

PRE-BID RESPONSE

RFP Reference No. OCAC-SEGP-MISC-0014-2022-25105 Dated 14.11.2025

Selection Of Implementing Agency for The Installation, Implementation, And Maintenance Support of The Survey Solution – A Computer-Assisted Personal interviewing (CAPI) Tool – and NADA, The World Bank’s Data Catalogue Tool, along with the Development of Scheme-Specific Monthly Progress Reports (MPR) and an Inventory Management System (IMS) for Asset Tracking for The Directorate of Economics & Statistics (DE&S), Government of Odisha.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
1	3. Fact Sheet Page No. 7; Section 6.5.2. EMD, page no. 15	Bidders shall submit, along with their Bids, an EMD of ₹5,00,000/— (Five Lakhs) in the form of a Bank Draft OR Bank Guarantee (in the format specified in this RFP) issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar Fact Sheet vs. Section 6.5.2- Fact sheet says ₹5,00,000;	Requested clarification regarding the EMD amount, and also We kindly request to allow EMD exemption for the MSME/NSIC Registered vendors.	KRAN Consulting Pvt. Ltd	The Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
2	Section 8.1 Pre-Qualification Criteria, Technical Capacity- 1, Page no. 20	Supporting document- <ul style="list-style-type: none"> • Work Order/EoI/Testimonials • Project completion / Go-live certificate. • RFP/ EoI of the said project 	Most of the government departments do not issue project completion certificates even after successful go-live and handover of the solution. In many cases, KRAN Consulting has executed and delivered projects that are successfully running but completion certificates are still pending from departments. In this regard, we kindly request the Department to consider accepting any of the following alternate supporting documents in lieu of the Project Completion Certificate: <ul style="list-style-type: none"> •Work Order • Completion Certificates / 	KRAN Consulting Pvt. Ltd	As per the corrigendum

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			Testimonials issued by the Client or Competent Authority.		
3	Section 8.2 Technical Qualification Criteria , Point 2, page no. 22	<p>The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years (FY 2020-21 to FY 2024-25).</p> <p>(This should not include Software License Cost) For 3 Projects of value >= 75 Lakhs or 2 Projects of value >= 1 Cr or 1 Project of value >= 1.5 Cr Total Marks = 12 and For every additional project of value >= INR 75 Lakh, 2 marks up to a maximum of 20 Marks.</p>	<p>Requested to amend this clause as follows:</p> <p>The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last ten financial years (FY 2015-16 to FY 2024-25).</p> <p>(This should not include Software License Cost)</p> <ul style="list-style-type: none"> • For 3 projects with a value of ₹75 lakh or above, or • 2 projects with a value of ₹1 crore or above, or • 1 project with a value of ₹1.5 crore or above <p>shall be awarded a total of 15 marks.</p> <p>An additional 5 marks shall be granted if any single project has a value of ₹2 crore or above, subject to a maximum of 20 marks.</p>	KRAN Consulting Pvt. Ltd	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
4	Section 8.2 Technical Qualification Criteria , Requird Document of Sl no. 2,3,4,5. , Page no. 22	<p>Documents Required -</p> <ul style="list-style-type: none"> • Work Order • Project completion / Go-live certificate. • RFP/ EoI/Testimonials of the said project 	<p>In this regard, we request the department to kindly consider any of the following alternate supporting documents as</p> <p>Documents Required</p> <ul style="list-style-type: none"> • Work order • Project Completion / Go-live certificate / Testimonial from the Client 	KRAN Consulting Pvt. Ltd	As per the corrigendum.
5	Section 8.2 Technical Qualification Criteria, Sl no. 3, page no. 22	<p>The bidder should have successfully developed and implemented a Web portal and a Standalone Mobile App for any State Department / PSU / Govt. Agency in India.</p> <ul style="list-style-type: none"> • 1 Project= 5 Marks • 2-3 Projects= 8 Marks • > 3 Projects = 10 Marks 	<p>We kindly request the department to consider mobile apps developed with backend integration as qualifying, instead of restricting only to “standalone mobile apps,” as this is aligned with current government digital architecture practices.</p>	KRAN Consulting Pvt. Ltd	As per the corrigendum.
