

## Corrigendum

### SELECTION OF SOFTWARE SOLUTION PROVIDER FOR TAKEOVER, ENHANCEMENT AND MAINTENANCE OF KRUSHAK ODISHA AND DECISION SUPPORT SYSTEM OF AGRICULTURE & FARMER'S WELFARE DEPARTMENT, GoO

**RFP REF. No.: OCAC-AGRI-MISC-0001-2025-25026**

SL#	Clause	Existing Clause	Revised Clause
1	RFP_DSS_Vol1 and Page no-25 clause 7.2.2 e- Governance Strength	<p>c) The bidder should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India</p> <p>Each Project 2.5 marks</p> <p>(Value of each project should be at least ₹50 lakhs)</p>	<p>c) The bidder should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration/Payment Layer/CBDC (all components mandatory) for any Government institution/ department in India</p> <p>Each Project 5 marks</p> <p>(Value of each project should be at least ₹50 lakhs)</p>
2	RFP_DSS_Vol2-final- Terms of reference 8.4 Expected Project Timeline Pg. 64	<p>b) Handover &amp; Takeover process Within 2 weeks from the effective date of contract</p>	<p>b) Handover &amp; Takeover process Within 6 weeks from the effective date of contract</p>
3	RFP Vol I, Instructions to Bidders, Page - 25, Section- 7.2.2 (a)	<p>The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 2.5 marks]</p>	<p>The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 5 marks]</p>

SL#	Clause	Existing Clause	Revised Clause
4	RFP Vol I, Instructions to Bidders, Page - 25,Section-7.2.2 (d)	<p>The bidder should have experience in implementation of projects including Design, Development &amp; Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.</p> <p>Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)</p>	<p>The bidder should have experience in implementation of projects including Design, Development &amp; Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.</p> <p>Each Project 3 marks (Value of each project should be at least ₹50 lakhs)</p>
5	RFP Vol-II, Terms of Reference, Page - 24,Section- 5.17	<p>Project Manager Skills :- BE/B.Tech/MBA</p> <ul style="list-style-type: none"> <li>• Minimum 10 years' experience of handling similar large projects in IT Sector.</li> <li>• Out of these 7 years in the field of software development and implementation.</li> <li>• Out of these 7 years, 2 years' experience in agriculture or related domain for any Govt. department in India</li> <li>• Must have proficiency in Odia language</li> </ul>	<p>Project Manager Skills :- BE/B.Tech/MCA/MBA</p> <ul style="list-style-type: none"> <li>• Minimum 10 years' experience of handling similar large projects in IT Sector.</li> <li>• Out of these 7 years in the field of software development and implementation.</li> <li>• Out of these 7 years, 2 years' experience in agriculture or related domain for any Govt. department in India</li> <li>• Must have proficiency in Odia language</li> </ul>
6	7.2.2 e- Governance Strength [55 Marks] , Page no- 27, Point- F	The bidder should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India	The bidder should have implemented mobile application project on Android or iOS platform with a minimum 75K downloads as on bid submission date for any Government Department or Government Agency or PSU in India
7	Generic	Limitation of liability	Maximum liability of the Solution Provider for this project will be limited to the total value of the contract and will not include any indirect or remote or damage, loss or profit, data or revenue.

## **Revised Project Timeline**

### **8.4 Expected Project Timeline**

<b>Sl#</b>	<b>Milestone</b>	<b>Timeline</b>
a)	Deployment of Technical Support Unit	Within 7-days form the date of work order/contract which shall continue till end of the contract
b)	Handover & Takeover process	Within 6 weeks from the effective date of contract
c)	Application Maintenance Support of the existing Application	From the date of completion of Handover & Takeover process till go-live of the enhanced system
d)	Submission of System Requirement Study document	Within 6 weeks from the effective date of contract
e)	Completion of design and development of the enhancements	Within 12 weeks from the effective date of contract
f)	Completion of User Acceptance Test (UAT) of the enhancements	Within 14 weeks from the effective date of contract
g)	Cyber security audit certification, configuration & go-live the Application	Within 16 weeks from the effective date of contract
h)	Application Maintenance Support of the new version of Decision Support System	5-years from the date of go-live

## **Revised Payment Terms**

### **9 Payment Terms (RFP Vol2)**

<b>Sl#</b>	<b>Milestone</b>	<b>Deliverables</b>	<b>Payment Terms</b>
a)	Handover / Takeover and Application Maintenance Support of the existing Application	Activity report	Monthly payment upon approval of activity reports
b)	Completion of system requirement study (SRS)	SRS document	30% of Enhancement / New Module Development cost
c)	Completion of User Acceptance Test (UAT)	UAT Certificate by OCAC	40% of Enhancement / New Module Development cost

Sl#	Milestone	Deliverables	Payment Terms
d)	Go-live the Enhancements / New Modules	Go-live certificate	20% of Enhancement / New Module Development cost
e)	Application Maintenance Support of New System	Activity report	<ul style="list-style-type: none"> <li>– 100% of Application Maintenance Support cost of the new version of Application equally divided by duration (quarter)</li> <li>– Balance 10% of Enhancement / New Module Development cost equally divided in 4- quarters (first year)</li> </ul>
f)	Security Audit of the complete application	Safe-to-Host certificate by the CERT-IN empanelled agency/auditor	100% of the Cyber Security Audit cost
g)	UIDAI Compliance Audit	Certificate by the CERT-IN empanelled agency/auditor	100% of the Audit cost
h)	Supply & Configuration of SSL certificate and it's renewal year on year (If supplied)	SSL configuration report	100% of the SSL cost
i)	Deployment of Technical Support Unit (TSU)	Activity report	100% TSU cost equally divided by duration (quarter/month) upon approval of the activity reports
j)	Deployment of Handholding Support (as per requirement of Department)	Activity report	100% cost equally divided by duration (quarter/month) upon approval of the activity reports.

Sl#	Milestone	Deliverables	Payment Terms
k)	Onboarding/integration of Schemes/services in the Existing Decision Support System (DSS)	Go live certificate	100% payment upon submission of Golive certificate of respective schemes
l)	Change Request Management	Acceptance certificate by OCAC	The payment shall be made only after change request activities are complete in all respect based on the man months used for the Change Request and certification by OCAC thereof

N.B.

