

**Request for Proposal (RFP) for Selection of System Integrator (SI) for Development and Maintenance of Integrated Minor Mineral Mining Management System (i4MS) of Revenue and Disaster Management (R&DM), Government of Odisha  
(REF REF. NO: OCAC-SEGP-SPD-0043-2020-22020)**

**Corrigendum**

SI #	Clause No	Existing Clause	Revised Clause
1.	5.1(a) Prequalification Criteria (General Bid) a) Legal Entity Page No.23	<b>Legal Entity(Requirements):</b> Bidder should be: Registered as a Company/LLP under Companies Act, 1956/2013 ..... as on 31st March 2022.	<b>Legal Entity(Requirements):</b> Bidder should be: Registered as a Company/LLP under Companies Act, 1956/2013 OR Partnerships Firm registered under LLP Act, 2008. Registered with Goods and Services Tax Network (GSTN). Have been operating in India for at least last five financial years as on 31st March 2021.
2.	5.1(d) Prequalification Criteria (General Bid) d )Net Worth Page No.23	<b>Net Worth:</b> The Net Worth of ..... last 3 financial years ending on 31.03.2022.	<b>Net Worth:</b> The Net Worth of responding Firm/ Company must be positive during last 3 financial years ending on 31.03.2021.
3.	Pt. 5.1(e) Prequalification Criteria (General Bid)   Page No. 25/113	<b>Sales Turnover(Requirements):</b> Responding Firm..... as on 31st March 2022 must be minimum ₹60 Crore.	<b>Sales Turnover(Requirements):</b> Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st March 2021 must be minimum ₹60 Crore.
4.	5.2 Technical Evaluation Criteria	...	<b>5.2 Technical Evaluation Criteria</b> <b>Revised technical evaluation criteria is mentioned below</b>

SI #	Clause No	Existing Clause	Revised Clause
5.	6.7 Performance Guarantee (b)   Page No. 33/113	<b>Performance Bank Guarantee:</b> b) PBG would be 10% of the work order value (excluding all taxes) and should be valid for a period of 72 months.	<b>Performance Bank Guarantee:</b> b) PBG would be 3% of the work order value (excluding all taxes) and should be valid for a period of 72 months.
6.	7.8 Training (j)   Page No. 38/113	<b>Training:</b> j) Training infrastructures viz; computers, projectors, white boards, connectivity .....	<b>Training:</b> j) Training infrastructures (for the trainer only) viz; computers/laptops and other logistics required for the training shall be provided by the SI. However, R &DM Department will provide space for training, projectors, white boards, connectivity and computer lab (if required).
7.	7.13 Expected Deployment of Personnel   Page No. 43/113	<b>7.13.1 Core Resources:</b> The bidders have to furnish resumes of key personnel both to be engaged .....	<b>Core Resources:</b> The bidders have to furnish resumes of key personnel both to be engaged during implementation, operation & maintenance phase. Bidder is required to submit a detailed work plan showcasing involvement of key resources in their technical proposal. The bidder has to engage the <b>same</b> personnel (which CV was submitted during bid evaluation) for the period of at least one year since inception.  Additional Clause: The bidder may engage of any of the "Core Resources" including "Domain Consultants" after receipt of Lol/PO , however: <ul style="list-style-type: none"> <li>• No marks shall be awarded for that particular type of resource during bid evaluation</li> </ul>

SI #	Clause No	Existing Clause	Revised Clause
			<ul style="list-style-type: none"> <li>• No relaxation in the execution timeline would be allowed to the bidder.</li> <li>• The bidder has to submit a declaration for deployment of the resources within a month.</li> <li>• In case of delay in engagement of resources, penalty @0.25% of the software cost per resource (i.e. item no.1 and item no. 2 of the commercial bid) shall be deducted per week of delay after the grace period of one month.</li> <li>• <b>The bidder has to factor the core resource cost within the software cost till Go-live. (The resource cost for O &amp; M period shall be paid in QGR as mentioned in the commercial bid)</b></li> </ul>
8.	7.13.2 District Support Assistants (DSA)   Page No. 43/113	Deployment of One District Support Assistant (DSA) per district for a period of one year for proper handholding support of the officials. Deployment may be extended based on the user requirement.....	<p>Deployment of One District Support Assistant (DSA) per district for a period of two years initially and may be extended for another 3year (yearly basis) as per requirement for proper handholding support of the officials. Deployment may be extended based on the user requirement.</p> <p>The minimum qualification of DSA would be:</p> <ul style="list-style-type: none"> <li>• BE/ B.Tech with 2 Years' experience in IT Projects</li> <li>• Computer skills</li> <li>• Good communication skills</li> </ul> <p>Brief roles and responsibilities of DSA are as follows:</p> <ul style="list-style-type: none"> <li>• Overall project coordination</li> </ul>

SI #	Clause No	Existing Clause	Revised Clause
			<ul style="list-style-type: none"> <li>• Project implementation</li> <li>• End user training</li> <li>• Basic troubleshooting</li> </ul> <p>Note: Deployment of DSA would be done based on the requirement (In a phased manner as per actual rollout) and as per the instructions of the authority. Ideally, OCAC/Department shall ask for deployment of DSA after UAT. Hence, the bidder should prepare the deployment plan accordingly.</p>
9.	7.16.23 Integration(r)   Page No. 43/113	Integration: r) eNivida – Odisha	Integration: r) eNivida – Odisha / MSTC  Additional Clause: u) Janasunani, Odisha
10.	New Clause Under 7.17 Guiding Principles / Compliance to standards 7.17.3 – Software Tools for Development and implementation		New Clause <b>7.17.3 – Software Tools for Development and implementation</b> The bidder has to propose Enterprise level Database software/web server/application server/ESB/any other third party tool required for the development, implementation and rollout of i4MS application. The products licences should be purchased with 5 years of support from OEM (not supported by the community).  The bidder has to size the solution considering 5000 users with 10% concurrency.

