RFP FOR SELECTION OF SOFTWARE FIRM FOR DEVELOPMENT AND IMPLEMENTATION OF SOFTWARE FOR AUTOMATION OF PROMOTION & DISCIPLINARY WINGS OF OPSC
REF NO : OCAC-SEGP-SPD-0008-2019-19041

Corrigendum

SL#	Clause No.	Existing Clause	Revised Clause
1	5.1 RFP Pre-Qualification Criteria, Sales Turnover in System Integrator, page no.17	Average Annual Turnover generated from services relating to Software Development during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least ₹6 Crores	We will request kindly change the clause to "Average Annual Turnover generated from IT/ITeS services during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least ₹6 Crores"
2	5.1 RFP Pre-Qualification Criteria, Manpower Strength, page no.18	The Bidder should have at least 50 (Fifty) technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll.	The Bidder should have at least 30 Thirty technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll."
3	5.2.1 RFP Financial & Resource stregnth, page no.19	Minimum 50: 5 Marks Beyond 50 professionals, 1 mark for each 10 professionals maximum 10 marks	"Minimum 30: 5 Marks Beyond 15 professionals, 3 mark for each 5 professionals maximum 15 marks"
4	RFP Page NO. 29, Section 7.3.2 Detailed System study	b) Understand / assess data migration requirement and define strategy to prepare the legacy data for the use	Data migration not required
5	Page No. 37, Clause no. 7.7.2. Point (iv)	Flexible enough to integrate with new systems/ features like on-line Aadhaar Authentication, existing admission databases of different streams of education, certification databases (BSE/ CBSE/ ICSE etc.), Biometric Attendance System etc.	Flexible enough to integrate with new systems/ features like on-line Aadhaar Authentication, Biometric authentication etc.
6	RFP Page No34, 7.3.9 Training	b) Training shall be conducted at Centrally and/or region level	b) Training shall be conducted at OPSC, Cuttack and identified location at Bhubaneswar

7	RFP Page 19, Section 5.3 Financial bid Evaluation Criteria RFP page 68 8.7.1 Commercial Bid	RFP Page 19, Section 5.3 Financial bid Evaluation Criteria b) The bid price will be inclusive of all taxes and levies and shall be in Indian Rupees RFP page 68 8.7.1 Commercial Bid Rate should be quoted exclusive of taxes	Rate should be quoted exclusive of taxes
8	Page No. 68 Clause No. 8.7.1 Commercial Bid format	Onsite Support Engineer (quote for one resources) Unit - Man month, Qty- 5 months	Onsite Support Engineer (quote for one resources) Unit - Man month, Qty- 60 months
9	Page No. 45, Clause No. 7.9 Time Line & Tentative Deliverables Ponit No. e - Training	- Training to Stakeholders , Time line - T4+11 Weeks	- Training to Stakeholders , Time line - T+11 Weeks
10	Page 18; 5.2.1 Financial & Resource Strength Point No. d	Quality Certification CMMI-5-4 Marks CMMI-3- 2 Marks ISO27001–3Marks ISO20000-1 Marks	Quality Certification CMMI-5-6 Marks CMMI-3- 3 Marks ISO27001–3Marks ISO20000-1 Marks
11	Page 38; 7.7.1.2 Dashboard	Viewing facility for all the transactions and other down line hierarchy District Wise, Block Wise, GP Wise and by aging.	Viewing facility for all the transactions and other down line hierarchy - application no. reference wise
12	Page 41; Section 7.8.4 Technical Requirements Point m	The system shall support e-mail, SMS and fax integration	The system shall support e-mail and SMS integration

Revised Tender Schedule

SL#	Event	Date & Time
1	Last Date and Time for submission of proposals	By 12:00 Noon of 08.11.2019
2	Opening of General and Technical Bids	08.11.2019 at 12:30 PM
3	Technical presentation and Opening of Commercial Bids	To be intimated later

Other terms and conditions of the RFP remain unchanged.

