

SELECTION OF SERVICE PROVIDER FOR DESIGN, DEVELOPMENT, IMPLEMENTATION & MAINTENANCE OF COMMON CREDIT PORTAL FOR FARMERS

RFP No.: OCAC-SEGP-SPD-0014-2022-22014

Corrigendum

SL#	Clause /Section	Existing Clause	Revised Clause
1.	Tender Schedule	<p>Last date for submission of bids: 21.04.2022, 02:00 PM</p> <p>Opening of Pre-Qualification-cum- Technical Bids: 21.04.2022, 04:00 PM</p> <p>Technical Presentation: 22.04.2022, 11 AM onwards (Through VC using MS Teams)</p>	<p>Last date for submission of bids: 28.04.2022, 02:00 PM</p> <p>Opening of Pre-Qualification-cum- Technical Bids: 28.04.2022, 04:00 PM</p> <p>Technical Presentation : 29.04.2022, 11 AM onwards (Through VC using MS Teams)</p>
2.	3.16.1 Financial & Resource Strength SI No 3	The firm/ company should have development centre in Odisha and 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher.	The firm/ company should have 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher.
3.	3.16.2 - Project experience and expertise (Sl.No 3) The firm/ company should have developed and implemented Mobile Application for any Department in State /Central Government/Govt. PSU/Govt. Autonomous body in India with minimum downloads of 50K.	<p>Marking Scheme:</p> <ul style="list-style-type: none"> • 1 project: 5 mark • 1 mark for each additional project <p>Total Marks : 10</p>	<p>Marking Scheme:</p> <ul style="list-style-type: none"> • 1 project: 5 mark • 2.5 marks for each additional project <p>Total Marks : 10</p>

Other terms and conditions of the RFP remain unchanged.

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
M/s Uneecops Technologies Ltd				
1	Pt. 3.16.1 Financial & Resource Strength Page No. 31/97	The bidder should have years of experience in software development and implementation business as of 31/03/2021. Marks: The bidder should have years of experience in software development and implementation business as of 31/03/2021.	It may please be noted that going by the current clause maximum marks will be awarded for 14 years company experience which is way too high a benchmark. We hereby request the department to allow minimum 5 years of experience in software development and maximum 8 years for award of maximum marks under this criteria.	No change. As per RFP
2	Pt. 3.16.1 Financial & Resource Strength Page No. 31/97	The firm/ company should have development centre in Odisha and 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher	We are assuming office presence in Odisha and the requirement of 150 professionals is overall across all offices. If it is the case of the department that 150 resources should be based out of Odisha Office only then we have a strong objection to the same as it really doesnt matter where the resources are placed hence, it may clearly be stated that the resources be based out of any location in India. Furthermore, we request that this clause be de-linked with office presence in Odisha which has already been mandatorily covered in the eligibility/pre-qualification criteria	Pls refer Corrigendum

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
3	Pt. 3.16.2 Financial & Resource Strength Page No. 32/97	The firm/ company should have developed and implemented E Governance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India minimum order value more than ₹2.5 Crore in last 5 years as on 31.03.2021. Marks: >= 10 Projects: 20 marks >=6 Projects & <10 Projects: 15 marks >=3 Projects & <=5 Projects: 10 marks >=1 Projects & <3 Projects : 5 marks For each project implemented in Odisha additional one mark will be awarded to the bidder.	It is our humble submission that 10 projects of value greater than INR 2.5 Crores each is unjustified requirement to evaluate the proficiency of the agencies bidding for this scope of work that too with preference to execution in the state of Odisha. We hereby request the department to reduce the number of projects demanded to 5 for award of maximum marks anywhere in the geography of India/any state of India, it will also put to a disadvantage the companies which have executed similar projects in other states of India who present a better case of getting awarded this project in comparison to agencies who have executed projects of similar size and complexity in Odisha only.	No change. As per RFP
4	Pt. 3.16.2 Financial & Resource Strength Page No. 32/97	The firm/ company should have developed and implemented a project having API integration with any financial application such as payment gateway/iFMS/PFMS etc as a component for any Department in State / Central Government/Govt. PSU in India with minimum order value of 1 Crore. Marks: Each project will be awarded 2.5 marks.	It is our humble submission that the flag of minimum 1 crore be removed from this clause and project of any value be considered having API integration with any financial application such as payment gateway/iFMS/PFMS etc as a component for any Department in State / Central Government/Govt. PSU in India. Many such projects of scheme automation are existing having single schemes workflows of less value but sound DBT integration; companies with such projects should be considered for award of marks and present their sound candidature for bagging this project.	No change. As per RFP