SI #	Clause No	Existing Clause	Revised Clause
			<p><b>The bidder should furnish un-priced bill of material in the Technical bid</b></p> <p><u>Payment Team for Enterprise level Database software/web server/application server/ESB/any other third party tool</u></p> <ul style="list-style-type: none"> <li>• 100% of the of software license with first year ATS cost shall be made after delivery and installation of software</li> <li>• ATS cost of remaining year shall be paid beginning of respective year after submission of documentary evidence on support renewal</li> </ul>
11.	8.11 Commercial Bid		8.11 Commercial Bid Revised Commercial bid (See below)

**Other Terms and conditions remain unchanged**

**Revised Tender Schedule**

SL#	Event	Schedule
1	Last date of submission of bid response at eNivida Portal <a href="http://www.enivida.odisha.gov.in">www.enivida.odisha.gov.in</a>	<b>By 12 Noon of 19.05.2022</b>
2	Opening of General and Technical bid	19.05.2022 at 12:30 PM
3	Technical Presentation & Demonstration by the Core team members of respective bidder	21.05.2022 at 11:30 AM onwards in VC mode
4	Opening of commercial bid	To be intimated later

### Technical Evaluation Criteria (Revised)

Financial & Resource Strength	10 Marks
General e-Governance Experience	25 Marks
Experience in Mining (e-Gov) Sector	15 Marks
Key Resource Skill & Experience	16 Marks
Presentation and Demonstration	34 Marks

Sl#	Requirements	Score (Max)	Compliances
<b>a)</b>	<b>Financial &amp; Resource Strength</b>	<b>10 Marks</b>	
i)	The bidder must have at least 200 full time technical resources in its payroll as on date of submission of bid. <ul style="list-style-type: none"> <li>▪ ≥ 200 Resources – 1 Marks</li> <li>▪ Thereafter 1 mark for additional 50 resources.</li> </ul>	5	Copy of the latest EPF deposit challan & Declaration from HR
ii)	Average Annual Turnover in last three (3) years ending with March 2021 from IT/ITES (excluding IT hardware) and related services of last three (3) years ending with 31.03.2021. <ul style="list-style-type: none"> <li>▪ ₹60 Cr. – 3 Marks</li> <li>Thereafter 1 mark for additional ₹30 Cr.</li> </ul>	5	Certificate from Statutory Auditor relating to turnover from IT/ITES (excluding IT hardware)  Provisional extract also acceptable for last FY.
<b>b)</b>	<b>General e-Governance Project Experience</b>	<b>25 Marks</b>	
i)	Experience on application development and maintenance projects for any Central / State Govt. / PSU in India with minimum value of ₹6 Cr. Each during last five (5) years as on 31st March 2021. <ul style="list-style-type: none"> <li>▪ 1 project: 2 Mark</li> </ul>	10	Work Orders + Ongoing or completion certificate  [Only Go-live projects will be considered for evaluation]

Sl#	Requirements	Score (Max)	Compliances
	<ul style="list-style-type: none"> <li>Thereafter 2 mark each additional project</li> </ul>		
ii)	<p>Experience in implementation of State-wide rollout projects having minimum 1,000 user base and at least 50,000 transactions made in the same project in any six months within FY 2016-2022 for any Central / State Govt./ PSU in India</p> <ul style="list-style-type: none"> <li>1 project : 1 Mark</li> <li>Thereafter 1 mark each additional project</li> </ul> <p>[Order value <math>\geq</math> ₹5 Cr. will be considered for evaluation]</p>	5	Work Orders + Ongoing or completion certificate along with documentary evidence for user base and transactions. [Only Go-live projects will be considered for evaluation]
iii)	<p>Experience of the firm Bidder on development and implementation of GIS based solution in India with order value more than ₹1 Crore</p>	3	Work Orders + Ongoing or completion certificate [Only Go-live projects will be considered for evaluation]
iv)	<p>Experience of the bidder on development and implementation of solution with integration of PFMS/IFMS (of any state/UT)/VAHAN (Transport)/PARIVESH Portal of Gol/Environmental clearance or similar application of Pollution Control Board or similar organization in any state/Land Record Management System in India</p> <p>→ 1 project: 3 marks → 2 projects : 5 marks → 3 projects : 7 marks</p>	7	Work Orders + Ongoing or completion certificate [Only Go-live projects will be considered for evaluation]
<b>c)</b>	<b>Experience in Mining (e-Gov) Sector</b>	<b>15 Marks</b>	
i)	<p>Experience of bidder on development and implementation (or in the process of implementing) of software application in <u>mining or mineral sector</u> for any State / Union Territory in India with order value more than ₹1 Crore</p> <p><u>(The scope should include development of application based on mining/mineral rules and regulations. It should also include development of mobile app)</u></p> <ul style="list-style-type: none"> <li>1 project : 7 marks</li> </ul>	15	Work Orders + Ongoing or completion certificate [Only Go-live projects will be considered for evaluation]

Sl#	Requirements	Score (Max)	Compliances
	<ul style="list-style-type: none"> <li>▪ 2 projects : 11 marks</li> <li>▪ 3 projects : 15 marks</li> </ul> <p><u>Note : Software Applications/COTS for mining companies/mining exploration companies shall not be considered.</u></p>		
<b>d)</b>	<b>Key Resource Skill &amp; Experience</b>	<b>16 Marks</b>	
i)	<p><b>Project Manager</b></p> <p><u>Basic Qualification &amp; Experience:</u> B.E/ B.Tech/ MCA/ MBA and 12 years' of work experience with Good communication skills.</p> <p><u>Project Experience:</u> 8 years in eGovernance projects in Govt. as Project Manager</p> <p><u>Preference:</u> PMP/PRINCE2 certification</p> <ul style="list-style-type: none"> <li>▪ Overall Experience &gt; 12 years – 1 mark</li> <li>▪ Mining Project Exp. &gt; 3 years – 1 mark</li> <li>▪ Preference – 2 mark</li> </ul>	4	Bio-data of the proposed resources in the format prescribed in the bid document
ii)	<p><b>Domain Consultant</b></p> <p><u>Basic Qualification &amp; Experience:</u> B.E/ B.Tech/ MCA/ MBA/ Master in Geology/Graduate in Metallurgy and 10 years' of work experience with Good communication skills.</p> <p><u>Project Experience:</u> At least 6 years in mining sector projects</p> <ul style="list-style-type: none"> <li>▪ Overall Experience &gt; 10 years – 1 mark</li> <li>▪ Mining sector Experience &gt; 6 years – 2 marks</li> </ul>	3	Bio-data of the proposed resources in the format prescribed in the bid document
iii)	<p><b>Solution Architect</b></p> <p><u>Base Qualification &amp; Experience:</u> B.E/ B.Tech/ MCA/ Graduation and 10 years' of work experience with Good communication skills.</p>	3	Bio-data of the proposed resources in the format prescribed in the bid document