- a) Payment schedule - Payments to the SI after successful completion of the target milestones (including specified project deliverables).
- b) The SSP's request for payment shall be made to the purchaser in writing, accompanied by invoices describing, as appropriate, the services performed, and by the required documents submitted pursuant to general conditions of the contract and upon fulfilment of all the obligations stipulated in the Contract.
- c) Due payments shall be made promptly by the purchaser, within thirty (30) days after submission of an invoice or request for payment by the selected Service provider and the purchaser has accepted it, subject to receipt of funds from user department.
- d) The currency or currencies in which payments shall be made to the SSP under this Contract shall be Indian Rupees (INR) only.
- e) In case of disputed items, the disputed amount shall be withheld and will be paid only after settlement of the dispute.
- f) Any penalties/ liquidated damages, as applicable, for delay and non-performance, as mentioned in this bidding document, will be deducted from the payments for the respective milestones.
- g) Taxes, as applicable, will be deducted/ paid, as per the prevalent rules and regulations at the time of billing.

## **Revised Financial Bid Format**

### **9.3.2 FORM FIN-2: Financial Quote (Break-up)**

#### **9.3.2.1 Summary**

<b>Sl#</b>	<b>Item/Description</b>	<b>Unit</b>	<b>Rate</b>	<b>Qty</b>	<b>Cost</b>
a)	Takeover and Application Maintenance Support of the existing applications	Month		4	
b)	Study, design, development and implementation of the enhanced version of Krushak Odisha and Decision Support System	Lump-sum		1	
c)	Application Maintenance Support of the new version of Krushak Odisha and Decision Support System	Year		5	
d)	Cyber Security Audit of the project by CERT-IN empanelled agency or auditor	No.		10	
e)	UIDAI Compliance Audit	No.		5	
f)	SSL Certificate	Year		5	
g)	Technical Support Unit (Four resources for 64 months as per 9.3.2.2	Lump-sum		1	
<b>Total</b>					

#### **9.3.2.2 Technical Support Unit**

<b>Sl#</b>	<b>Profile</b>	<b>Man-month</b>	<b>No. of Resources</b>	<b>Man-month Rate</b>	<b>Cost</b>
a)	Project Manager	64	1		
b)	Business Analyst	64	1		
c)	MIS Expert- cum-Trainer	64	2		
<b>Total</b>					

### 9.3.2.3 Optional Items (As per requirement of Department)

Sl#	Item	Unit	Rate
a)	Hand-holding Support Resources	Man-Month	
b)	On boarding of Schemes in the Existing Decision Support System (DSS)	Nos.	
c)	Change Request /Software enhancement service	Man-month	

- Above rate and cost is exclusive of GST and other duties & the bidder must quote for all the items under different components, failing which the bid will be rejected.

### **Revised Schedule of Evaluation**

Last date and time for receipt of proposals from Bidders	10.04.2025 by 2 PM
Schedule for opening of Pre-Qualification-cum-Technical Proposals	10.04.2025 by 4 PM
Date and time for Technical Presentation	To be notified later via email
Date and time for opening of Commercial Bids	To be notified later via email

**SELECTION OF SOFTWARE SOLUTION PROVIDER FOR TAKEOVER, ENHANCEMENT AND MAINTENANCE  
OF KRUSHAK ODISHA AND DECISION SUPPORT SYSTEM OF AGRICULTURE & FARMER'S WELFARE  
DEPARTMENT, GoO  
RFP REF. No.: OCAC-AGRI-MISC-0001-2025-25026**

**Prebid Response**

<b>Sl. #</b>	<b>RFP Document Reference(s) (Section &amp; Page Number(s))</b>	<b>Content of RFP requiring Clarification(s)</b>	<b>Points of Clarification</b>	<b>OCAC Responses</b>
1	RFP_DSS_Vol1-final- Instruction to bidders 2 Fact Sheet Pg - 7,	I) Last date and time for receipt of proposals from Bidders	Suggest to revise the date for receipt of proposals to at least 3 weeks from the date the corrigendum is publish	Please refer the corrigendum.
2	General		As per IT Policy 2022 clause 8.18 mandating the Local participation of 25% on projects of above 5 crores on deployment and maintenance components whether the same is applicable for this RFP or the IT Policy 2022 is not applicable	As per RFP



3	RFP_DSS_Vol1 and Page no-22 clause-7.1.1 category Turnover	Average sales turnover of the Bidder from Software Development only must be Rs. 70 Crores in last three financial years ending on 31st March 2024.	Since Krushak Odisha is significant project therefore, it needs larger scale organization with significant experience to lead the implementation. In view of the same we recommend to revise the turn over criteria as "Average sales turnover of the Bidder from Software Development only must be Rs. 250 Crores in last three financial years ending on 31st March 2024.	As per RFP
4	RFP_DSS_Vol1 and Page no-25 clause 7.2.2 e-Governance Strength	The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered. [Each project will be awarded 2.5 marks]	We understand that the project which uses any Personally Identifiable Information (PII) data in the database to provide the service is eligible in this clause. Kindly confirm our understanding.	Pls refer Corrigendum

5	RFP_DSS_Vol1 and Page no-25 clause 7.2.2 e-Governance Strength	<p>c) The bidder should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India</p> <p>Each Project 2.5 marks</p> <p>(Value of each project should be at least ₹50 lakhs)</p>	<p>DBT is method used for transferring benefits of a Scheme. A comprehensive platform created at state level can have various DBT facility for various scheme . Hence we request you to consider number of Project/Scheme 2.5 mark instead of only Project.</p>	Pls Refer Corrigendum
6	RFP_DSS_Vol1 and Page no-26 clause 7.2.2 e-Governance Strengt6	<p>d) The bidder should have experience in implementation of projects including Design, Development &amp; Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.Each Project 2.5 marks(Value of each project should be at least ₹50 lakhs)</p>	<p>Limiting the Implementation project for only Agriculture, Horticulture, Fisheries and Animal Husbandry will restrict good IT service providers to participate. Kindly allow any implementation project done under for Government.</p>	Pls refer Corrigendum

7	RFP_DSS_Vol1 and Page no-27 clause 7.2.2 e-Governance Strengt6	f) The bidder should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India [Each project will be awarded 2.5 marks]	We request you to consider 10 thousand + downloads for the mobile application	Pls refer Corrigendum
8	RFP_DSS_Vol1-final-Instruction to bidders 2 Fact Sheet Pg - 7	Project Term - i) Takeover & maintenance of the existing system – 4 months from date of work order ii) Upgradation of technology and Architecture of the existing Krushak Odisha platform and go live of the Enhanced system – 4 months from date of work order. iii) Post Implementation Support– 60 months from date of go live of the enhanced system	Based on our experience we feel that the timeline of 4 month for handover and Upgradation is very short. We request you to consider separate timeline of 3 months of handover period and then 6 month of upgradation activity post-handover to ensure minimal interruption of services.	As per RFP