6	Section 8.2 Technical Qualification Criteria , Point 4, Page no. 23	<p>The bidder must have successfully customised/augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India.</p> <ul style="list-style-type: none"> • One project in both .NET and PHP = 6 marks. and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks. 	<p>The bidder must have successfully customised/augmented, implemented, and maintained at least one application developed using .NET Core or Java and at least one application developed using PHP or Java, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India.</p> <ul style="list-style-type: none"> • One project in both .NET and PHP or Java = 6 marks. and Each additional project, either in .NET or PHP or Java will secure 2 marks, up to a maximum of 10 Marks. 	KRAN Consulting Pvt. Ltd	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
7	Section 8.2 Technical Qualification Criteria , Point 5, page no. 23	<p>The bidder must have successfully customised and implemented at least one COTS or similar application for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body.</p> <ul style="list-style-type: none"> • 1 Project = 6 marks • 2-3 Projects = 8 marks • More than 3 projects = 10 marks <p>Documents Required</p> <ul style="list-style-type: none"> • Work order • Project Completion / Go-live certificate • RFP/ EoI/ Testimonial of the said project 	<p>The bidder must have successfully customised and implemented at least one COTS or similar application like Inventory management or Asset management for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body.</p> <ul style="list-style-type: none"> • 1 Project = 6 marks • 2 = 8 marks • More than 2 projects = 10 marks <p>Documents Required</p> <ul style="list-style-type: none"> • Work order • Project Completion / Go-live certificate / Testimonial from the Client 	KRAN Consulting Pvt. Ltd	No Change-Suggested
8	Section 8.2 Technical Qualification Criteria , Point 8, page no. 23	<p>Technical Presentation including Demonstration of</p> <ul style="list-style-type: none"> • World Bank Survey Solution for CAPI • NADA for Data Cataloguing Solution, along with the • Development of Scheme-Specific Monthly Progress Reports (MPR) and an • Inventory Management System (IMS) for Asset Tracking for The Directorate of Economics & Statistics (DE&S), Government of Odisha. (A technical expert, who will be deployed in the project, should be included in the presentation team.) <p>Documents Required</p> <ul style="list-style-type: none"> • Understanding the project Requirement and Proposed Solution Architecture (functional and Technical Architecture) = 5 Marks • Approach & methodology for 	<p>Technical Presentation</p> <ul style="list-style-type: none"> • Understanding the project Requirement and Proposed Solution Architecture (functional and Technical Architecture) = 5 Marks • Approach & methodology for completing the work = 10 Marks • Demonstration of similar solution = 10 Marks • Technologies used and Project management plan with Risks and Mitigation Plan = 5 Marks. 	KRAN Consulting Pvt. Ltd	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
		<p>completing the work = 10 Marks</p> <ul style="list-style-type: none"> • Demonstration of both Survey Solution and NADA in the Agency server, with functionality = 10 Marks • Technologies used and Project management plan with Risks and Mitigation Plan = 5 Marks. 			