Pre-bid Resolution Document

SI No	RFP Page No	Content in the RFP	Change required	Remarks of OCAC
1	5.1 RFP Pre-Qualification Criteria, Sales Turnover in System Integrator, page no.17	Average Annual Turnover generated from services relating to Software Development during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least ₹6 Crores	We will request kindly change the clause to ''Average Annual Turnover generated from IT/ITeS services during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least ₹6 Crores''	See the revised clause in Corrigendum
2	5.1 RFP Pre-Qualification Criteria, Manpower Strength, page no.18	The Bidder should have at least 50 (Fifty) technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll.	we will request kindly change the clause to "The Bidder should have at least 15 (Fifteen technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll."	See the revised clause in Corrigendum
3	5.2.1 RFP Financial & Resource stregnth, page no.19	Minimum 50: 5 Marks Beyond 50 professionals, 1 mark for each 10 professionals maximum 10 marks	we will request kindly change to : -"Minimum 15: 5 Marks Beyond 15 professionals, 3 mark for each 5 professionals maximum 15 marks"	See the revised clause in Corrigendum
4	5.2.1 RFP Financial & Resource stregnth, page no.19	CMMI-5-4 Marks CMMI-3- 2 Marks ISO27001–3Marks ISO20000-1 Marks	We will request kindly change to : CMMI-5-15 Marks CMMI-3- 13 Marks ISO27001–10Marks ISO20000-8 Marks	As per RFP
5	5.2.2 RFP Prevoius experience & Expertise, page no.19	Mark : Each project 5 marks maximum 30 marks	we will request kindly change to :- "Each project 15 marks maximum 30 marks	As per RFP
6	4.4.3 Earnest Money Deposit (EMD), Page 12		Kindly allow expemtion of EMD for MSME/NSIC registered vendors	As per RFP
7	FactSheet, Section 8.2 Page 7	Total project period is 5 years and 4 months (5 years after Go-live).Software firm must complete development of the application within 16 weeks from receiving the work order.	Request ot extende Develometn timeframe from 16 weeks to 22 weeks (T+15 insteadof T+9 weeks for Software Development, Testing, Deployment and Configuration as mentioned in Page 15 Setion 7.14.1)	As per RFP

8	Section 7.14.1 Project Implementation, Row C, Page 14	Software Development, Testing, Deployment, Configuration: T+9 Weeks	Request for timeline to be T+15 weeks intead of 9 for Software Development, Testing, Deployment, Configuration	As per RFP
9	Section 7.8.4 Technical Requirements, Point L, Page 42	The system shall support biometric based access.	What does it mean? Does Client want log in though biometric? Scope of bioemetric in deails please.	Biometric based authentication, if required
10	7.7.2 Workflow Based Scrutiny Module, Point xi, Page 39	The workflow shall interface with SMS & email system supporting SMTP for sending out notifications (if provided by OCAC)	The SMS and Email gateway will be prvided by Client/OCAC.	SMS and Email gateway will be provided by OCAC
11	7.3.6 Deployment & Configuration, Point a, Page 32	The selected bidder shall deploy the new application over the hardware infrastructure provided by the Odisha State Data Centre (OSDC)	The servers will be given by OSDC upon request from the SI	Servers will be provided by OCAC through SDC
12	7.8.5.1 Application Design and Development, Point b, Page 43	Platform Flexibility: Open Standards and Interoperability (Usage of standard APIs) shall be considered Web-centric, multi-tier architecture shall be used.	Which platform is this to be developed on? Is there any preference?	Bidder has to propose
13	RFP Page NO. 25, Section 7.2.3, To be process description	Registration of Department for filling references	Kindly elaborate the function of Line Department and type of users to use this application	It will be intimated during system study
14	RFP Page NO. 25, Section 7.2.3, To be process description	Administrator	We understand that the Administrator will official from OPSC. Kindly confirm.	Yes
15	RFP Page NO. 26, To-Be Process Step by Step process, Sl. 1	Department needs to register their unit by providing following details such as Name of the office Name of the parent department Name of the authorized person Designation of the authorized person Official email ID Mobile No Address of the office	We assume that Departmental officials will use the application on behalf of the subordinate office/ directorate, Kindly confirm? Is there any approval mechanism required during unit registration process? Kindly confirm	Only Department Officials will use the application.
16	RFP Page NO. 29, Section 7.3.2 Detailed System study	b) Understand / assess data migration requirement and	Is there any scope of Data Migration from legacy system? If yes please provide the volume and existing format of the data to be migrated.	Data migration not required