9	RFP_DSS_Vol2-final-Terms of reference 4 Existing Framework Pg-9	Linkages to Other Systems: It integrates with various other government systems, such as Aadhaar, Bhulekh, MPAS, and PPAS, which further strengthens its role as the core component of the AgriTech ecosystem in Odisha.	We are assuming that this linkage procedure will be API based.	The concerned section of the RFP describes about the systems that are already integrated with the existing Krushak Odisha through API
10	RFP_DSS_Vol2-final-Terms of reference4 Existing Framework Pg-9	Document Uploads: Documents uploaded by farmers for verification purposes, such as land ownership and other relevant certifications.	Need to understand about the document storage strategy. It can be document storage based file-store or the BLOB data can be captured in the database.	File Storage
11	RFP_DSS_Vol2-final-Terms of reference 4.1 Other Department Systems Pg. 10	The Krushak Odisha Database works alongside several other systems that support agricultural operations, extend services, and improve the livelihood of farmers	Significance here is not clear. Need to understand whether any integration required with these systems.	Pls refer RFP for the systems, already integrated with Krushak Odisha Database

12	RFP_DSS_Vol2-final-Terms of reference 2 Project Objective, Point b, Pg. 9	Upgrade and enhance the existing functionalities of the Krushak Odisha platform and DSS to improve user experience with incorporation of new features/schemes	We are assuming two options here. One is adding new functionalities based on the existing technology framework or the other is upgrading the entire technology framework itself. Kindly clarify.	Bidder may choose to use the existing technology/ framework or use any new open source technology. Any new functionalities will be developed accordingly
13	RFP_DSS_Vol2-final-Terms of reference 6.16.4 Face Recognition, pg. 59	The system should integrate with a face match API that provides a score by comparing a live photograph with the stored base photograph	Need to understand if there is any preference for any open sourced face matching API.	There is no preference, the bidder is free to propose any solution
14	RFP_DSS_Vol2-final-Terms of reference 6.14 Krushak – Integration with Existing Department Databases Pg-51	All integrations should be facilitated through a middleware ETL layer using tools like Talend and Apache Airflow, ensuring smooth data exchange. The SI should coordinate with designated nodal agencies to fetch data through APIs in the desired format, enabling envisioned use cases.	Need more clarity on this front. Integration is supposed to happen using APIs as stated in the sections above. Need to understand the role of the ETL tool here.	APIs will remain the primary mode of real-time data exchange, while ETL tools may support backend data processing and migration.

15	RFP_DSS_Vol2-final-Terms of reference 6.16.3 Bank Verification Pg-58	The system should integrate with bank verification services to ensure the correctness of financial data.	Need to understand if there is any preference for any open sourced bank verification API.	The selected vendor will be required to integrate the Krushak Odisha Database with PFMS (Public Financial Management System), NPCI (National Payments Corporation of India), or any other entity as may be required for financial transactions.
16	RFP_DSS_Vol2-final-Terms of reference 5.7 Data Migration Pg-18	f) Migrate historical databases from existing systems into ADAPT-DSS	Request to provide more details related to the data migration, in terms of volume and type of data to be migrated as part of the scope.	The required information will be provided during requirement study phase
17	RFP_DSS_Vol2-final-Terms of reference 5.7 Data Migration Pg-18	f) Migrate historical databases from existing systems into ADAPT-DSS	Request to provide more details related to the data migration procedure here that is being anticipated. There are	Bidders are expected to provide solution for

			many tools available in the market for the same.	migration in the project plan
18	Generic	Limitation of liability	In the RFP , there is no details of capping of liability of bidder. We request to put a limitation of liability clause as "Maximum liability of the bidder for this project will be limited to the total value of the contract or the amount actually paid to the bidder whichever is lower".	Maximum liability of the Solution Provider for this project will be limited to the total value of the contract and will not include any indirect or remote or damage, loss or profit, data or revenue.
19	RFP_DSS_Vol2-final-Terms of reference 8.4 Expected Project Timeline Pg. 64	b)Handover & Takeover process Within 2 weeks from the effective date of contract	Based on our experince we feel that the timeline of 2 weeks for handover and take over process is very short. We request you to consider separate timeline of minimum 12 weeks of handover- takeover period	Pls refer Corrigendum

20	RFP_DSS_Vol2-final-Terms of reference 8.4 Expected Project Timeline Pg. 64	g) Cyber security audit certification, configuration & go-live the Application Within 16 weeks from the effective date of contract	Based on our experience we feel that the timeline of 4 month for Upgradation is very short. We request you to consider a period of 24 weeks of upgradation activity post handover to ensure minimal interruption of services.	As per RFP
21	Pg. No. 6   2 Fact Sheet g) Selection Method	Selection Method - Consortium <b>not</b> allowed	Requesting to kindly allow consortium of minimum 2 members	As per RFP
22	Pg. No. 23   7.1.1 General (e) Certifications	The Bidder should have following certifications with validity: i) CMMI - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website. ii) ISO/IEC 27001-2013 iii) ISO/IEC 9001	The Bidder or consortium partner should have following certifications with validity: i) CMMI - Level 3 or above ii) ISO/IEC 27001-2013 iii) ISO/IEC 9001	As per RFP