Sl#	Requirements	Score (Max)	Compliances
	<p><u>Project Experience:</u> At least 5 years in cloud based projects</p> <p><u>Preference:</u> Any OEM Certifications</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 10 years – 1.5 mark</li> <li>▪ Project Exp. &gt; 5 years – 1.5 mark</li> </ul>		
iv)	<p><b>System &amp; Application Administrator</b></p> <p><u>Basic Qualification &amp; Experience:</u> B.E/ B.Tech/ MCA and 8 years’ of work experience with Good communication skills.</p> <p><u>Project Experience:</u> At least 5 years in software projects as a system and application administrator</p> <p><u>Preference:</u> Any OEM certification</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 8 years – 1 mark</li> <li>▪ Project Exp &gt;5 years – 1 mark</li> <li>▪ Preference – 1 mark</li> </ul>	3	Bio-data of the proposed resources in the format prescribed in the bid document
v)	<p><b>DBA</b></p> <p><u>Basic Qualification &amp; Experience:</u> B.E/ B.Tech/ MCA/ M.SC; 10 years’ experience with Good communication skills.</p> <p><u>Project Experience:</u> At least 8 years’ experience in large-scale software projects as a DBA.</p> <p><u>Preference:</u> DBA Certification from OEMs such as ORACLE, IBM etc.</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 10 years – 1.5 marks</li> <li>▪ Project Exp.&gt; 8 years – 0.5 mark</li> <li>▪ Preference – 1 mark</li> </ul>	3	Bio-data of the proposed resources in the format prescribed in the bid document
e)	<b>Presentation and Demonstration</b>	<b>34 Marks</b>	

Sl#	Requirements	Score (Max)	Compliances
i)	Proposed Solution	09	Technical Proposal & Presentation
ii)	Approach and Methodology	5	
iii)	Detailed Work Plan with Activities / Tasks, Duration, Milestones & Staff Engagement	5	
iv)	Demo covering the following modules: [Stakeholder Profiling, Permit Management, Transit Pass/ e-Challan generation for minor minerals, Dashboard & Reports and Return Filing, tools and technology etc] <b>(Proposed team should make the presentation)</b>	15	Application / Prototype Demonstration

**Project Timeline (Revised)**

<b>SI#</b>	<b>Milestone</b>	<b>Deliverables</b>	<b>Timeline (Months)</b>
a)	Issuance of Work order	Work Order	T
b)	Deployment of Resources	Core Resources	T+7 Days
c)	Requirement Gathering & System Specification	SRS	T+1 Months
d)	Solution Design & Finalization	Wireframe & Prototype	T+4 Months
e)	Solution Development	Software Modules	T+5 Months
f)	3 <sup>rd</sup> Party Integration	As mentioned in Sec 7.16.23	T+9 Months (Minimum eight 3 <sup>rd</sup> Party Apps. Viz: 7.16.23.a, 7.16.23.b, 7.16.23.i, 7.16.23.j, 7.16.23.k, 7.16.23.l, 7.16.23.n, 7.16.23.r)
g)	Solution Testing & UAT	Test Cases & UAT Acceptance Report	T+9 Months
h)	Training, Security Audit, SSL	<ul style="list-style-type: none"> <li>- User Manuals</li> <li>- User Guide &amp; Material</li> <li>- Safe to Host Certificate</li> <li>- SSL Certificate</li> </ul>	T+11 months
i)	Go Live (with pilot implementation in 4 Districts)	Go Live Certificate	T+12 Months = T1
j)	Operation & Maintenance (5 Years from Go-Live)	Quarterly Application Maintenance Report at the end of each quarter.	T1 + 60 months

**Commercial Bid (Revised)**

Sl#	Item	Unit	Unit Rate (excluding GST)	Qty	Total Cost (excluding GST)
<b>1</b>	<b>Solution Development: Design, Development &amp; implementation of i4MS (including training as mentioned in scope of work)</b>				
1.1	Core Application (excluding Grant of Brick Kiln License and Grant of Crusher License)	Lump sum		1	
1.2	Chatbot solution (Web-based Chatbot within the application)	Lump sum		1	
1.3	Development & implementation of module for Grant of Brick Kiln License	Lump sum		1	
1.4	Development & implementation of module for Grant of Crusher License	Lump sum		1	
<b>2</b>	<b>Solution Development: Design, Development &amp; implementation of i4MS (Mobile Application)</b>				
<b>3</b>	<b>Integration Cost</b>				
3.1	SMS & e-Mail for notifications.	Lump sum		1	
3.2	Government approved aggregator for online payments.	Lump sum		1	
3.3	District Mineral Foundation (DMF) Portal.	Lump sum		1	
3.4	VAHAN Database.	Lump sum		1	
3.5	iFMS.	Lump sum		1	
3.6	Works and Accounting Management Information System (WAMIS) .	Lump sum		1	
3.7	Revenue Court Case Management System (RCCMS).	Lump sum		1	
3.8	Odisha State Dashboard.	Lump sum		1	
3.9	Whatsapp Chatbot solution.	Lump sum		1	
3.10	WhatsApp.	Lump sum		1	
3.11	Signing Solution provided by a Certifying Authorities (CA) & ESP.	Lump sum		1	
3.12	Odisha Space Applications Centre (ORSAC): Remote Sensing, GIS & GPS.	Lump sum		1	
3.13	Integrated Mines and Mineral Management System (i3MS)	Lump sum		1	
3.14	Pro Active and Responsive facilitation by Interactive and Virtuous Environmental Single window Hub (PARIVESH).	Lump sum		1	

3.15	Sanjog Helpline	Lump sum		1	
3.16	State Environment Impact Assessment Authority (SEIAA)	Lump sum		1	
3.17	Odisha State Pollution Control Board	Lump sum		1	
3.18	eNivida – Odisha / MSTC (for aution)	Lump sum		1	
3.19	Dynamic Web Information System for Tahasils (DWIST)	Lump sum		1	
3.20	Bhulekh, Odisha	Lump sum		1	
3.21	Janasunani, Odisha	Lump sum		1	
<b>4</b>	<b>Operation &amp; Maintenance Cost (to be started from the date of Go-live)</b>	<b>Quarterly</b>		<b>20</b>	
4.1	Deployment of Core Resources	Quarterly		20	
4.2	Cost of Application Support, Maintenance and Operation	Quarterly		20	
<b>5</b>	<b>Cost for deployment of District Support Assistants</b>	<b>Man-Month</b>		<b>1800</b>	
<b>6</b>	<b>Additional Modules / Change Request (including training)</b>	<b>Man-Month</b>		<b>100</b>	
<b>7</b>	<b>Security Audit (From Cert-In Empanelled firm)</b>	<b>No</b>		<b>10</b>	
<b>8</b>	<b>SSL Certificate (EV Green-bar SSL Certificate with 1 Year Validity renewed every year)</b>	<b>No</b>		<b>5</b>	
<b>9</b>	<b>Cost of Database server with one year ATS (bidder to mention quantity as per the sizing)</b>				
<b>10</b>	<b>Cost of ATS of Database Server for remaining 4 years period</b>			<b>4</b>	
<b>11</b>	<b>Cost of Application server with one year ATS (bidder to mention quantity as per the sizing)</b>				
<b>12</b>	<b>Cost of ATS of Application Server for remaining 4 years period</b>			<b>4</b>	
<b>13</b>	<b>Cost of Web server with one year ATS (bidder to mention quantity as per the sizing)</b>				
<b>14</b>	<b>Cost of ATS of Web Server for remaining 4 years period</b>			<b>4</b>	
<b>15</b>	<b>Any other Tool</b>				
<b>Grand total excluding Taxes</b>					
<b>Grand Total (In Words)</b>					

- Software Enhancement Service (through Change Request Management) and Support resources will be added in total cost and will be considered during financial bid evaluation, however, payment will be made based on total man-month consumed/number of resources engaged as per actual.