		define strategy to prepare the legacy data for the use		
17	RFP Page NO. 28, Section 7.3 Scope of Work Sl. No. e	Integration with existing 3rd party Applications and to meet future need as per new scope additions	We understand that the proposed solution will be integrated with below application 1. Govt. HRMIS 2. Online Aadhaar 3. Existing admission database 4. Certification database 5 Biometric attendance system Kindly confirm on the same and please specify if any other applications needed to be integrated with the proposed application	See the revised clause in Corrigendum
18	RFP page No. 30, Section 7.3.4 Integration with 3rd Party & Other e-Gov Applications:	b) The selected bidder shall ensure that all the integration of government applications and third party solutions with new application. All integrations shall be done through the middleware functionality of the application or directly through the Web services. The proposed solution should be compliant enough either to publish or consume the web services to integrate with the above mentioned applications.	For integration with proposed solution, necessary Web services/ API required from the Government applications or Third party application shall be provided by OCAC. Kindly confirm	In case of third party application,, the API will be provided by OCAC
19	RFP page No. 30, Section 7.3.4 Integration with 3rd Party & Other e-Gov Applications:	c) The selected bidder shall provide all necessary support for integrating the new applications/modules with the existing solution of OPSC.	Kindly clarify the meaning of "existing solution of OPSC" Whether OPSC is using any existing application which is required to be integrated with the proposed solution? If yes , it is assumed that necessary Web services API required for integration of the existing solution with the proposed solution shall be provided by OPSC and OCAC will facilitate the same	Provide facility to integration of new application to be developed by OPSC in shape of Change Request

20	RFP Page No. 42, 7.8.4 Technical Requirements	c) After establishment of Automation of Promotion & Disciplinary Wings of OPSC in entire management of user ids, security, permissions, etc. shall be handled from the helpdesk/support team.	We understand the same activity will be done by one onsite support engineer. Kindly confirm	Will be done by the competent person of OPSC
21	RFP Page No34, 7.3.9 Training	b) Training shall be conducted at Centrally and/or region level	Kindly specify tentative numbers of trainees to whom training will be imparted. Training will be conducted at OCAC office at Bhubaneswar and OCAC will take care of the necessary training infrastructure required for training. Kindly confirm?	See the revised clause in Corrigendum
22	RFP Page 36. section 7.6 key personnel	The bidders have to furnish resumes of key personnel both supervisory and technical to be deployed during implementation, operation & maintenance	Please confirm if the requirement of resources are onsite or offsite.	Operation and maintenance of the application will be done remotely. However, bidder has to deploy onsite resource for support
23	RFP page 37, section 7.7.2 Workflow Based Scrutiny Module	iii) Portability of legacy data from existing Portal	Kindly mention volume of data to be portable / migrated/ transferred/. Please specify the existing format of the data	Not required
24	RFP page 39, section 7.8.1 General Features	e) Facility to login using Biometric device i.e. Finger print or Digital Signature	Please confirm who is going to provide the Digital Signature and Biometric Devices. Also please share the specification of the Biometric devices.	Providing the Biometric device is not scope of the bidder
25	RFP page 33, section 7.4 Post Implementation Support	a) Bidder has to deploy the team with adequate manpower having expertise in database and application management & support for operation and management of entire application to carry out the above activities. Page 34	Please confirm if the requirement of resources are onsite or offsite.	Operation and maintenance of the application will be done remotely. However, bidder has to deploy onsite resource for support
26	RFP Page 19, Section 5.3 Financial bid Evaluation Criteria RFP page 68 8.7.1 Commercial Bid	**RFP Page 19, Section 5.3 Financial bid Evaluation Criteri**a b) The bid price will be inclusive of all taxes and levies and shall be in Indian Rupees **RFP page 68 8.7.1 Commercial**	**Request to kindly accept the financials with excluding of taxes.**	See the revised clause in Corrigendum

		Bid Rate should be quoted exclusive of taxes		
27	RFP page 68 8.7.1 Commercial Bid	Onsite support engineer (quote for one resource only) man month given 5	As mentioned in clause no. 7.4.4 (A) referring page [34] it is mentioned that the onsite resource will be deployed for 5 years (60 man- months) hence request to change the Qty commercial bid from 5 to 60	The on-site support resource will be deploy for 5 years. So bidder has to quote for 5 years
28	RFP page 21, section 6.6 performance Guarantee	The OCAC will require the selected bidder to provide a Performance Bank Guarantee, within 15 days from the Notification of award, for a value equivalent to 10% of the total cost of ownership i.e. total order value excluding taxes. he Performance Guarantee should be valid for a period of 5 years 7 months (67 months).The Performance Guarantee shall be kept valid till completion of the project and Warranty period	We request to kindly amend the clause as following: The OCAC will require the selected bidder to provide a Performance Bank Guarantee, within 15 days from the Notification of award, for a value equivalent to 5% of the yearly project cost of ownership i.e. total order value excluding taxes	As per RFP