23	Pg. No. 26   7.2.2 e-Governance Strength	<p>a) The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc.</p> <p>Order value more than ₹1 Crore shall be considered. [Each project will be awarded 2.5 marks]</p>	<p>The bidder or consortium partner should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India or Private Institution, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc.</p> <p>Order value more than ₹1 Crore shall be considered. [Each project will be awarded 2.5 marks]. Projects completed under sub-contract will be considered</p>	Pls refer Corrigendum
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24	Pg. No. 26   7.2.2 e-Governance Strength	b) The bidder should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.	The bidder or consortium partner should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India or Private Institution with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project. Projects completed under sub-contract will be considered	As per RFP
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25	Pg. No. 26   7.2.2 e-Governance Strength	<p>c) The bidder should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India.Each Project 2.5 marks(Value of each project should be at least ₹50 lakhs)</p>	<p>The bidder or consortium partner should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT/Financial Transactions (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India/Private Institution.Each Project 2.5 marks(Value of each project should be at least ₹50 lakhs).Project of same scheme with seperate work order in different duration will also be considered as individual project</p>	Pls refer Corrigendum
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26	Pg. No. 26   7.2.2 e-Governance Strength	d) The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks. (Value of each project should be at least ₹50 lakhs).	d) The bidder or consortium partner should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India/Private Institution. Each Project 2.5 marks. (Value of each project should be at least ₹50 lakhs). Projects completed under sub-contract will be considered	Pls refer Corrigendum
27	Pg. No. 27   7.2.2 e-Governance Strength	e) The bidder should have experience in implementation of IT system that generates KPIs for various schemes and services in any Government Department or Government Agency or PSU in India i) 1 Project – 1 mark ii) 2 Projects – 2 marks iii) > 2 Projects – 5 marks	e) The bidder or consortium partner should have experience in implementation of IT system that generates KPIs for various schemes and services in any Government Department or Government Agency or PSU in India or Private Institution. i) 1 Project – 1 mark ii) 2 Projects – 2 marks iii) > 2 Projects – 5 marks Projects completed under sub-contract will be considered	As per RFP

28	Pg. No. 27   7.2.2 e-Governance Strength	The bidder should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India [Each project will be awarded 2.5 marks]	The bidder or consortium partner should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India or Private Institution. [Each project will be awarded 2.5 marks] Projects completed under sub-contract will be considered	Pls refer Corrigendum
29	RFP Vol I, Instructions to Bidders, Page-25, Section 7.2.2 (c)	The bidder should have experience in implementation of projects including design, development & implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India	Please modify the criteria to: The bidder should have experience in implementation of projects including Consulting OR design, development & implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India	Pls refer Corrigendum

30	RFP Vol I, Instructions to Bidders, Page-25, Section 7.2.2 (d)	The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.	The bidder should have experience in projects including Consulting OR Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.	Pls refer Corrigendum
31	RFP Vol I, Instructions to Bidders, Page-25, Section-7.2.2 (a-f)	Project completion or go-live certificate.	We request that we be allowed to submit phase completion certificate OR self declaration on the completion state of the projects as compliance evidences for points a-f of 7.2.2 e-Governance Strength. This is required as some of the projects are in various stages of implementation/support.	As per RFP

32	RFP Vol I, Instructions to Bidders, Page -25, Section-7.2.2 (a)	The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered.[Each project will be awarded 2.5 marks]	Request to consider two project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc. Each having 5 marks	Pls refer Corrigendum
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33	RFP Vol I, Instructions to Bidders, Page -25, e-Governance Strength , Clause 7.2.2 (c)	<p>The bidder should have experience in implementation of projects including design, development &amp; implementation of end-to-end citizen centric application covering beneficiary registration to DBT (i.e. covering enrolment, data sourcing, verification, approval process, DBT through iFMS/PFMS/ bank integration (all components mandatory) for any Government institution/department in India</p> <p>Each Project 2.5 marks</p> <p>(Value of each project should be at least ₹50 lakhs)</p>	Request to consider Project implementation having citizen centric application covering either beneficiary registration to DBT through iFMS/PFMS/ bank integration or payment gateway integration for citizen services	<p>Payment Gateway and DBS are two different systems</p> <p>A payment gateway facilitates online transactions by enabling the acceptance and processing of payments online.</p> <p>DBT (Direct Benefit Transfer) facilitates direct transfers of government subsidies and benefits to beneficiaries' bank accounts.</p> <p>Pls refer Corrigendum</p>
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34	RFP Vol I, Instructions to Bidders, Page - 25, Section-7.2.2 (d)	<p>The bidder should have experience in implementation of projects including Design, Development &amp; Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.</p> <p>Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)</p>	<p>Request to consider experience max three projects in implementation including Design, Development &amp; Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India.</p> <p>Each project should have 5 marks</p>	Pls refer Corrigendum
35	RFP Vol I, Instructions to Bidders, Page -25, Section-7.2.2		<p>Request to include Client Certificate as compliance to the credentials</p>	<p>Bidders are allowed to produce copy of work order and Project completion or go-live certificate issued by clients.</p>

36	RFP Vol-II, Terms of Reference, Page -14, Section-4.3.1	Technology Stack	Request to share Versions of Database , operating system, platform mentioned in the clause 4.3.1	PHP Version 7.2.34 Framework Laravel 5.6 MySQL 5.7 Angular 7.0 Nodejs 12.20 jQuery 3.3 Superset - 1.3.1 Latest version OS
37	RFP Vol II, Terms of Reference, Page-10, Section-4.2	The existing application has web service integration process that helped exchange of information with other integrated applications. The integrated services are as follows:	Please clarify the type of APIs used for integration (SOAP or REST)? Would the same APIs be used in the new application?	REST APIs are used for integration, bidders may use the same API
38	RFP Vol II, Terms of Reference, Page-13, Section-4.3	Technology Stack	With reference to the current software stack, is any licensed software being used currently?	No licensed softwares are being used currently
39	RFP Vol II, Terms of Reference, Page-13, Section-4.3	Technology Stack	Please clarify if we need to adopt the same stack for the new application too or we can use new stack as per our choice?	Bidders may use any open-source tools for the new development.

40	RFP Vol II, Terms of Reference, Page-17, Section-5.5	Identify, design and develop components / functionalities that are required to address proposed application requirements as mentioned in this RFP including enhancements. Following documents shall be taken into consideration along with the developed components:–Business process guides–Data model descriptions–Sample reports–Frequently asked question (FAQ) guides–Any other documentation required for usage of implemented solution	Please clarify if the mentioned documents are available for the current application? If so please share the mentioned documents to enable us to size the current application and support requirements. Also please share the following:- Functional specs.-Detailed deployment diagram-Last incident report-Outstanding change requests.	The mentioned documents will be shared with the successful bidder during Handover & Takeover process
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41	RFP Vol II, Terms of Reference, Page-17, Section-5.5	<p>Identify, design and develop components / functionalities that are required to address proposed application requirements as mentioned in this RFP including enhancements. Following documents shall be taken into consideration along with the developed components:</p> <ul style="list-style-type: none"> <li>–Business process guides</li> <li>–Data model descriptions</li> <li>–Sample reports</li> <li>–Frequently asked question (FAQ) guides</li> <li>–Any other documentation required for usage of implemented solution</li> </ul>	<p>Please specify the volumetrics with respect to all the applications within the scope of transition, support and enhancement:</p> <ul style="list-style-type: none"> <li>-No of users currently using the systems.</li> <li>-No. of concurrent users at peak load.</li> <li>-Transactions per second at peak load</li> <li>-Database size(s) of the applications.</li> </ul>	Approx. 500 concurrent users during peak period 2,000 officials users and approx. 90+ lakhs beneficiary users
42	RFP Vol II, Terms of Reference, Page-18, Section-5.7	To achieve a centralized system, the selected SI will be responsible for migrating these schemes to ADAPT-DSS.	Please specify the volume of data to be migrated in terms of database size and also no. of records?	The required information will be provided during requirement study phase
43	RFP Vol-II, Terms of Reference, Page -20, Section-5.12	Training	For training , all the necessary infra and software mentioned in clause 5.12 to be provided by client. Request to clarify	As per RFP