- Software modules Grant of Brick Kiln License and Grant of Crusher License will be added in total cost and will be considered during financial bid evaluation, however, payment will be made after implementation.
- The bid price will be exclusive of all taxes and levies and shall be in Indian Rupees.
- Evaluation shall be done on the Grand Total value.
- Errors & Rectification: Arithmetical errors will be rectified on the following basis: “If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words will prevail”.
- The cost for procurement of Physical DSC Token / eKYC-eSign and transaction cost of e-Sign will be borne by the Department.
- OCAC shall provide the WhatsApp service provider. Bidder should integrate the application with the services of whatsapp service provider.
- WhatsApp transaction cost would be borne by Department

***Above cost is exclusive of all taxes & duties.***

Thanking you,

Signature

(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

**Pre bid Resolution Document (Pre-bid Query response)**

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
1.	Pt. 5.1(e) Prequalification Criteria (General Bid)   Page No. 25/113	Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st March 2022 must be minimum ₹60 Crore.	It is requested to consider Last year as 31st March 2021 instead of 31st March, 2022 as the last financial year for consideration of turnover requirements.	<b>Sales Turnover:</b> Refer the revised clause in corrigendum.
2.	Pt. 5.2 (a.ii) Technical Evaluation Criteria   Page No. 26/113	Average Annual Turnover in last three (3) years ending with March 2022 from IT/ITES and related services of last three (3) years. <ul style="list-style-type: none"> <li>▪ ₹60 Cr. – 3 Marks</li> <li>▪ Thereafter 1 mark for additional ₹30 Cr.</li> </ul>	It is requested to increase the maximum marks under this clause from 5 to 15 Marks. Furthermore, minimum 10 marks be awarded on showcasing of INR 60 Cr. & additional 1 mark be provided for each additional 5 Cr. of Turnover. Thirdly, the financial year 2020-21 and backwards be considered for meeting the turnover requirements.	<b>Financial &amp; Resource Strength:</b> Refer the revised clause in corrigendum.
3.	Pt. 5.2 (b.i) Technical Evaluation Criteria   Page No. 27/113	Experience on application development and maintenance projects for any Central / State Govt. / PSU in India with minimum value of ₹5 Cr. Each during last five (5) years as on 31st March 2022. <ul style="list-style-type: none"> <li>▪ 1 project: 1 Mark</li> <li>▪ Thereafter 1 mark each additional project</li> </ul>	We request you to make it same as eligibility criteria i.e. INR 6 Cr. as in eligibility. Secondly, it may be noted to increase the maximum marking from 5 to at least 15 marks with minimum 5 marks being awarded to 1 project and additional 5 marks to each project thereafter i.e. 3 projects of 6 Cr. plus to score maximum 15 marks	<b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
4.	Pt. 5.2 (b.iii) Technical Evaluation Criteria   Page No. 27/113	Experience of the firm Bidder on development and implementation of GIS based solution in India with order value more than ₹1 Crore <ul style="list-style-type: none"> <li>▪ 1 project : 5 marks</li> <li>▪ 2 projects: 7 marks</li> <li>▪ 3 projects : 10 marks</li> </ul>	We request you to therefore, change this clause to not include value of project and integration with either GIS, iFMS, third party integration, e-sign can be considered; 3 such projects may be awarded the highest marks.	<b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.
5.	Pt. 5.2 (c.i) Technical Evaluation Criteria   Page No. 27/113	Experience of bidder on development and implementation ..... order value more than ₹1 Crore (The scope should include development of application based on mining/mineral rules and regulations.....)	It is requested to remove this clause, to have competitive price and more participation from the vendors.	<b>Experience in Mining (e-Gov) Sector:</b> As per RFP
6.	Pt. 5.2 (d.i) Technical Evaluation Criteria   Page No. 28/113	Project Manager: Basic Qualification & Experience: B.E/ B.Tech/ MCA/ MBA and 12 years' of work experience with Good communication skills. Project Experience: 8 years in mining related projects in Govt. as Project Manager.....	Kindly drop this clause of 8 years of experience in mining sector	<b>Key Resource Skill &amp; Experience:</b> Refer the revised clause in corrigendum.



SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
7.	Pt. 5.2 (d.ii) Technical Evaluation Criteria   Page No. 28/113	<p>Domain Consultant</p> <p>Basic Qualification &amp; Experience: B.E/ B.Tech/ MCA/ MBA and 10 years' of work experience with Good communication skills.</p> <p>Project Experience: At least 6 years in mining sector projects</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 10 years – 1.5 mark</li> <li>▪ Project Exp. &gt; 6 years – 1.5 mark</li> </ul>	<p>Domain Consultant can only be hired after award of the contract to the organization. Organizations cannot have domain consultants for all sectors of Government/Public Life therefore, it is highly restrictive and can unduly favour few companies. Therefore, this may be removed from Technical Evaluation Criteria and rather an undertaking for appointment of such a consultant may be taken as part of technical bid response.</p>	<p><b>Key Resource Skill &amp; Experience:</b></p> <p>Refer the revised clause in corrigendum.</p>
8.	Pt. 7.9 UAT & Go-Live   Page No. 38/113	<p>Declaration of Go-Live:</p> <p>After incorporation of the suggestions made during the UAT phase the selected bidder has to host the application in the production environment. After achieving following no of transactions (From all 4 Pilot Districts) including integration of at least four 3rd Party Applications, Go-Live shall deemed to be declared:</p>	<p>At this point there is mentioned about the Pilot run, but in the project timelines no separate time is provided for Pilot run.</p>	<p><b>UAT &amp; Go-Live:</b></p> <p>Initially the project is planned to be implemented in 4 Pilot Districts. Declaration of UAT &amp; Go-Live of the application would be based on the transactions in these districts.</p>
9.	Pt. 7.11 Infrastructure Support   Page No. 39/113	<p>Bidder shall provide the Licenses for these software in the name of OCAC/ R&amp;DM Department, Govt. of Odisha till the</p>	<p>In the commercial bid and payment terms there is no line item for the software licenses for production, test, integration, dc &amp; dr environment.</p>	<p><b>Infrastructure Support:</b></p>