9	8.1 Pre-Qualification Criteria (SI No 10/Pg No 21) Technical Capacity-2	<p>The project components of the above-mentioned projects must include the following activities:</p> <p>I. Design and development of application system (scope must include Portal Design, Development, Integrations, dashboards, etc.),</p> <p>II. Any Survey/ Data collection Applications.</p> <p>III. Assets Management</p> <p>IV. Mobile App development</p>	<p>Kindly clarify the phrase “the project components of the above-mentioned projects.”</p> <p>As per our understanding, the “above-mentioned projects” refers to those listed under Technical Capacity-1. If this interpretation is correct, then the four components mentioned seem too specific and restrictive. We request you to kindly revise these points so that fulfilling any two components will be acceptable.</p>	Benelog Software Pvt.Ltd.	No Change-Suggested
10	8.2 Technical Qualification Criteria (SI No 2/ Pg No 23)	<p>For 3 Projects of value \geq 75 Lakhs or 2 Projects of value \geq 1 Cr or 1 Project of value \geq 1.5 Cr Total Marks = 12</p> <p>and</p> <p>For every additional project of value \geq INR 75 Lakh, 2 marks up to a maximum of 20 Marks.</p>	<p>Kindly amend this clause as:</p> <p>For 3 Projects of value \geq 75 Lakhs or 2 Projects of value \geq 1 Cr or 1 Project of value \geq 1.5 Cr Total Marks = 15</p> <p>and</p> <p>For every additional project of value \geq INR 75 Lakh, 2.5 marks up to a maximum of 20 Marks.</p>	Benelog Software Pvt.Ltd.	No Change-Suggested
11	8.2 Technical Qualification Criteria (SI No 3/ Pg No 23)	<p>The bidder should have successfully developed and implemented a Web portal and a Standalone Mobile App for any State Department / PSU / Govt. Agency in India.</p> <p>1 Project= 5 Marks</p>	<p>Kindly amend this clause:</p> <p>The bidder should have successfully developed and implemented a Web portal and a Mobile App for any State Department / PSU / Govt. Agency in India.</p>	Benelog Software Pvt.Ltd.	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
		2-3 Projects= 8 Marks > 3 Projects = 10 Marks	1-2 Project= 5 Marks >2 Project= 10 Marks		
12	8.2 Technical Qualification Criteria (SI No 5/ Pg No 24)	The bidder must have successfully customised and implemented at least one COTS or similar application for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body. <ul style="list-style-type: none"> • 1 Project = 6 marks • 2-3 Projects = 8 marks • More than 3 projects = 10 marks 	Kindly amend this clause as: The bidder must have successfully customised and implemented at least one COTS project for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body. <ul style="list-style-type: none"> • 1-3 Project = 5 marks • More than 3 projects = 10 marks 	Benelog Software Pvt.Ltd.	No Change-Suggested
13	8.2 Technical Qualification Criteria (SI No 7/ Pg No 24)	The Bidder must have more than 30 fulltime resources in its payroll as on the date of submission of the bid. <input type="checkbox"/> 30 Resources: 2 Marks And For every additional 5 resources,1 mark each subject to a maximum of 5 marks	Kindly amend this clause as: The Bidder must have more than 100 fulltime resources in its payroll as on the date of submission of the bid. <input type="checkbox"/> 100 Resources: 2 Marks And For every additional 50 resources,1 mark each subject to a maximum of 5 marks	Benelog Software Pvt.Ltd.	No Change-Suggested
14	11.2 Scope of Work- Monthly Progress Report (MPR), Pg 40	Helpdesk & Support (Optional, Non-Technical)	How many minimum resources required for helpdesk	Benelog Software Pvt.Ltd.	Helpdesk & Support - Minimum One resource.
15	8.1 Pre-Qualification Criteria, SI No 11, Technical Capacity-2, Page No 22	The project components of the abovementioned projects must include the following activities: I. Design and development of application system (scope must include Portal Design, Development, Integrations, dashboards, etc.), II. Any Survey/ Data collection Applications. III. Assets Management IV. Mobile App development	Revised Clause (Including “Any 3 out of 4 Activities” Requirement)	OASYS Tech. Solutions Private Limited	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
16	8.2 Technical Qualification Criteria, Sl No 2, Page No 23	The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years (FY 2020-21 to FY 2024-25).	Revised Clause: The bidder must have successfully executed projects of similar scope involving the design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should include components such as workflow management and integrated online/offline data collection through mobile and/or web platforms within a single application, and must have successfully complied with Cyber Security Audit requirements. These projects should have been executed for State or Central Government Departments or Public Sector Undertakings (PSUs) during the last five (5) financial years as on the date of bid submission.	OASYS Tech. Solutions Private Limited	As per the corrigendum.