44	RFP Vol II, Terms of Reference, Page-21, Section-5.13	Handholding Support	Please specify the number of personnel to be provided hand-holding support, application-wise? Are support resources to be stationed at various locations for supporting the users? How many SI resources to be stationed and in how many locations.?	Handholding support shall be provide in virtual mode. All Support resources will be stationed at Krushi Bhawan  Handholding/TS U resources may be required to visit nearby locations of Bhubaneswar, in case of requirement to resolve some specific issues
45	RFP Vol II, Terms of Reference, Page-22, Section-5.14 c)	Disaster Recovery (DR) Compliance	Please specify the DR compliance requirements. Will it be a active-active or active-passive DR? Is there a requirement for a 100% compute DR?	As per OSDC policy (Active-passive)

46	RFP Vol II, Terms of Reference, Page-23, Section-5.17	The SI shall deploy a dedicated Technical Support Unit (TSU) with resources having relevant skills, education & experience for delivery of the following services:	The TSU will be based out of Krishi Bhawan, however please clarify if the enhancement development team can work in an onsite-offsite model?	Yes, the TSU team will be placed onsite at Krishi Bhawan. However, the development team can work offsite.
47	RFP Vol-II, Terms of Reference, Page - 24, Section- 5.17	<p>Project Manager Skills :-</p> <p>BE/B.Tech/MBA</p> <p>– Minimum 10 years' experience of handling similar large projects in IT Sector.</p> <p>– Out of these 7 years in the field of software development and implementation. Out of these 7 years, 2 years' experience in agriculture or related domain for any Govt. department in India</p> <p>– Must have proficiency in Odia language</p>	<p>Request to consider Project Manager qualification &amp; experience as follows :-</p> <ul style="list-style-type: none"> <li>• BE/B.Tech/MCA/MBA</li> <li>• Minimum 10 years' experience in the field of application development , maintenance , and management.</li> <li>• 5 Years should in he filed of handling large scale e-Governance projects includes citizen centric services, integrations, mobile app , payment gateway integration etc.</li> <li>• Should have proficiency in Odia language</li> </ul>	Pls refer Corrigendum

48	RFP Vol II, Terms of Reference, Page-27, Section-5.18.4 (b)	Based on sizing of the hardware, the additional hardware (if required) will be arranged / procured separately by OCAC.	Please clarify who would be supplying and supporting the Operating Systems for the procured hardware?	As per RFP
49	RFP Vol II, Terms of Reference, Page-28, Section-5.18.4.2	The SI shall install the supplied system software, tools and licenses as mentioned in the BOM.	Please specify if enterprise support is required for the software (databases, application server, etc.) during support period, or the applications can be fully implemented using open-source software without enterprise support?	<p>The bidder is encouraged to use open-source software &amp; tools</p> <p>The selected bidder is to free to avail enterprise support at its own cost, as per their requirement</p>

50	RFP Vol II, Terms of Reference, Page-29, Section-5.18.5.5	Network Administration	<p>Please clarify if SI would need to perform all NOC operations or would only assist the SDC NOC team from an application perspective?</p> <p>By NOC (Network Operations Centre) operation we mean the following:</p> <ol style="list-style-type: none"> <li>1. Hardware and storage management.</li> <li>2. Network configuration</li> <li>3. Server and switches patch update</li> <li>4. System Administration and Trouble Shooting</li> </ol> <p>Since the applications will be deployed in the Odisha SDC it is generally assumed that the above activities will be the responsibility of the SDC NOC team with specific requests being made by the application team.</p>	<p>Bidders assumption is correct</p> <p>However Application related support will be provided by SI</p>
51	RFP Vol II, Terms of Reference, Page-66, Section-8.5 (b)	Resolution Time for the Application (Bug fixing)	Please make this applicable only for critical and high-severity bugs, where application availability and/or	As per RFP



			functionality is severely affected.	
52	RFP Vol II, Terms of Reference, Page-65, Section-8.4 (g)	Cyber security audit certification, configuration & go-live the Application	Please extend the go-live timeline to 8 months from start of project, as 4 months will be inadequate to develop the enhanced solution.	As per RFP
53	RFP Vol II, Terms of Reference, Page-65, Section-8.4 (c)	Application Maintenance Support of the existing Application	Please clarify if there will be any SLA applicable during the period of 4 months when we are expected to support the existing application? If so, please specify the applicable SLAs?	As per RFP
54	RFP Vol-II, Terms of Reference, Penalty , Page -64, Section-8.5	Performance Requirement (SLAs)	We request that the penalty amount be capped at 5 %.	As per RFP
55	RFP Vol-II, Terms of Reference, Page -68, Section-9	Go-Live - 20% of Enhancement / New Module Development cost	Request to consider 30 % of Enhancement / New Module Development cost	As per RFP
56	RFP Vol-II, Expected Project Timeline, Page - 64, Clause 8.4	8.4 Expected Project Timeline	System design & development time line may be considered within 20 weeks from the effective date of contract instead of within 12 weeks	As per RFP

57	RFP Vol-I, Page -25, Clause 7.2.2	7.2.2 e-Governance Strength	e-Governance Strength, as more than on KPMG entities deliver projects within India sharing common resources and knowledge infrastructure. Therefore, we request project experience/credentials of KPMG member/affiliated entities operating in India to be considered.	As per RFP
58	7.2.2 e-Governance Strength [55 Marks] , Page no- 27, Point- F	The bidder should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India	Please change it to 75 k/more downloads	Pls refer Corrigendum
59	7.2.2 e-Governance Strength [55 Marks] , Page no- 27, Point- B	The bidder should have experience in project implementation in Large Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.	Please change it to more than 37 lakhs records	As per RFP
60	Section 7.1, Page 22	Pre-Qualification Criteria	Kindly consider consortium option for this project.	As per RFP