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
5	Pt. 3.16.2 Financial & Resource Strength Page No. 33/97	Experience in securing Personally Identifiable Information (PII) data in IT systems in last 5 years like Aadhaar Matching/ Aadhaar Vault.	It is our humble submission that as per our understanding PII data cannot be secured and stored as per data security framework of government of India. For that matter, soliciting 5 projects (for award of full marks) is unjustified and therefore we request the department to modify this clause to include integration with any government of India centralized system for award of marks.	No change. As per RFP
6	Pt. 6.2.1.2 Mobile Application Page No. 58/97	An Android and iOS mobile application will be used by the farmers, department officers and bank officers for monitoring loan applications, processing and for the farmers to apply for loans	Please specify if the department is looking for native or hybrid application?	No change. As per RFP
7	Pt. 6.4 Other Features Page No. 67/97	Bilingual interface : The system should provide bilingual interface/labels in languages of English and Odia.	Please specify if both language(s) implementation is required on both platforms i.e. web & mobile or either one?	In both web and mobile app
8	Pt. 3.16.3 Approach & Methodology Page No. 33/97	Live demonstration of at least one E governance web application with API integration with payment gateway & mobile App	It is our understanding that in this project integration with both PFMS/IFMS is required for direct beneficiary transfer (DBT) of loan funds to farmers; Apart from the same, kindly specify as to why integration with payment gateway is required, is it for some onward payment which any stakeholder has to make. Kindly clarify the requirement.	Live demonstration by the bidder on any of its web application integrated with payment gateway to ascertain the bidder's expertise

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SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
9	Pt. 6.4 Other Features Page No. 66/97	SMS/Email alert/notification in different stages of application / verification / approval / sanction / rejection	It is our assumption that APIs/Web Services for SMS & E-mail based event notifications will be provided by the department itself to the implementing agency. Please confirm our assumption or suggest otherwise.	The APIs will be provided by the department/OCAC.
10	Pt. 11.9.1 Commercial Bid Format Page No. 93/97	Enterprise database license with OEM support, Year: 5	Kindly suggest if the department has any preference for enterprise database like Oracle, MYSQL enterprise level database or whether the implementing agency is free to choose a database of their choice.	Bidder is free to choose
11	Pt. 11.9.1 Commercial Bid Format Page No. 93/97	Enterprise database license with OEM support, Year: 5	We hereby request the department to provide the minimum number of cores/cals required for database server for both primary as well as failover. This setting of benchmark will help department in receiving competitive quotations and avoid outrageously low or high whimsical quotes	to be suggested by the bidder as part of their solution
12	Pt. 5.6 Testing Page No. 41/97	The Service Provider shall ensure that each module & features developed under this RFP is tested as per the latest version of the IEEE 730 (Software Quality Assurance Processes) standards and shall comply with GIGW guideline	It is our submission that requirement of Hindi language is a mandatory requirement of GIGW and therefore along with English and Odia, Hindi be made a compulsory third language and be accounted for in order to make the web & mobile application GIGW compliant.	No change. As per RFP
13	Pt. 7.11 Warranty Page No. 71/97 KR2 mm SR	-	It is mentioned that 1 year warranty period is required to be provided after Go-Live' please understand that licensing period, deployment of resources, renewal of SSL certificate (yearly), security audits (yearly) and support commence after Go-Live hence, necessary adjustment be made in support unit cost which is presently 5 years to 6 years.	The project period includes warranty period

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
M/s Telecommunications Consultants India Ltd.				
1	TENDER SCHEDULE page no - 14	Date & Time of Submission of Bid	The date may please be extended at least 2 weeks from date of release of pre bid queries response.	Pls refer Corrigendum
2	3.14. Prequalification Criteria (General Bid)	Average Annual Turnover generated from Software development and implementation only (excluding COTS) during the last three financial years ending on 31.03.2021 should be at least 30 Crores.	This requirement (Software development and implementation only (excluding COTS)) is very specific. It is requested to please relax the criteria and turn over for general domain like total or IT/ICT/ITES services may please be asked.	No change. As per RFP
3	3.14. Prequalification Criteria (General Bid)	Consortium bidding/ sub-contracting is not allowed	Consortium bidding may please be allowed as scope of work requires expertise from multiple domains.	No change. As per RFP
4	3.16.1. Financial & Resource Strength	Revenue generated only from development of software applications	This requirement (Software development and implementation only (excluding COTS)) is very specific. It is requested to please relax the criteria and turn over for general domain like total turn over or IT/ICT/ITES services may please be asked.	No change. As per RFP
M/s Trigyn				
1	3.14. Prequalification Criteria (General Bid)	Consortium is not allowed	We would request you to allow consortium/joint venture for showcasing the nex-gen technologies.	No change. As per RFP