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
		project end date / perpetual with necessary support structure in place.		
10.		General	Will the entire solution web and mobile be in only English language only or required in Odia as well?	The web & mobile application shall be compatible in both English and Unicode Odia language. User shall be able to type both in 'Inscript' or 'Phonetic" Keyboards.
11.	Pt. 7.16.22 Mobile App   Page No. 60/113	Mobile App	Is department looking for mobile app in both Android & iOS platform?	<b>SoW_Mobile App:</b> Both in android/ IOS.
12.		General	Is there any legacy data migration required ?	No, however the bidder is expected to upload/maintain/migrate the masters viz; PIN Code / Local Govt Directory / Bhulekh / Coordinate data's.
13.	Pt. 8.11(5) Commercial Bid   Page No. 91/113	Cost for deployment of District Support Assistants	Cost of 60 man months District Support Assistants is asked, where as in scope it is mentioned that deployment of DSA at each district for one year. As there are 30 districts in Odisha so no of man months is coming around 360. if it is so please put 360 man months, which will provide you competitive price.	<b>Commercial Bid:</b> Refer the revised clause in corrigendum.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
14.	Pt. 8.11 Commercial Bid   Page No. 91/113	Government approved aggregator for online payments., Chatbot solution & WhatsApp	Government approved aggregator for online payments., Costing for Chatbot solution & WhatsApp is asked twice.	<b>Commercial Bid:</b> Refer the revised clause in corrigendum.
15.	Pt. 8.11 Commercial Bid   Page No. 91/113	SL Certificate (EV Green-bar SSL Certificate with 3 Year Validity)	Project duration is 60 months after go live, whereas SSL certificate is asked for 3 years	<b>Commercial Bid:</b> Refer the revised clause in corrigendum.
16.	Pt. 7.18.4 Payment Terms   Page No. 69/113	Training Cost	There is no separate head for training in Commercial bid	<b>Payment Terms:</b> Bidder is expected to deliver the activity as per clause 7.8 & 7.13.2
17.	Pt. 7.18.3 Project Timeline   Page No. 67/113	3rd Party Integration As mentioned in Sec 7.16.23 T+6 Months	There are 20 third party integrations are required and time for that is one month, which is way too less.	<b>Project Timeline:</b> As per RFP
18.	Pt. 5.2 (a.ii) Technical Evaluation Criteria   Page No. 26/113	Average Annual Turnover in last three (3) years ending with March 2022 from IT/ITES and related services of last three (3) years. ▪ ₹60 Cr. – 3 Marks ▪ Thereafter 1 mark for additional ₹30 Cr.	We request you to consider FY 2020-2021, As the audit for the Financial year 2021-22 has not been completed.	<b>Financial &amp; Resource Strength:</b> Refer the revised clause in corrigendum.
19.	Pt. 5.2 (b.ii) Technical Evaluation Criteria   Page No. 27/113	(b) General e-Governance Project Experience - ii) Experience in implementation of State-wide rollout projects having minimum .....	We request you to allow or consider screenshots of the portal for proof of transactions and kindly clarify if extension / renewal orders are acceptable or not.	<b>General e-Governance Project Experience:</b> No. Bidder is expected to submit certificate/documentary evidence from the client.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
				As per RFP
20.	Pt. 5.2 (b.i) Technical Evaluation Criteria   Page No. 27/113	(b) General e-Governance Project Experience - (i) Experience on application development and maintenance .....	We request you to consider only Work Order as proof of e-Governance Project Experience.	<p><b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.</p> <p>[The bidder may submit the work order. Only Go-live projects will be considered for evaluation. So bidder have to furnish documentary evidence against Go-live of the project]</p>
21.	6.7 Performance Guarantee (b)   Page No. 33/113	PBG would be 10% of the work order value (excluding all taxes) and should be valid for a period of 72 months.	Please amend the PBG to 3%.	<p><b>Performance Bank Guarantee:</b> Refer the revised clause in corrigendum.</p>
22.	7.8 Training (a)   Page No. 37/113	The SI shall provide centralized training to the users at Bhubaneswar and all the district headquarters identified by Revenue Officials on a train to trainer concept.	Please clarify the total no of users to be trained. Also share the number of trainer to be trained as part of the train to trainer concept	<p><b>Training:</b> The SI shall provide training to approximately 4000 users and all the identified users (based on actual requirement) by Revenue Officials on a train to trainer concept.</p>