61	Section 10.4, Page 55	Knowledge Transfer and Training	What is the exact duration for the knowledge transfer from the old version application to the new bidder?	Pls refer Corrigendum
62	Section 11.2, Page 60	Project Timeline	Considering the complexity and scope of the project, completing the design and development within 12 weeks may be challenging. Would it be possible to extend the timeline to ensure a more thorough and high-quality implementation?	As per RFP
63	Section 5.12, Page 21	Handholding Support	What is the duration of the handholding support phase?	5 years (Handholding support is optional)
64	Section 6.7.7, Page 39	Integrated Payment System	What payment gateways will be integrated with the system?	Please refer clause 6.10.1 Vol-II of the RFP
65	Section 6.7.9, Page 40	Offline Capability	How will offline data be synchronized with the main system?	As per RFP

66	ection 6.4.3, Page 37	Master Data Management	Will predefined data sets be provided, or should they be created from scratch?	Existing master data sets will be provided as part of Handover from the existing SI, however new master data sets may be required to be created during the project period based on requirement
67	Section 6.13.2, Page 52	Offline Mode	Should users be able to submit data while offline, with sync on reconnection?	Yes
68	Section 6.13.5, Page 54	App Store Deployment	Will the department handle app store deployment, or should the bidder?	Bidder to handle the deployment, department will provide the App store access
69		EMD Amount	Are there any exemptions for MSME or SMEs or Startups with regards to the EMD amount?	The local MSE bidders are exempted from submission of EMD. Pls refer RFP Vol-I clause 6.5.2

70	7.1 Pre-Qualification Criteria, Legal, Page 22	<p>i) Registered under Companies Act,1956 or a partnership firm registered under the Indian Partnership Act, 1932 or Limited Liability Partnership Act,2008.</p> <p>ii) Company should be in operation for last five (5) years as on date of bid submission date</p> <p>iii) Registered with Goods and Services Tax Network (GSTN).</p>	<p>We request you to consider the following :</p> <ul style="list-style-type: none"> <li>-Copy of Certificate of Incorporation / Registration</li> <li>-Copy of the work order or completion certificate as documentary proof in S/W development</li> <li>-Turnover certificate/audited balance sheet and profit &amp; loss statement from the Statutory Auditor for last five years as documentary proof of 3 years in operation</li> <li>-Copy of GST Registration Certificate</li> </ul>	As per RFP
71	7.2 Technical Evaluation Scoring Matrix, Organization Profile,Page 24	Average sales turnover of the Bidder from IT/ ITeS project in last 3 years $\geq$ 70 crores: 3 marks[Additional 1 mark for each additional ₹10 crore subject to maximum of 5 marks]	We request you to please change Average sales turnover of the Bidder from IT/ ITeS project in last 3 years $\geq$ 70 crores: 3 marks[Additional 1 mark for each additional ₹10 crore subject to maximum of 10 marks] for competitive companies participation	As per RFP

72	7.2 Technical Evaluation Scoring Matrix, e-Governance Strength,Page 24	<p>The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc.</p> <p>Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 2.5 marks]</p>	<p>We request you to please change "The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like eKYC, Aadhaar Matching, Vault Creation, Citizen Database Creation etc. Order value more than ₹1 Crore shall be considered. [Each project will be awarded 2.5 marks]" for wider participation</p>	Pls refer Corrigendum
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73	7.2 Technical Evaluation Scoring Matrix, e-Governance Strength,Page 24	<p>The bidder should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.</p> <p>i) ≥ 50lakhs &amp; &lt; 65lakhs – 3 marks  ii) ≥ 65lakhs &amp; &lt; 80lakhs – 6 marks  iii) ≥ 80 lakhs – 10 marks</p>	<p>We request you to please change to the following to allow additional marks for companies with similar experience : The bidder should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.</p> <p>i) ≥ 50lakhs &amp; &lt; 65lakhs – 3 marks  ii) ≥ 65lakhs &amp; &lt; 80lakhs – 6 marks  iii) ≥ 80 lakhs – 10 marks  iv) ≥ 1.5 Crore – 15 marks</p>	As per RFP
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74	7.2 Technical Evaluation Scoring Matrix, e-Governance Strength,Page 24	The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)	We request you to change to "The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)Maximum Marks = 5 Marks	Pls refer Corrigendum
75	3 Stakeholders Involvement,Page 9	Primary Stakeholders	Will the DSS be implemented for the Fisheries and Animal Resources Development Department, the Cooperation Department, and the Food Supplies & Consumer Welfare Department? Whether these departments schemes to be integrated into the system? Please clarify.	No DSS to be implemented only for A&FE Department, Govt. of Odisha



76	6.9.4 GIS Tagging of Beneficiaries and Assets, Page 42	a) The DSS should integrate GIS technology for tagging beneficiaries and assets associated with each scheme.	Will the department provide the necessary GIS layers and datasets, or is the bidder expected to source them? Additionally, what types of assets are required for tagging — is it limited to capturing latitude and longitude, or does it also involve collecting detailed GIS metadata? Please clarify.	Department will provide the necessary GIS layers and datasets. The proposed system should be capable to capture latitude and longitude and map that in the web GIS platform.
77	6.9.7 Database Migration and Historical Data, Page 43	a) The DSS should facilitate the migration of databases from the existing portals, preserving historical data that can be used for trend analysis and decision-making.	What is the total volume of data that needs to be migrated, and how many databases are involved in the migration process?	The required information will be provided during requirement study phase
78	6.10.1 Integration with Unified Subsidy Layer,Page 46	b) The system should be capable of connecting with external payment systems such as payment gateways, IFMS, PFMS, AePS, APBS, and e-RUPI vouchers.	We understand that the DSS will be integrated with the Unified Subsidy Layer (USL) and will not be integrated with IFMS, PFMS, AePS, APBS, or e-RUPI vouchers. Please confirm.	Your understanding is correct