29	RFP page 46, section 7.10 Payment terms	30% of cost of Application will be paid after UAT of application b) 50% will be paid after successfully running of application for a period of Three (3) month from the date of Go-Live of application The remaining 20% Cost of Application will be paid equally in 4 QGR d) Cost of Post Implementation Support (operation and management) will be paid equally in 20 QGRs (QGR Start will be made from the date of Go-live) e) 100% cost of the security audit will be released after submission of auditors report and Safe-to-Host Certificate of respective audit. f) 100% of the onsite resources will be paid on quarterly basis. g) Taxes will be paid extra as per the rate prevalent at the time of billing h) Payment shall be made within 30 working days of the receipt of invoice along with supporting documents subject to penalties, if any.	We request to kindly amend the clause as following: a) 30% of cost of Application will be paid after SRS Approval b) 30% of cost of Application will be paid after UAT of application c) 20% will be paid after successfully running of application for a period of Three (3) month from the date of Go-Live of application d)The remaining 20% Cost of Application will be paid equally in 4 QGR e) Cost of Post Implementation Support (operation and management) will be paid equally in 20 QGRs (QGR Start will be made from the date of Go-live) f) 100% cost of the security audit will be released after submission of auditors report and Safe-to-Host Certificate of respective audit. g) 100% of the onsite resources will be paid on quarterly basis. h) Taxes will be paid extra as per the rate prevalent at the time of billing i) Payment shall be made within 30 working days of the receipt of invoice along with supporting documents subject to penalties, if any.	As per RFP
30	RFP Page 45, Section 7.9, timeline and tentative deliverables, sl. No. e RFP Page 49, Section 7.14,1,project implementation, sl. No. e	**Training Training to Stake holders (T4+11 Weeks)**	We believe there is a typing mistake of T4 instead of T kindly confirm?	It is T+11 weeks

31	RFP Page 44, Section 7.8.7,security audit	Bidder should carryout security audit before Go-Live of application and after Go-live at least once a year. However, if there is any modification in application, the bidder has to conduct security audit of add-on/change portion. Hence, bidders are requested to quote the cost of security audit accordingly	It is understood that bidder will conduct security audit 6 times (once before Go- Live and once in a year for next 5 years) how ever in financial bid format it is mentioned as no. of security audit will be taken 10. kindly confirm whether to consider the security audit as 6 or 10	As per RFP
32	RFP page 17, Clause 5.1 pre-qualification criteria Sl . No. f RFP Page 18, Clause 5.2.1 financial and resource strength Sl no. B	**Manpower Strength** The Bidder should have at least 50 (Fifty) technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll.	We request you kindly modify the clause as The Bidder should have at least 50 (Fifty) technically qualified professionals having minimum qualification of B.E/B Tech/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll.	See the revised clause in Corrigendum
33	5.1 Prequalification Criteria(General Bid) Sl #(c) & page No. 16	Average Annual Turnover generated from services relating to Software Development during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least Rs.6 Crores	Average Annual Turnover generated from services relating to Software Development during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least Rs.15 to 20 Crores. As this is a large project, we request OCAC to increase the turn over. So that the large companies can execute this projects with nominal risk factor.	See the revised clause in Corrigendum
34	5.2.1 Financial & Resource Strength Sl# (a)	Rs.6 Cr. 5 marks Beyond Rs.1 Cr. 1 mark for each Rs.1 Crore up to maximum 10 marks	Rs.20 Cr. 5 marks Beyond Rs.1 Cr. 1 mark for each Rs.1 Crore up to maximum 10 marks	As per RFP
35	8.7.1 Commercial Bid Sl # (3) Page No.68	Security audit-Qty 10	We request OCAC to clarify the security audit quantity 10 . As per our understanding Security audit has to be done once in a year then why this quantity has mentioned 10.	As per RFP
36	8.7.1 Commercial Bid Sl # (4) &Page No.68	Onsite Support Engineer	Please clarify about this quantity (man month)	60 Months
37	8.7.1 Commercial Bid Sl # (4)&Page No.68	Software enhancement service	Please clarify about this quantity (man month)	50 Months and paid as per actual
38	9 Indicative form fields for Promotion related matters & page no.73	Indicative form fields for Promotion related matters	Please explain this form. Is this form need to submit at the time of bid submission? please confirm	It is part of RFP