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
23.	7.8 Training (j)   Page No. 38/113	Training infrastructures viz; computers, projectors, white boards, connectivity and other logistics required for the training shall be provided by the SI, Revenue office will only provision space for training.	As per the RFP, We consider that the infrastructure for Training will be provided by the client.	<b>Training:</b> Refer the revised clause in corrigendum.
24.	Pt. 7.11 Infrastructure Support   Page No. 39/113	The solution is proposed to be hosted in OSDC or any government cloud which is identified thereafter.	As per the RFP, Kindly confirm if client will provide the requisite hardware or not?	<b>Infrastructure Support:</b> OCAC will provision the hardware's.
25.	7.13 Expected Deployment of Personnel   Page No. 43/113	The bidders have to furnish resumes of key personnel both to be engaged during implementation, operation & maintenance phase. Bidder is required to submit a detailed work plan showcasing involvement of key resources in their technical proposal. The bidder has to engage the same personnel for the period of at least six months from date or commencement of project.	Please clarify if the mentioned resources are to be deployed offsite?	<b>Expected Deployment of Personnel:</b> _The resources needs to be deployed onsite (BBSR). Bidder is also required to facilitate the necessary infra & space for the associates.  Refer the revised clause in corrigendum.
26.	General	No of Users of the application	Request to kindly share the total number of users of the proposed application. This will help us to prepare the sizing of the IT infrastructure requirement for application.	Approximately 4000 users would be using the application excluding citizens.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
27.	7.16.6 Grant of Quarry Lease Page No. 47	Signing and upload of Form of Quarry Lease in Form N	Shall the signing to be done by digital signature or Facsimile signature? Please clarify.	<b>Grant of Quarry Lease:</b> Provision of digital signing or other modes should be available.
28.	7.16.5 Auction of Mining Lease Page No. 47	Instead of development of new auction module, it is decided to adopt any other auction platform such as MSTC, RailTel etc.	We understand that, adopting other platform means, shall we use only output of the MSTC system post auction such as Successful bidder name, Bidding amount etc. through integration? Or any other way. Please clarify.	<b>Auction of Mining Lease:</b> The application would use the output of the auction platform such as MSTC, RailTel etc.
29.	7.16.10 Grant of Crusher License Page No. 50	Approval/disapproval by authorities.	Please clarify whether the Digital Signature is required for such approval/disapproval of the authorities.	<b>Grant of Crusher License:</b> Provision of digital signing or other modes should be available.
30.	7.16.4 Stakeholder Profiling Page No. 47	Facility to capture the GPS location of Mines	Kindly provide more clarity on the existing process of capturing GPS Location of mines? Kindly confirm if there is any 3rd party integration required for capturing the GPS locations? Kindly confirm if the GPS coordinates needed to entered manually into the system?	<b>Stakeholder Profiling:</b> Provision should be there for capturing the coordinates using both system driven (or) manually.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
31.	7.16.14 Registration of Mineral Carrier Page No. 53	Facility for registration of vehicles (Mineral Carrier) & Transporters	Please clarify that the registration process of Vehicle and Transporters are independent or the Vehicles will be tagged to Transporter during registration.	<b>Registration of Mineral Carrier:</b> Registration of vehicles (Mineral Carrier) & Transporters may be done independently.
32.	7.16.14 Registration of Mineral Carrier Page No. 53	Generation of Mineral Carrier Certificate.	Kindly clarify, if the certificates whenever generated needs to digitally signed using DSC?	<b>Registration of Mineral Carrier:</b> Provision of digital signing or other modes should be available.
33.	7.16.17 Issuance of e-Transit Pass Page No. 55	Facility to auto generate challan for illegal transportation by integration with VAHAN portal.	Kindly clarify if the challan means any fine to be imposed for illegal transportation? Kindly provide clarity with respect to the integration scope with VAHAN for generation of challan?	<b>Issuance of e-Transit Pass:</b> _ Yes, fine would be imposed for illegal transportation. _ Data from i4MS application would be shared to VAHAN portal for challans including legal actions as per Law.
34.	7.16.21 Dashboard / Visualization Tool Page No. 58	User dashboard & analytical tool for easy visualization of data showing key performance indicators	Kindly clarify if there is any KPI indicators already available with the client or it shall be decided during system study?	<b>Dashboard / Visualization Tool:</b> KPIs would be decided during implementation.
35.	7.16.22.1 En-Route Surveillance Page No. 59	Surveillance shall be done using ORSAC's GPS Tracking	1. Does ORSAC has any existing GPS tracking Systems or facility, please clarify. 2. Shall the SI need to develop new modules for GPS Tracking in i4MS	<b>En-Route Surveillance:</b> ORSAC will provide the API for tracking and the same shall be integrated in i4MS.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
			system or only Integration with ORSAC's existing system is needed? Please clarify	
36.	7.16.22.1 En-Route Surveillance Page No. 59	Surveillance shall be done using ORSAC's GPS Tracking	1. We understand, the responsibility of the tracking devices in transit/ at the sites shall lie with ORSAC/Client. Please confirm. 2. SI shall not be responsible for any damage/ tampering/ loss of any tracking devices during the vehicle transit/ storage at source/ destination. Kindly confirm.	<b>En-Route Surveillance:</b> _ORSAC will provide the API for tracking and the same shall be integrated in i4MS. _SI will not be responsible for any damage/ tampering/ loss of any tracking devices during the vehicle transit/ storage at source/ destination.
37.	7.16.22.2 Citizen Vigilance Page No. 59	Capturing citizen grievance along with geo-tagged images as proof Auto routing of grievance to respective Tahasildar/ Collector for resolution based on location of grievance	Is there any dedicated Grievance module shall be developed here? Please Clarify.	<b>Citizen Vigilance:</b> No. The bidder should integrate the application with Sanjog Help line and Janasunani for receipt of grievance.
38.	7.16.23 Integration Page No. 60	SMS & e-Mail for notifications	who shall bear the cost of the gateways and associated recurring charges? Please Clarify.	<b>Integration:</b> OCAC would bear the cost.
39.	7.16.23 Integration Page No. 60	The i4MS application shall support the following integrations	Shall the integrations need to be done with given 20 integration points at a time or as on when required? Please clarify.	<b>Integration:</b> _Integration shall be done based on priority, requirement & feasibility.



SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
			In case of Integration, we understand that all necessary APIs and permissions to be provided by Client. Please confirm	_Both the SI of i4MS & the respective 3rd party application would be developing the APIs for integration as per requirement.
40.	7.16.24 Introduction of Emerging Technologies Page No. 61	WhatsApp & Chatbot Integration	In case of any 3rd party tool or paid services requirement for such integration who will bear the cost if any? Please clarify	<b>Introduction of Emerging Technologies:</b> Bidder would be responsible for provisioning of web-based Chatbot within the application. OCAC would provide the WhatsApp Chatbot, however bidder shall integrate the same in i4MS.
41.	7.12.4 System / Infra Support Page No. 41	The SI shall carry out the installation, maintenance & support of all the supplied software(s) on the procured hardware for development, quality and production environment. Management & monitoring of server infrastructure in cloud Network configuration	We understand the Supply and provision of all required hardware including servers is the responsibility of the Client. Kindly confirm.	<b>System / Infra Support:</b> OCAC will provision the hardware's.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
42.	7.12.4 System / Infra Support Page No. 41	c) Installation and re-installation of the database	We request the client to kindly provide an idea approximately number of Installation and re-installation of the databases and migration of data during the project tenure.	<b>System / Infra Support:</b> The bidder is expected to upload/maintain/migrate the masters viz; PIN Code / Local Govt Directory / Bhulekh / Coordinate data's.
43.	7.11 Infrastructure Support	c) Bidder shall provide the Licenses for these software in the name of OCAC/ R&DM Department, Govt. of Odisha till the project end date / perpetual with necessary support structure in place.	We understand, all the necessary Hardware will be provided by OCAC. Kindly confirm? We understand the License for Operating System, RDBMS and Middle ware shall be provided by Client. Kindly confirm?	<b>Infrastructure Support</b>
44.	7.16.23 Integration Page No. 60	SMS & e-Mail for notifications.	We understand the cost of gateways for SMS & e-Mail shall be borne by the client? If the bidder is responsible for the procuring SMS & e-Mail gateways then kindly provide the total no. of sms & e-Mail.	<b>Integration:</b> OCAC would bear the cost.
45.	7.11.4 Business Continuity Planning Page No. 38	a) DC and DR integration for all modules and components should be such that it is possible to operate any module from DR in case of any disruption at DC site.	We understand, the necessary Infra and Tool to redirect the link to DR, in case of failure of DC, shall be provided by OCAC or R & DM. Kindly confirm?	<b>Business Continuity Planning:</b> OCAC/OSDC would facilitate.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
46.	7.18.4 Payment Terms Page No. 67	30% payment after acceptance of UAT. – 30% payment after Go-Live. – 20% payment after 3 months' form date of Go-live – Balance 20% will be paid after 1 year of successful Go-Live of the application.	Considering the volumetric of the work, we request the authority to kindly revise the Payment Terms to At least: - 10% post SRS finalization, - 40% post development, - 20% after UAT & Go-live - 30% after 3months from date of Go-live.	<b>Payment Terms:</b> As per RFP.
47.	6.7 Performance Guarantee Page No.32	PBG would be 10% of the work order value (excluding all taxes) and should be valid for a period of 72 months.	We would request the authority kindly reduced the PBG to 3% of the total work order value instead of 10%.	<b>Performance Bank Guarantee:</b> Refer the revised clause in corrigendum.
48.	5.1 Prequalification Criteria (General Bid) a) Legal Entity Page No.23	Have been operating in India for at least last five financial years as on 31st March 2022.	We request the client to kindly revise this clause to "Have been operating in India for at least last five financial years as on 31st March 2021"	<b>Prequalification Criteria (General Bid):</b> Refer the revised clause in corrigendum.
49.	5.1 Prequalification Criteria (General Bid) d )Net Worth Page No.23	The Net Worth of responding Firm/ Company must be positive during last 3 financial years ending on 31.03.2022.	We request the client to kindly revise this clause to "The Net Worth of responding Firm/ Company must be positive during last 3 financial years ending on 31.03.2021"	<b>Prequalification Criteria (General Bid):</b> Refer the revised clause in corrigendum.
50.	5.1 Prequalification Criteria (General Bid) e) Sales Turnover Page No.24	Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st March 2022 must be minimum ₹60 Crore.	We request the client to kindly revise this clause to "Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st	<b>Prequalification Criteria (General Bid):</b> Refer the revised clause in corrigendum.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
			March 2021 must be minimum ₹50 Crore"	
51.	5.2 Technical Evaluation Criteria Page No.25 a) Financial & Resource Strength	Average Annual Turnover in last three (3) years ending with March 2022 from IT/ITES and related services of last three (3) years. - ₹60 Cr. – 3 Marks - Thereafter 1 mark for additional ₹30 Cr.	1. We request the client to kindly revise this clause to "Average Annual Turnover in last three (3) years ending with March 2021 from IT/ITES and related services of last three (3) years." 2. We Request the client to revise the clause to as follows: - ₹50 Cr. – 3 Marks - Thereafter 1 mark for additional ₹5 Cr.	<b>Financial &amp; Resource Strength:</b> Refer the revised clause in corrigendum.
52.	Pt. 5.2 (b.ii) Technical Evaluation Criteria   Page No. 26/113	Experience in implementation of State-wide rollout projects having minimum 1,000 user base and at least 50,000 transactions made in the same project in a single month for any Central / State Govt./ PSU in India	We request the authority to kindly revise this clause to: "Experience in implementation of State-wide rollout projects having minimum 1,000 user base and at least 50,000 transactions made in the same project for any Central / State Govt./ PSU in India	<b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.
53.	3.2.2 Stakeholders & Users Page No. 12	Following are the departments / directorates in the Government and users who will use the application: a) R&DM Department and all its Sub-	Kindly provide the tentative no. of users/ stakeholders shall access the application?	<b>Stakeholders &amp; Users:</b> Approximately 4000 users would be using the application excluding citizens.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
		Ordinate Offices. .....		
54.	7.16.22 Mobile App Page No. 59	Generic	Kindly clarity whether 1. 3 separate mobile applications to be developed for En-Route Surveillance, Citizen Vigilance & Seizure & Compounding or a single mobile application needs to be developed for the 3 modules mentioned in the RFP? 2. Shall the mobile applications to be developed for android only or for both Android and iOS? Please clarify. 3. Kindly clarify if there is any hardware required to be integrated with the mobile application?	<b>Mobile App:</b> _Single app should be developed with multiple modules. _App should be developed for both in android/ IOS platforms. _Requirement to be frezzed during implementation.
55.	7.8 Training Page No. 36	The SI shall provide centralized training to the users at Bhubaneswar and all the district headquarters identified by Revenue Officials on a train to trainer concept.	We request the client to kindly confirm the number of trainees.	<b>Training:</b> The SI shall provide training to approximately 4000 users and all the identified users (based on actual requirement) by Revenue Officials on a train to trainer concept.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
56.	7.12 Expected Deployment of Personnel Page No. 42	7.12.1 Core Resources	<p>1. We understand that the resources shall be deployed offsite, Kindly confirm</p> <p>2.If the core resources are required to be deployed onsite, the cost &amp; travel shall be borne by the client. Kindly confirm.</p>	<p><b>Expected Deployment of Personnel:</b></p> <p>_The resources needs to be deployed onsite(BBSR). Bidder is also required to facilitate the necessary infra &amp; space for the associates.</p> <p>_Bidder is responsible for travel cost of the resources.</p>
57.	5.2 Technical Evaluation Criteria Page No.25 a) Financial & Resource Strength	<p>Average Annual Turnover in last three (3) years ending with March 2022 from IT/ITES and related services of last three (3) years.</p> <p>- ₹60 Cr. – 3 Marks</p> <p>- Thereafter 1 mark for additional ₹30 Cr.</p>	Request you to kindly allow turnover certificate till 2020-21 year only.	<p><b>Financial &amp; Resource Strength:</b></p> <p>Refer the revised clause in corrigendum.</p>
58.	Pt. 5.2 (c.i) Technical Evaluation Criteria   Page No. 27/113	<p>Experience of bidder on development and implementation ..... order value more than ₹1 Crore</p> <p>(The scope should include development of application based on mining/mineral rules and regulations.....)</p>	We are suggesting you kindly change this criteria and you should ask experience related ERP development otherwise only 1 or 2 companies will get qualified in this criteria and it will give direct benefit to some specific company that have experience in the mining sector only.	<p><b>General e-Governance Project Experience:</b></p> <p>Refer the revised clause in corrigendum.</p>