79	6.11.1 API Integration Responsibilities, Page 47	a) The SI needs to integrate up to 20 external systems with the DSS as per department priorities	The RFP mentions API-based integration with multiple external systems, with a list of 9 external systems provided. Could you please share details of the remaining external systems that will be part of this integration?	List of external system will be intimated as and when the requiriment comes.
80	6.14 Krushak – Integration with Existing Department Databases, Page 51	The system should support both push and pull mechanisms for data exchange with up to 20 external systems, with the Department assisting in API procurement and integration processes.	We understand that the API will be developed to share the farmer data with other external system. Please confirm.	Yes
81	6.15.3.4 WhatsApp Bot Access to FAQs and Data Requests,Page 57	b) The system should allow officials to submit data requests via WhatsApp. The Bot should then respond with the relevant pre-configured solutions or data based on the query type.	We understand that the configuration will be carried out by the authorized agency of Meta, and our responsibility is limited to providing the necessary API and workflow details. Please confirm.	Yes
82	7.1 Pre-Qualification Criteria  Page No. 22	b. Turn Over Average sales turnover of the Bidder from Software Development only must be Rs. 70 Crores in last three financial years ending on 31st March 2024.	<u>Can this clause be amended as-</u>  b. Turn Over Average sales turnover of the Bidder from Software Development/IT & ITES only must be Rs. 70 Crores in last three financial years ending on 31st March 2024.	As per RFP

83	<p>7.1 Pre-Qualification Criteria</p> <p>Page No. 23</p>	<p>f. Project Experience The bidder should have successfully completed at least following numbers of eGovernance application for any Government Department or Government Agency or PSU in India during last 5 years as on bid submission date and value specified below:</p> <p>i) 1 project not less than ₹11 Cr. OR</p> <p>ii) 2 projects not less than ₹8 Cr. each OR</p> <p>iii) 3 projects not less than ₹5 Cr. each</p> <p>Compliance</p> <ul style="list-style-type: none"> <li>▪ Copy of the WorkOrder</li> <li>▪ Project completion or go-live certificate.</li> </ul>	<p><u>Can this clause be amended as-</u></p> <p>f. Project Experience The bidder should have successfully completed at least following numbers of eGovernance application for any Government Department or Government Agency or PSU in India during last 5 years as on bid submission date and value specified below:</p> <p>i) 1 project not less than ₹11 Cr. OR</p> <p>ii) 2 projects not less than ₹8 Cr. each OR</p> <p>iii) 3 projects not less than ₹5 Cr. each</p> <p>Compliance</p> <ul style="list-style-type: none"> <li>▪ Copy of the WorkOrder</li> <li>▪ Project completion or go-live certificate/Self Phase completion Certificate</li> </ul>	As per RFP
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84	<p>7.2 Technical Evaluation Scoring Matrix</p> <p>Page No. 25</p>	<p>2. e-Governance Strength</p> <p>a. The bidder should have experience in project implementation that secures Personally Identifiable Information(PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31 st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 2.5 marks]</p> <p>Compliance</p> <ul style="list-style-type: none"> <li>▪ Copy of the work order</li> <li>▪ Project completion or go-live certificate.</li> </ul>	<p><u>Can this clause be amended as-</u></p> <p>2. e-Governance Strength</p> <p>a. The bidder should have experience in project implementation that secures Personally Identifiable Information(PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31 st March 2024 like Aadhaar Matching, Vault Creation, etc. Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 5 marks]</p> <p>Compliance</p> <ul style="list-style-type: none"> <li>▪ Copy of the work order</li> <li>▪ Project completion or go-live certificate/Self Phase completion Certificate/ Mail or Letter Communication from Client regarding On-going of Project</li> </ul>	<p>Pls refer Corrigendum</p>
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85	5.7 Data Migration Page 18 of 71	f) Migrate historical databases from existing systems into ADAPT-DSS.	Should the SSP handle data cleansing, ETL (Extract, Transform, Load) processes, or any other preparatory steps in the scope of data Migration.	Yes
86	5.7 Data Migration Page 18 of 71	f) Migrate historical databases from existing systems into ADAPT-DSS.	Any data in hard copy format that needs to be migrated? Who will responsible for digitalizing the hard copy data?	Department will provide digitized data
87	5.8 Testing Page 19 of 71	c) Identify, inform regarding testing requirements along with its impacts and work in a manner to satisfy all the testing requirements by adhering to the testing strategy outlined.	Are there any mandatory third-party tools for testing?	No
88	5.9 Cyber Security Audit Page 19 of 71	e) Conduct periodic audit & certification as and when it is required as per the OSDC/Cloud policy.	What is the frequency of the audit is expected, is it only once before Go-live of the developed application?	Yearly 2 times or as per requirement and policy of OSDC
89	5.11 SSL Certification Page 20 of 71	d) SSL Security in the application server.	What is the validity period of the SSL certificates, and is there a process in place for timely renewal?	SSL for a period of 5 years with yearly renewal of validity period (optional)

90	5.12 Training Page 20 of 71	b) Training would be done at State Headquarter in Bhubaneswar.	How frequently will training sessions occur, and what format will they follow (onsite/virtual)?, or all the training will be offline only at State Headquarter in Bhubaneswar.	Once before go-live of the system and as & when required during the maintenance phase
91	5.12 Training Page 21 of 71	f) Make the training contents / User Manuals available to Users in downloadable (PDF) format so that the Users may refer / download it for their own personal reference as and when needed.	Will the training contents and user manuals be provided in a single language or bilingual format? Who is will be responsible for translation if bilingual.	Bilingual (English & Odia).  Department will facilitate translation, on request
92	5.17 Technical Support Unit Page 23 of 71	h) Manpower to be deployed by SI for TSU will comply with minimum qualification as mentioned in following table.	As per our understanding the Technical Support Unit contain only onsite resources (Project Manager, Business Analyst, MIS Expert-cum-Trainer) with Minimum Educational Qualification and Experience for each member.	As per RFP

93	5.17 Technical Support Unit  Page 23 of 71	f) Provide training to users.	1. Considering the training session for users, as the Technical Support Unit does not have adequate resources for training, may the SSP be allowed to add a skilled trainer with over 4 years of experience and proficiency in the Odia language to conduct training to users.	As per RFP
94	5.17 Technical Support Unit  Page 23 of 71	f) Provide training to users.	How frequently will training sessions occur, and what format will they follow (onsite/virtual)?	Once before go-live of the system and as & when required during the maintenance phase
95	5.17 Technical Support Unit  Page 23 of 71	<ul style="list-style-type: none"> <li>• The SSP shall furnish CV of the persons to be deployed in TSU</li> </ul>	Is there a specific CV format that the SSP must follow for the personnel to be deployed in the TSU, or is the SSP free to submit CVs in their standard format?	Any format as per industry standard

