurations apart from migration from existing software versions & configuration?</p>	<p>Currently we are using :-</p> <ul style="list-style-type: none"> • CA-Spectrum(V9.3) • e-health(V6.3) • D(V12.9) • APM(V9.6) • TIM(V9.6) • TCM(V12.8) • Dataminder(V14.5) <p>Need to migrate CA-Spectrum, CA-eHealth, CA-SD, CA-APM, CA-Client Automation, CA-Network flow analysis,</p> <p>CA-Unified Infrastructure Mgmt server Pack and Server & Application pack Mgmt., CA-UIM Service response time advance pack, CA-UIM SNMP collector FOC for SysEdge migration.</p>
		<p>How is control centre using existing tool configuration for four key items mentioned on page 5. Do we need to replicate the same functionality post upgrade or additional configurations are needed?</p>	<p>All these major four key points should comply in migration with UAT.</p>
		<p>Does OCAC have required operating system license(s) as only CA/Broadcom and hardware responsibility is mentioned as ownership of the bidder?</p>	<p>OCAC will not provide any licenses.</p>
<p>RFP Clause 2, Eligibility Criteria, Point No-vi, Page No-7</p>	<p>The Bidder should have valid ISO 20000-1:2011 Certification</p>	<p>Request to consider "Credentials of Bidder/bidder parent /subsidiary in this regard"</p>	<p>Accepted</p>

RFP Clause 1, Under Section III: General Terms & Conditions, Scope, Page No-5	Scope of Work	Integration with GIS solution and reporting structure should be only one time activity post up gradation. Any further scope of changes will have commercial Impact. Please clarify.	It will be a one –time activity. Further support will be part of overall maintenance and is expected to be minimal.
	Scope of work	Please clarify the scope of training and duration of training.	Training includes admin related training for all migrated modules with installation and configuration documents.
	General	Please clarify whether any dedicated manpower is required or not during contract period.	No dedicated resource is required. The resource may attend to it as and when required, including on remote.