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
59.	Pt. 5.2 (d.i) Technical Evaluation Criteria   Page No. 28/113	<p>Project Manager:  Basic Qualification &amp; Experience: B.E/ B.Tech/ MCA/ MBA and 12 years' of work experience with Good communication skills.  Project Experience: 8 years in mining related projects in Govt. as Project Manager .....</p>	<p>We are suggesting you kindly change this criteria and you should ask experience related ERP development otherwise only 1 or 2 companies will get qualified in this criteria and it will give direct benefit to some specific company that have experience in the mining sector only.</p>	<p><b>Key Resource Skill &amp; Experience:</b>  Refer the revised clause in corrigendum.</p>
60.	Pt. 5.2 (d.ii) Technical Evaluation Criteria   Page No. 28/113	<p>Domain Consultant  Basic Qualification &amp; Experience: B.E/ B.Tech/ MCA/ MBA and 10 years' of work experience with Good communication skills.  Project Experience: At least 6 years in mining sector projects.....</p>	<p>We are suggesting you kindly change this criteria and you should ask experience related ERP development otherwise only 1 or 2 companies will get qualified in this criteria and it will give direct benefit to some specific company that have experience in the mining sector only.</p>	<p><b>Key Resource Skill &amp; Experience:</b>  Refer the revised clause in corrigendum.</p>
61.	General Queries	General Queries	Kindly provide the number of concurrent users of this application	Approximately 4000 users would be using the application excluding citizens with 10% concurrency.
62.	General Queries	General Queries	Please suggest that who will provide the hosting software e.g. Data base, Server etc.	

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
63.	Pt. 5.1(e) Prequalification Criteria (General Bid)   Page No. 25/113	Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st March 2022 must be minimum ₹60 Crore.	We request the department to change the clause as below:- "Responding Firm/ Company's average annual sales turnover generated from IT/ITES during the last three financial years as on 31st March 2021 must be minimum ₹60 Crore"	<b>Prequalification Criteria (General Bid):</b> Refer the revised clause in corrigendum.
64.	Pt. 5.2 (b.i) Technical Evaluation Criteria   Page No. 27/113	Experience on application development and maintenance projects for any Central / State Govt. / PSU in India with minimum value of ₹5 Cr. Each during last five (5) years as on 31st March 2022. <ul style="list-style-type: none"> <li>▪ 1 project: 1 Mark</li> <li>▪ Thereafter 1 mark each additional project</li> </ul>	Firstly, there is a difference in the minimum value of project sought in eligibility criteria vs. that sought in technical evaluation criteria. It is generally the case that marking is awarded upward of minimum value of order (ought in eligibility criteria) in technical evaluation criteria. Also, only 5 marks as maximum under this slab does not bode well to the prestige of the project. Therefore, in the fitness of things kindly amend the given clause as below: - Experience on application development and maintenance projects for any Central / State Govt. / PSU in India with minimum value of ₹6 Cr. Each during last five (5) years as on 31st March	<b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.



SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
			2022. <ul style="list-style-type: none"> <li>▪ 1 project: 10 Mark</li> <li>▪ Thereafter 1 mark each additional project</li> </ul>	
65.	Pt. 5.2 (a.ii) Technical Evaluation Criteria   Page No. 26/113	Average Annual Turnover in last three (3) years ending with March 2022 from IT/ITES and related services of last three (3) years. <ul style="list-style-type: none"> <li>▪ ₹60 Cr. – 3 Marks</li> <li>▪ Thereafter 1 mark for additional ₹30 Cr.</li> </ul>	Kindly increase the maximum marks to be awarded under this slab from 5 to at least 20 Marks. It is advised to change this clause as below:- Average Annual Turnover in last three (3) years ending with March 2021 from IT/ITES and related services of last three (3) years. <ul style="list-style-type: none"> <li>▪ ₹60 Cr. – 15 Marks</li> <li>▪ Thereafter 1 mark for each additional ₹5 Cr.</li> </ul>	<b>Financial &amp; Resource Strength:</b> Refer the revised clause in corrigendum.
66.	Pt. 5.2 (c.i) Technical Evaluation Criteria   Page No. 27/113	Experience of bidder on development and implementation (or in the process of implementing) of .....COTS for mining companies/mining exploration companies shall not be considered.	We would like to register our strong objection to this clause as disproportionately high marking has been awarded to this clause when GIS is only one of the integration required in the envisaged project. The other integrations have been given a forego which insists us to believe that these criteria have been created to favour some specific interests. Hence, we	<b>General e-Governance Project Experience:</b> Refer the revised clause in corrigendum.

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
			would urge the department that in the interest of fair play kindly dilute this clause to include experience in third party integrations like GIS, iFMS, PFMS or other systems of national importance in 3 or more projects be awarded the highest marks	
67.	Pt. 5.2 (d.i) Technical Evaluation Criteria   Page No. 28/113	<p>Project Manager</p> <p>Basic Qualification &amp; Experience: B.E/ B.Tech/ MCA/ MBA and 12 years' of work experience with Good communication skills.</p> <p>Project Experience: 8 years in mining related projects in Govt. as Project Manager</p> <p>Preference: PMP/PRINCE2 certification</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 12 years – 1 mark</li> <li>▪ Project Exp. &gt; 8 years – 1 mark</li> <li>▪ Preference – 2 mark</li> </ul>	We would like to register our strong objection to this clause as disproportionately complex combination of experience has been solicited giving the impression that this clause has been prepared to favour certain interests. It is extremely difficult to find this combination of 8 years' experience in mining/mineral industry and PMP certification even for big tech tier-1 companies. Hence, we request the department to just ask for any project manager with 10 plus years' experience in government domain and PMP/PRINCE-2 certified.	<p><b>Key Resource Skill &amp; Experience:</b></p> <p>Refer the revised clause in corrigendum.</p>
68.	Pt. 5.2 (d.ii) Technical Evaluation Criteria   Page No. 28/113	<p>Domain Consultant</p> <p>Basic Qualification &amp; Experience: B.E/ B.Tech/ MCA/ MBA and 10 years' of work</p>	Please note that no company keeps domain experts in multiple areas in case there are no projects for that area	<p><b>Key Resource Skill &amp; Experience:</b></p>

SL#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	OCAC's Response
		<p>experience with Good communication skills.</p> <p>Project Experience: At least 6 years in mining sector projects</p> <ul style="list-style-type: none"> <li>▪ Experience &gt; 10 years – 1.5 mark</li> <li>▪ Project Exp. &gt; 6 years – 1.5 mark</li> </ul>	<p>with the company. Such appointments are mostly made on contractual basis till the shelf life of the project. Hence, instead of soliciting a full-time domain consultant in mining sector specifically, the department can solicit an undertaking wherein the bidder can assure domain area support once the project is awarded within a period of one-two months after award of order</p>	<p>Refer the revised clause in corrigendum.</p>