39	Page- 16, 5.1- Prequalification Criteria, Point- e) Certification	The bidder must possess SEI-CMMi Level – 3 or higher	We request you to amend the clause to "The bidder must possess CMMi Level – 3 or higher"	As per RFP
40	Page- 17, 5.1- Prequalification Criteria, Point- g) Technical Capability	The bidder must have implemented / in process of implementation at least one e-Governance software project in India with minimum order value of ₹48 Lakhs or two projects with minimum order value of ₹ 36 Lakh each or three projects with minimum order value of ₹24 Lakh each in State / Central Government/Govt. PSU/Govt. Autonomous body in last Five financial years ending with 31-Mar-2018.	We request you to consider the work orders till bid submission date	As per RFP
41	Page - 18, 3.2.2 Previous Experience and Expertise, Sl - a)	The firm/ company should have implemented e-Governance Projects in Govt./PSU/Autonomous body in India during the last 5 years, each of the minimum value of the software design, development, implementation & operationalization support components of ₹25 Lakhs	We request you to amend this clause to "The firm/ company should have implemented e-Governance Projects in Govt./PSU/Autonomous body in India during the last 5 years, each of the minimum value of ₹25 Lakhs"	As per RFP
42	Page - 68, 8.7.1 Commercial Bid, Sl-4	Onsite Support Engineer (quote for one resources)	Does 5 units in Qty coloum means 5 man-months or 5 years ?	60 Man months
43	Page 14; 4.5.3 Venue & Deadline for submission of proposals	Last date and time for submission of proposal	We would request you to extend the last date of submission of bids by at least 10 workig days i.e. the revised submission date can be 19th November, 2019. This has been requested keeping in mind the ongoing festive season and shortage of resources. Also, extension of time will enable us to present and put forward to you the best possible solution to your esteemed requirements.	See the revised clause in Corrigendum

44	Page 17/100; Section 5.1: Pre-qualification Criteria (General Bid)	Sales Turnover in System Integration: Average Annual Turnover generated from services relating to Software Development during the last three financial years ending on 31.03.2019 (as per the last published Balance sheets), should be at least ₹6 Crores	We recommend that the turnover requirement be raised from INR 6 Crores to minimum 25 Crores in order to attract competent bidders and technically sound bids	As per RFP
45	Page 18/100; Section 5.1: Pre-qualification Criteria (General Bid)	Manpower Strength: The Bidder should have at least 50 (Fifty) technically qualified professionals having minimum qualification of B.E/MCA or higher having 2 years of experience as on 31-03-2019 on its payroll.	We recommend that the requirement for technical manpower be raised to at least 150 in order to attract competent bidders and technically sound bids	As per RFP
46	Page 18/100; Section 5.1: Pre-qualification Criteria (General Bid)	Technical Capability: The bidder must have implemented / in process of implementation at least one e-Governance software project in India with minimum order value of ₹48 Lakhs or two projects with minimum order value of ₹ 36 Lakh each or three projects with minimum order value of ₹24 Lakh each in State / Central Government/Govt. PSU/Govt. Autonomous body in last Five financial years ending with 31-Mar-2018.	We recommend that the benchmark for order value be raised as per below mentioned regime:- 1 Order with value INR 1 Crores or 2 projects with order value greater than INR 50 Lakhs or 3 projects with order value greater than INR 30 Lakhs.	As per RFP
47	Page 19; 5.2.1 Financial & Resource Strength	Point c. Presence of bidder in Odisha (Documentary Proof like lease agreement or trade license, Company incorporation certificate etc.).	We request you to either drop this clause as option for declaration of opening the office is given in Pre-qualification or else modify the clause to account for presence of development team (in the form of an IT-PMU) for ongoing projects of Govt. of Odisha/State PSU.	As per RFP

48	Page 19; 5.2.1 Financial & Resource Strength	Point d. Quality Certification	We would like to bring to the notice of the department that max. marks that a software development company can be either CMMi Level-3 or CMMi Level-5 certified. In fact CMMi Level-5 certification is a successor certification to CMMi Level-3. In effect, it follows that a company cannot be CMMi Level 3 & 5 at the same time. So therefore we request you to modify the clause as stated below:- CMMi 5- 6 Marks CMMi 3- 2 Marks ISO 27001 - 3 Marks ISO 20000 - 1 Marks	See the revised clause in Corrigendum
49	Page 19/100;; Section 5.2.1: Financial & Resource Strength	Average Annual Turnover in last 3 years ending with March 2018 from IT/ICT and related services of last three years.	Considering the size & complexity of the project, we hereby recommend the department that in order to attract competent bidders, the average annual sales turnover for fetching maximum marks be raised to INR 30 Crores. i.e. 5 Marks can be fetched for INR 25 Crores, with 1 mark additional for each 1 Crores.	See the revised clause in Corrigendum
50	Page 19/100; Section 5.2.2: Previous Experience & Expertise	The firm/ company should have implemented e-Governance Projects in Govt./PSU/Autonomous body in India during the last 5 years, each of the minimum value of the software design, development, implementation & operationalization support components of ₹25 Lakhs	We recommend that the minimum value requirement for 3 projects be increased to INR 50 Lakhs while that for 2 orders be increased to INR 2 Crores as per the followig criteria:- a. INR 50 Lakhs plus (work order plus completion/partial completion): 5 Marks each b. INR 1 Cr plus (work order plus completion/partial completion): 7.5 Marks each	see the revised clause re Corrigendum
51	Page 26; 7.2.3 To-be Process Description	-	Please list all the business rules which need to be incorporated into the system. Please also list if form based validations have to be provided or not	To be indentified during systems study by bidder