96	5.18.2 Software Maintenance  Page 26 of 71	e) Tuning of products/ applications, databases, third party software's and any other components provided as part of the solution software including reconfiguration of the system in the event of any hardware/ network failures/ if any hardware/ network components have to be replaced, shall be the responsibility of the SI.	Will the resolution of hardware-related issues be part of the SSP's responsibilities, or will it be handled separately?	Hardware related issues will not be the responsibility of the SI
97		General Query	Does the SSP need to perform location-based analysis?	As per RFP
98		General Query	Kindly mention tentative count of external systems to be integrated ?	As per RFP
99		General Query	who shall be providing API's for the integration of same?	Department will facilitate
100		General Query	Who shall be responsible for procuring the EMAIL, SMS, PAYMENT Gateway, SI or Department ?	OCAC/Department will facilitate
101		General Query	Kindly specify total count of Concurrent users ?	Approx. 500 during peak period
102		General Query	Kindly specify the tentative count of total number of User's ?	2,000 officials users and approx. 90+



				lakhs beneficiary users
103		General Query	Does application needs to be bilingual or Multilingual ? If yes then kindly specify languages and who shall be responsible for providing content for same language ?	Bilingual (English & Odia).
104		General Query	Any Active Directory (AD) integration is expected?	No
105		General Query	Please specify if any technology preference? E.g. Native app development or Hybrid app development?	No preference
106	7.2 Technical Evaluation Scoring Matrix, Organization Profile,Page 24	Average sales turnover of the Bidder from IT/ ITeS project in last 3 years≥ 70 crores: 3 marks[Additional 1 mark for each additional₹10 crore subject to maximum of 5 marks]	Could you kindly please change Average sales turnover of the Bidder from IT/ ITeS project in last 3 years≥ 70 crores: 3 marks[Additional 1 mark for each additional₹10 crore subject to maximum of 10 marks] for competitive companies participation	As per RFP

10 7	7.2 Technical Evaluation Scoring Matrix, e- Governance Strength,Page 24	The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)	Could you kindly change to "The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)  Maximum Marks = 5 Marks"	Pls refer Corrigendum
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10 8	7.2 Technical Evaluation Scoring Matrix, e- Governance Strength,Page 24	<p>The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like Aadhaar Matching, Vault Creation, etc.</p> <p>Order value more than ₹1 Crore shall be considered.</p> <p>[Each project will be awarded 2.5 marks]</p>	<p>Could you kindly please change "The bidder should have experience in project implementation that secures Personally Identifiable Information (PII) data in IT systems for any Government Department or Government Agency or PSU in India, in the last 5 years as on 31st March 2024 like eKYC, Aadhaar Matching, Vault Creation, Citizen Database Creation etc. Order value more than ₹1 Crore shall be considered. [Each project will be awarded 2.5 marks]" for wider participation</p>	Pls refer Corrigendum
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10 9	7.1 Pre-Qualification Criteria, Legal, Page 22	<p>i) Registered under Companies Act,1956 or a partnership firm registered under the Indian Partnership Act, 1932 or Limited Liability Partnership Act,2008.</p> <p>ii) Company should be in operation for last five (5) years as on date of bid submission date</p> <p>iii) Registered with Goods and Services Tax Network (GSTN).</p>	<p>Could you kindly consider the following : § Copy of Certificate of Incorporation / Registration</p> <p>-Copy of the work order or completion certificate as documentary proof in S/W development</p> <p>-Turnover certificate/audited balance sheet and profit &amp; loss statement from the Statutory Auditor for last five years as documentary proof of 3 years in operation</p> <p>-Copy of GST Registration Certificate</p>	As per RFP
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110	7.2 Technical Evaluation Scoring Matrix, e-Governance Strength,Page 24	<p>The bidder should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.</p> <p>i) <math>\geq 50</math>lakhs &amp; <math>&lt; 65</math>lakhs – 3 marksii) <math>\geq 65</math>lakhs &amp; <math>&lt; 80</math>lakhs – 6 marksiii) <math>\geq 80</math> lakhs – 10 marks</p>	<p>Could you kindly please change to the following to allow additional marks for companies with similar experience : The bidder should have experience in project implementation in Large-Scale Centralized Database Implementation projects for any Government Department or Government Agency or PSU in India with more than 50 lakhs records in the last 5 years as on the date of bid submission, in any one project.</p> <p>i) <math>\geq 50</math>lakhs &amp; <math>&lt; 65</math>lakhs – 3 marksii) <math>\geq 65</math>lakhs &amp; <math>&lt; 80</math>lakhs – 6 marksiii) <math>\geq 80</math> lakhs – 10 marksiv) <math>\geq 1.5</math> Crore – 15 marks</p>	As per RFP
111	Certification	<p>The Bidder should have following certifications with validity:</p> <p>i) CMMI - Level 5 or above (from CMMi Institute erstwhile SEI) published in CMMi website.</p> <p>ii) ISO/IEC 27001-2013</p> <p>iii) ISO/IEC 9001</p>	<p>The bidder should have folowing certifications with validity:</p> <p>i) CMMI - Level 3 (from CMMi Institute erstwhile SEI) published in CMMi website.</p> <p>ii) ISO/IEC 27001-2013</p> <p>iii) ISO/IEC 9001</p>	As per RFP

11 2	Implementation experience in Agriculture and allied sector	The bidder should have experience in implementation of projects including Design, Development & Implementation of software in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)	The bidder should have experience in implementation of projects including Design, Development & Implementation of software in any software implementation and maintenance project or in the field of agriculture and allied sector (Agriculture, Horticulture, Fisheries and Animal Husbandry) for any Government Department / Government Agencies in India. Each Project 2.5 marks (Value of each project should be at least ₹50 lakhs)	Pls refer Corrigendum
11 3	Generate KPI Schemes	The bidder should have experience in implementation of IT system that generates KPIs for various schemes and services in any Government Department or Government Agency or PSU in India i) 1 Project – 1 mark ii) 2 Projects – 2 marks iii) > 2 Projects – 5 marks	The bidder should have experience in implementation of IT system in any Private or Government Department or Government Agency or PSU in India i) 1 Project – 1 mark ii) 2 Projects – 2 marks iii) > 2 Projects – 5 marks	As per RFP

11 4	Mobile app implementation	The bidder should have implemented mobile application project on Android or iOS platform with a minimum ₹1 lakh downloads as on bid submission date for any Government Department or Government Agency or PSU in India (Each project will be awarded 2.5 marks)	The bidder should have implemented mobile application project on Android or iOS platform as on bid submission date for any Government Department or Government Agency or PSU in India (Each project will be awarded 2.5 marks)	Pls refer Corrigendum
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