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
2	Section : 3.16. Technical Evaluation	3.16.2. Project experience and expertise Clause 2 The firm/ company should have developed and implemented a project having API integration with any financial application such as payment gateway/iFMS/PFMS etc as a component for any Department in State / Central Government/Govt. PSU in India with minimum order value of 1 Crore	Request to allow Bidder/any member of consortium should have developed and implemented a project having API integration with any financial application such as payment gateway/iFMS/PFMS etc as a component for any Department in State / Central Government/Govt. PSU in India with minimum order value of 1 Crore	No change. As per RFP
3	Section : 3.16. Technical Evaluation	3.16.2. Project experience and expertise Clause 4 Experience in securing Personally Identifiable Information (PII) data in IT systems in last 5 years like Aadhaar Matching/ Aadhaar Vault	Request you to allow Bidder/any member of consortium should have experience in securing Personally Identifiable Information (PII) data in IT systems in last 5 years like Aadhaar Matching/ Aadhaar Vault	No change. As per RFP

M/s Interlace

1	3.14 - Pre qualification Criteria (Sl.No 2) Page No 28 of 97 KR2	Average Annual Turnover generated from Software development and implementation only (excluding COTS) during the last three financial years ending on 31.03.2021 should be at least 30 Crores.(Revenue generated from hardware sales/Call centre services will not be considered.) me Jan	Kindly request you to modify clause as "Average Annual Turnover generated from IT/ITeS during the last three financial years ending on 31.03.2021 should be at least 30 Crores."	No change. As per RFP
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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
2	3.14 - Pre qualification Criteria (Sl.No 5) Page No 28	The Bidder should have at least 150 technically qualified professionals having minimum qualification B.E/Btech/MCA or equivalent or higher on its payroll	Kindly request you to modify clause as " The Bidder should have at least 50+ technically qualified professionals having minimum qualification B.E/Btech/MCA or equivalent or higher on its payroll	Pls refer Corrigendum
3	3.14 - Pre qualification Criteria (Sl.No 6) Page No 28	The bidder must have developed and successfully implemented e-Governance project with / Online Services in India with one project of minimum order value of 2.5 Cr or two projects with minimum order value of 2 Cr each or three projects with minimum order value of 1.5 Cr each in State / Central Government/ Govt. PSU/ Govt. Autonomous body in last 5 financial years ending as on bid submission date	Kindly request you to modify clause as "The bidder must have developed and successfully implemented e-Governance project with / Online Services in India with one project of minimum order value of 2.5 Cr or two projects with minimum order value of 2 Cr each or three projects with minimum order value of 1.5 Cr each in State / Central Government/ Govt. PSU/ Govt. Autonomous body in last 10 financial years ending as on bid submission date	No change. As per RFP
4	3.16.1 - Technical Evaluation (Sl.No 2) Page no 31	Revenue generated only from development of software applications during the last three (3) financial years ending on 31.03.2021. (Revenue generated from Hardware Sales and Call Centre services will not be considered.) >= 30 Cr : 3 marks 0.5 Mark each for additional 5Cr maximum up to 5 Marks	Kindly request you to modify clause as "Revenue generated only from IT/ITeS during the last three (3) financial years ending on 31.03.2021." >= 30 Cr : 3 marks 0.5 Mark each for additional 5Cr maximum up to 5 Marks	No change. As per RFP