52	Page 29; 7.2. 4 Challenges in the current system	-	We are assuming that currently the system is operational offline. If not, please mention the technology stack for the existing system and whether or not any enhancements are required to be done in the current system before the envisaged system can be made live.	As per RFP
53	Page 31; 7.3.4 Integration with 3rd Party & other e-Gov Applications	The selected bidder shall ensure that the new application meets all system integration requirements with other applications of Government of Odisha / India third-party applications as mentioned below: 1. Govt HRMS 2. Integration with other available application as decided by OPSC in consultation with OCAC.	We wish to understand exactly how many applications are required to be integrated with the proposed system and the rationale for the same in terms of functionalities/features. In order to push the data being processed from proposed system, we will publish the web services, however, in order to fetch data for authentication/processing we would require web services/APIs of those applications. Kindly confirm if department can provide these web services.	As per RFP

54	Page 34/100; Section 7.3.9; Training	Training	We would require clear guidelines for providing training/hand-holding as per the below mentioned guidelines:- a. How many users would have to be trained and what would be their profile. b. Whether training will be conducted at one location only or at regionally offices/departmental facilities/locations other than bhubaneshwar also. C. What would be the mode of imparting of training i.e .whether it will be instructor-led training in classroom environment or some computer based modules need to be developed. In the case of the latter, the same shall incur extra cost and ideally should form part of financial bid template in the RFP. d. In case of travel of trainers to remote locations, whether the department will bear the cost of boarding/lodging/training or we have to in-built the same in our financial proposal. In the case of the latter, it becomes all the more important to indicate number of trainees so that a tentative training plan can be charted for effort estimation.	Already clarified
55	Page 37/100; Section 7.7: Functional Requirements	All the modules must support Unicode based Odia Language. All the cost (such as licensing etc) towards implementation of Unicode based Odia language should be borne by the bidder.	Please clarify if translation services need to be provided by the bidder from english to odia and if all pages (including forms and inner pages) will have to be developed with an Odia version. Also, at point c) page 40, it is mentioned as " Odia (in future prospect)", please clarify if Odia version has to be provided before Go-Live or the application has to be bi-lingual ready.	The application should support English and Odia. The required software for Odia linguage support should provided by bidder.
56	Page 38; Point 7.7.2 Workflow based scrutiny module	Portability of legacy data from existing portal	Please indicate the size/volume of data to be ported/migrated into the system. Furthermore, we would require the format in which the data dump will be provided to us. Also, please indicate if data cleaning will be required to be conducted.	Already clarified

57	Page 38; 7.7.1.2 Dashboard	Viewing facility for all the transactions and other down line hierarchy District Wise, Block Wise, GP Wise and by aging.	The scope of work mentioned in the relevant section and list of stakeholders are office bearers in requesting department,and OPSC users. So what is the role of district, block wise users and gram panchayt users in the hierarchy. Please elaborate.	See the revised clause in Corrigendum
58	Page 38; 7.7.2 Workflow based scrutiny Module	iv) Flexible enough to integrate with new systems/ features like on-line Aadhaar Authentication, existing admission databases of different streams of education, certification databases (BSE/ CBSE/ ICSE etc.), Biometric Attendance System etc.	Please elaborate on the role of integration with existing admission databases of different streams of education, certification databases.	See the revised clause in Corrigendum
59	Page 40, Section 7.8.1 General Features	Point g) user authentication using Active directory, LDAP or Database Administration Mechanism	Please clarify the role of LDAP integration in the project. Will it be done for identity management or some other purpose.	As per RFP
60	Page 41, Section 7.8.3 Security	Management of resources allocated to per user session	Please elaborate the requirement	As per RFP
61	Page 41, Section 7.8.3 Security	Standalone/Integration with Operating System Security	Please elaborate the requirement; Does this mean that logging into windows/local system OS should directly login the user into the web-based system. We require clarity for the same.	Application level security
62	Page 41/100; Section 7.8.3: Security	Support for SSL	Please clarify who will purchase the SSL Certificate. Whether department shall procure and we would need to integrate the same with the application only or both.	OCAC will provide SSL
63	Page 41; Section 7.8.3 Security	The system shall support the Digital Certificates and Aadhaar based e-Sign as per IT Act of India, 2000	Where exactly are the digital certificates/Aadhar based e-sign required to be integrated in the application. Please indicate the exact scope of work for the same. Moreover, please indicate as to who will provide the tokens to employees for DSC; whether it'll have to be procured by the department or would it be part of scope of work of vendor.	As per RFP

64	Page 41; Section 7.8.3 Security	All data inside the database table should be encrypted	Please provide the rationale for encrypting entire data in the database. Typically, only sensitive data is encrypted related to passwords or government identification numbers/ids like Aadhar, PAN etc.	As per RFP
65	Page 42/100; Section 7.8.4; Technical Requirements	o) Calling back the files by the superior	Please elaborate the requirement for the same.	As per RFP
66	Page 42; Section 7.8.4 Technical Requirements	Point l) The system shall support biometric based access	Generally speaking, bio-metric stamps are taken for attendance marking (i.e. punch-in time & punch-out time) in HRMIS software(s). Please clarify how bio-metric based authentication is envisaged for logging-in into a web based system. Is the vendor required to provide bio-metric devices for this purpose and in case of integration whether APIs/web-services will be provided for the same.	Only biometric based Authentication
67	Page 42; Section 7.8.4 Technical Requirements	Point m) The system shall support e-mail, SMS and fax integration	What would be the scope of fax integration. Please elaborate. Generaly, only sms & e-mail gateways are integrated for triggering event based reminders/notifications.	See the revised clause in Corrigendum
68	Page 42; Section 7.8.4 Technical Requirements	Point i) Interface with popular documentation software like MS Office and Open Office.	Please elaborate the scope of work for this requirement. What is the functional rationale behind the same.	Basic editor facility should be their. Facility for Copy and paste from Office suites should be made available with required formatting.

69	Page 42; Section 7.8.4 Technical Requirements	Point n) The system should be mobile ready.	Please elaborate the scope of work with regards to the same. Whether only responsive design is required or a native mobile application is required to be developed. In the case of the latter, we'd like to understand the scope of work of the same, number of platforms on which mobile application is required and who shall pay for the apple and android platform statutory fees. Also, whether native or hybrid application(s) will be preferred.	Design of web interface should be responsive
70	Page 43; 7.8.5.1	Point d) User interface, Sub-Point h) Operational Integrity & Security Management,	For the same, please clarify if any COTS based solution which is ISO 17799 certified has to be used as a security wrapper for this solution.	As per RFP
71	Page 43; 7.8.5.1	Point g) Information Security ISO 27001 certified system	Please clarify if company certification of ISO 27001 certification will suffice or else how are the guidelines of ISO 27001 supposed to be ratified for the system.	As per RFP
72	Page 43; 7.8.5.1	Point e) Documents (scanned)	By this we understand that the scanned documents would required to be uploaded into the system in PDF or TIFF format of resolution 200x200 dpi in black & white. Or is it that certain documents need to be scanned by the vendor? Furthermore, we would like to understand if indexing, archiving of these documents is required to be conducted in the system.	Document scanning is not scope of bidder
73	Page 45; 7.90 Timelines & Tentative Deliverables	Timelines & Tentative Deliverables	We hereby requet the department to increase the timelines from 14 weeks (i.e. approx. 3 months) to at least 6 months as 3 months is way too less for a project of this size and complexity.	As per RFP