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
5	3.16.1 - Technical Evaluation (Sl.No 3) Page no 31	Minimum 150 : 3 Marks Beyond 150 professionals, 0.5 mark for each additional 25 professionals maximum up to 5 marks	Kindly request you to modify clause as " Minimum 75 : 3 Marks Beyond 75 professionals , 0.5 mark for each additional 25 professionals maximum up to 5 marks	Pls refer Corrigendum
6	3.16.1 - Project experience and expertise (Sl.No 1) Page no 31 of 97	The firm/ company should have development centre in Odisha and 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher. Minimum 150 : 3 Marks Beyond 150 professionals, 0.5 mark for each additional 25 professionals maximum up to 5 marks	Kindly request you to modify clause as The firm/ company should have development centre in Odisha and 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher. Minimum 50 : 3 Marks Beyond 50 professionals, 0.5 mark for each additional 5 professionals maximum up to 5 marks	Pls refer Corrigendum
7	3.16.2 - Project experience and expertise (Sl.No 1) Page no 32	The firm/ company should have developed and implemented E- Governance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India minimum order value more than ₹2.5 Crore in last 5 years as on 31.03.2021. • >= 10 Projects: 20 marks • >=6 Projects & <10 Projects: 15 marks • >=3 Projects & <=5 Projects: 10 marks • >=1 Projects & <3 Projects : 5 marks For each project implemented in Odisha additional one mark will be awarded to the bidder.	Kindly request you to modify clause as "The firm/ company should have developed and implemented E-Governance Projects/IT Applications in State / Central Government/Govt. PSU/Govt. Autonomous body in India minimum order value more than ₹50 Lakhs in last 10 years as on 31.03.2021. • >= 10 Projects: 25 marks • >=6 Projects & <10 Projects: 20 marks • >=3 Projects & <=5 Projects: 15 marks • >=1 Projects & <3 Projects : 10 marks Ongoing projects also be considered	No change. As per RFP

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
8	3.16.2 - Project experience and expertise (Sl.No 3) Page no 32	The firm/ company should have developed and implemented Mobile Application for any Department in State /Central Government/Govt. PSU/Govt. Autonomous body in India with minimum downloads of 50K.	Kindly request you to modify clause as "The firm/ company should have developed and implemented Mobile Application for any Department in State /Central Government/Govt. PSU/Govt. Autonomous body in India	Pls refer Corrigendum

M/s Silicon Techlab

1	Fact Sheet, Page 15 and Clause 3.7.3, page 25 of RFP	Submission details: Proposals must be submitted on or before 21.04.2022 by 02:00 PM	A bid of this magnitude requires various internal approvals. In view of the same, request to extend the bid submission date by at least three (3) weeks	Refer Corrigendum
2	Clause 3.14, Page 29 of RFP, Sl No. 7	Consortium: Consortium bidding/ sub contracting is not allowed	We request to allow Consortium bidding/ sub-contracting	No change. As per RFP
3	Clause 3.14, Page 29 of RFP, Sl No. 8	Existence in Odisha: The bidder should have a Centre operational in Odisha or shall furnish an undertaking to open an Operation Centre within 30 days from award of the project	Request to provide details about the required Operation Centre	No change. As per RFP Bidder shall furnish the details

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
4	Clause 3.16.2, Page 31 of RFP, SI No. 1	The firm/ company should have developed and implemented E Governance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India minimum order value more than ₹2.5 Crore in last 5 years as on 31.03.2021 >= 10 Projects: 20 marks • >=6 Projects & <10 Projects: 15 marks • >=3 Projects & <=5 Projects: 10 marks • >=1 Projects & <3 Projects : 5 marks <i>For each project implemented in Odisha additional one mark will be awarded to the bidder</i>	As a firm we have Advisory experience also in this domain. Since domain experience is also vital to this sort of assignment, we request to include "Advisory experience" also apart from "Development and Implementation experience". This would help in streamlining the process better before development and implementation	No change. As per RFP This is a software development project
5	Clause 3.16.3, Page 33 of RFP, SI No. 1	Approach & Methodology: Live demonstration of at least one E governance web application with API integration with payment gateway & mobile App.	As a firm we have developed many marquee assignment in web application with API integration with payment gateway & mobile App for various banks and private companies also. Request to allow demonstrating those in the presentation	No change. As per RFP

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
M/s Deloitte				
1		Average Annual Turnover generated from Software development and implementation only (excluding COTS) during the last three financial years ending on 31.03.2021 should be at least 30 Crores. (Revenue generated from hardware sales/Call center services will not be considered.	Kindly request you to modify clause as Please consider 15 Crores & above instead of 30 Crores.	No change. As per RFP
2		The firm/ company should have developed and implemented EGovernance Projects in State / Central Government/Govt. PSU/Govt. Autonomous body in India minimum order value more than ₹2.5 Crore in last 5 years as on 31.03.2021	Kindly request you to modify clause as Please consider order value more than 1 Crore instead of 2.5 Crore for marks calculation	No change. As per RFP
3		Experience in securing Personally Identifiable Information (PII) data in IT systems in the last 5 years like Aadhaar Matching/ Aadhaar Vault:	Kindly request you to modify clause as Please remove it to get eligible to participate in bidding.	No change. As per RFP
4		Some core features required in the mobile application: Should work in online & offline mode	Please describe the scope of work regarding offline mode of use as per user basis like farmers, bank & dept. officers.	Pls refer clause 6.2.1.2 of RFP