74	Page 47; 7.10 Payment Terms	Payment Terms	The first milestone is mentioned as 30% of cost of application to be paid after UAT completion which is way too late in the project execution lifecycle and compromises effective resource mobility during design & development stage. We recommend thatinstead of 20% cost of application to be paid equally in 4 QGRs, this 20% be paid in one-go at the time of SRS approval/sign-off. Furthermore, 50% payment be made at UAT completion and 10% payment be made at the time of Go-Live (including first security audit statutory cost) while rem. 20% cost be paid after the successful completion of 3 months of stabilization period.	As per RFP
75	Page 65/100; Section 8.6: Format for Bank Guarantee for Earnest Money Deposit	-	In one of the fields in the format, it is mentioned date of publishing of RFP however, we could not locate the same in the RFP. Kindly indicate the same or else please advice if we can omit the same and process the Bank Guarantee.	As per RFP
76	Page 65/100; Section 8.6: Format for Bank Guarantee for Earnest Money Deposit	This guarantee will remain in force up to <<insert date>> and including <<extra time over and above mandated in the RFP>> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.	Kindly mention what needs to be written in "extra time over and above mandated in the RFP"; is it the time over and above the 90 days validity of EMD BG (as mentioned in section 4.4.3- Earnest Money Deposit- EMD) for which the BG will be valid or whether it can be left blank also in case we chose to make the BG valid for 90 days only. The department is requested to advise on the same.	As per RFP
77	(Page no. 33)		Cost of Hosting for the above mentioned Servers bear by which Party	Already clarified
78			How many Security Audit is required per Year	Already clarified
79			Cost of SSL for adding Security Layer to the Application bear by which Party	Already clarified
80			Cost of SMS & Email bear by which Party	Already clarified
81			How much Email & SMS is required per Month (Approximately)	Not possible to quantify at this stage

			Please clarify the points in details: Integration of Existing Third Party Application	Already clarified
82	(Page No. 28)			
83	(Page No. 31)		Location of UAT	OPSC, Cuttack and State Secretariate, Bhubaneswar
84	(Page no. 33)		Please clarify the Training Location: Training shall be conducted at Centrally and/or Region Level	OPSC, Cuttack and State Secretariate, Bhubaneswar
85	(Page no. 33)		Post Implementation Support: Deployment to be done Offsite or Onsite	Already clarified
86	(Page No. 34)		Please describe Database & File backup Policy	As per SDC
87	(Page No.36)		Please clarify the Languages: Bi-lingual Document Management	As per RFP
88	(Page No. 39)		How many Finger Print/Digital Signature Devices are required and Cost will be bear by which Party	Cost will bear by OCAC/OPSC
89			How many Concurrent Users will be there	50
90	(Page No. 40)		Please Clarify the Point: Digital Certificates &Adhaar bases e-Sign	Already clarified
91	(Page No. 41)		Please Clarify the Point: Fax Integration	See the revised clause in Corrigendum
92	(Page No. 49)		Any Existing Tools to be used during Maintenance Phase	Bidder has to propose without any financial libility to OCAC/OPSC
93	Section 7.2.1	As-Is Process Flow	Is there any existing database in digital mode for to-be from the as-is, does this RFP covers the scope of data digitisation.	No.
94	Section 8.7.1	Commercial Bid	50 man-month provisioned is to be realised if work assgined for enhancement. Please clarify.	It is for future CR and paid as per actual.
95	Section 7.3	Scope of Work	Integration with 3rd party applications. Please clarify how many of such applications are there to integrate.	Already clarified
96	7.3.4 Integration with 3rd Party & Other e-Gov Applications (Page no – 31)	The selected bidder shall ensure that the new application meets all system integration requirements with other applications of Government of Odisha / India third-party applications as mentioned below: - Govt HRMS	Please specific how many integration are required in the applications?	See the revised clause in Corrigendum

		- Integration with other available application as decided by OPSC in consultation with OCAC		
97	7.7 Functional Requirement (Page no - 37)	Department Registration module	Please confirm how many departments are going to use the portal and provide the department user role details? Will the Module required each department employee details?	As per RFP
98	General		Please provide email and SMS integration roles and responsibilities? (Portal will support SMS & Email Integration. Gateway can be provided by Client). Please correct me if am I wrong?	Already clarified
99	General		Is there any scope for Data Migration? If yes, please provide the volume of the data would be migrating?	Already clarified
100	7.4 Post Implementation Support (Page No - 34)	a) Bidder has to deploy the team with adequate manpower having expertise in database and application management & support for operation and management of entire application to carry out the above activities.	How many resources will be required for onsite support?	One resource for 5 years
101	7.7.3 Management Information System (MIS) – Reports (Page No - 39)	Reports generated shall be in the printable format.	Will the portal required MIS reports in bi-lingual for English & Odia Please confirm?	As per RFP
102	7.7.2 Workflow Based Scrutiny Module (Page No - 38)	iv) Flexible enough to integrate with new systems/ features like on-line Aadhaar Authentication, existing admission databases of different streams of education, certification databases (BSE/ CBSE/ ICSE etc.), Biometric Attendance System etc.	Will the portal is required Bio-metric integration to manage attendance of employee? Please confirm	Already clarified