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
5		Integration with other applications	Please confirm the total no. of API integration for commercial calculation as it differs with the given scope of work.	As per Commercial Bid
M/s Liferay				
1	6.2.8. Query Management System	The Credit Portal must be equipped with a robust Query Management System (QMS) in order to manage the potential queries/doubts on the application between the farmer and bank officials	Kindly clarify, whether this functionality is related to grievance/query redressal and will it be through a chatbot or a webform?	Not related to grievance/Query redressal The query is related to Loan Application only (by Banks)
2	6.2.9. Integrations	The DAFE and F&ARD Department will be responsible for getting the APIs from the custodians of the above-mentioned systems	Are API's readily available or it will require writing a adapter/connector?	As per RFP The bidder is required to facilitate API integration
3	General	General	is the application to be built on Open-standard and Open-source Enterprise tools/platforms?	Open source preferred The bidder is free to suggest tools/ platforms
4	General	General	IS this a new portal or upgrading the existng portal? If existng portal kindly mention the technology stack?	New portal
M/s CSM				
1	3.16.2. Project experience and expertise	The firm/ company should have developed and implemented Mobile Application for any Department in State / Central Government/Govt. PSU/Govt. Autonomous body in India with minimum downloads of 50K.	We request you to kindly revise the marks distribution of stated clause as per the following criteria:	Pls refer Corrigendum

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
2	5.11. Training & Handholding Support	The Service Provider` is required to undertake training for a batch size of 30 people (approx.) in the technical and process aspects of the application.	We assume the training will be conducted at a centralized location and the training infrastructure shall be provided by the client. Please confirm?	Department users shall be trained on the usage of Application Multiple training programme at centralize location
3	6.2.1. User Interfaces	Districts, blocks, GPs, villages, Farmer, fisherman details, Users at district, block, GP, Village level, Roles and permissions to users	Please provide the number of concurrent users and request you to provide the number of users that will be using the system..	The users of the credit portal will be the farmers. There are estimatedly 1 Cr. Farming households in Odisha, 5000 bank users and 2000 department users Around 20 L users will access the Credit portal each year. It can be assumed that
4	6.2.2. Data collection	Data will be collected from Farmers and Bank Staff in the form of Configurable Forms.	We understand that dynamic form builder will be needed for data collection from farmers and bank staffs.	The bidder is free to suggest

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SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
5	10.Performance Requirements – Service Levels (SLAs), 10.1 During Implementation	Software Development, Testing, Deployment, Configuration- Delay beyond 5 weeks from the date of approval of SRS will attract 1% of penalty on the application development cost per week. Maximum penalty capping is 10%.	We request you to kindly change the Maximum penalty value to 5%.	As per RFP
M/s L&M IT Solution				
1	Section 7.12	Deliverable Load testing report	Kindly provide us the total no of Farmers and concurrent users	The users of the credit portal will be the farmers. There are estimatedly 1 Cr. Farming households in Odisha, 5000 bank users and 2000 department users Around 20 L users will access the Credit portal each year. It can be assumed that around 6000 users in a day and 1000 users at a time will use the portal.

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Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification/ Views of OCAC & Department
2	Section 3.16.1	TQ evaluation criteria s.no 3 of financial and resource strength "The firm/ company should have development centre in Odisha and 150 IT professional with minimum qualification of B.E/ B.Tech/ MCA or higher"	Given each company's development center where in all the IT professionals shall be at their corporate head quarters, we request your kind department to ammend the caluse inline with qualification criteria s.no.8 such that "the selected bidder shall establish a development center at the proeject location i.e. odisha within 30 days from receiving the order" so as to encourage more firm to be a part of the bidding process.	Pls refer Corrigendum
3	Section 3.16.2	TQ evaluation criteria s.no 1 of project experience and expertise marking criteria "For each project implementedin Odisha additional one mark will be awarded to the bidder"	We request your kind department to ammend the marking so that equal weightage be given to company's other past experiences acorss the country along with local Odisha installations.	No change. As per RFP
4	Section 3.16.2	TQ evaluation criteria s.no 3 of project experience and expertise marking criteria	Request you to consider the marking criteria as below Each porject - 5 marks each	Pls refer Corrigendum
5	Section 3.16.2	TQ evaluation criteria s.no 4 of project experience and expertise marking criteria	Request you to consider the marking criteria as below one project - 5 marks or one project - 2.5 marks	No change. As per RFP

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