17	8.2 Technical Qualification Criteria, Sl No 3, Page No 24	The bidder must have successfully customized/ augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project in both .NET and PHP = 6 marks. and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks.	Revised Clause: The bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using .NET Core or PHP for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. One qualifying project: 2 marks Each additional qualifying project (either in .NET Core or PHP): 2 marks, subject to a maximum of 10 marks.	OASYS Tech. Solutions Private Limited	As per the corrigendum.

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18	Section 6.6.3 – Bid Processing Fee; Page 16	Non-refundable fee.	Exempt DPIIT-recognised Startups/MSMEs.	MyOomph Networks Private Limited	Considering the nature and scope of the project, the Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
19	Section 8.1 – Pre-Qualification Criteria, Sl. No. 2; Page 20 of 78	“The average annual turnover of bidders... must be at least ₹4 Cr.”	Request relaxation for DPIIT-recognised Startups/MSMEs: Allow either (a) turnover ≥ ₹1 Cr OR (b) cumulative turnover ≥ ₹3 Cr since incorporation.	MyOomph Networks Private Limited	Considering the nature and scope of the project, the Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
20	Section 8.1 – Pre-Qualification Criteria, Sl. No. 5; Page 20 of 78	Requirement for CMMI Level 3 + ISO 9001:2008.	Allow latest versions (ISO 9001:2015) and additional certifications (ISO/IEC 20000-1:2018, ISO/IEC 27001:2022).	MyOomph Networks Private Limited	As per the corrigendum.
21	Section 8.1 – Sl. No. 7 – EMD; Page 20	EMD of ₹5,00,000 mandatory.	Exempt MSMEs or allow Bid Security Declaration.	MyOomph Networks Private Limited	Considering the nature and scope of the project the Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
22	Section 8.2 – Technical Qualification Criteria, Sl. No. 1; Page 22 of 78	Turnover-based technical scoring begins at > ₹4 Cr.	Introduce lower scoring bands for Startups/MSMEs starting from ₹50 lacs	MyOomph Networks Private Limited	Considering the nature and scope of the project the Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
23	Section 8.2 – Technical Qualification Criteria, Sl. No. 2; Page 22 of 78	Only Govt/PSU projects ≥ ₹75 lakh/₹1 Cr/₹1.5 Cr are considered.	Accept smaller Govt pilot projects OR similar private projects with comparable functionality upto current year.	MyOomph Networks Private Limited	No Change-Suggested
24	Section 8.2 – Sl. No. 3 “Web Portal & Mobile App Experience”; Pages 22–23	Requires Govt-issued work orders for both web and mobile app. And completion certificate which is usually not given by government or PSU despite completion of project	Allow private-sector implementations or subcontracted Govt projects with proof like work orders as completion certificate isn't given many times by government and private sector despite completion of projects	MyOomph Networks Private Limited	No Change-Suggested
25	Section 8.2 – Sl. No. 4 Technology Stack (.NET Core & PHP); Page 23	Requires one Govt project each in .NET Core and PHP.	Accept similar implementations for reputed private organizations with proof like work orders as completion certificate isn't given many times by government and private sector despite completion of projects.	MyOomph Networks Private Limited	As per the corrigendum.

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26	Section 8.2 – Sl. No. 5 COTS Application Implementation; Page 23	Only Govt COTS/custom applications considered.	Add “or reputed private sector organizations” and include custom-built enterprise systems with proof like work orders as completion certificate isn't given many times by the government and private sector despite completion of projects	MyOomph Networks Private Limited	No Change-Suggested
27	Section 10.6 – PBG; Page 26	10% of contract value PBG.	Reduce to 1–3% or allow Insurance Surety Bonds.	MyOomph Networks Private Limited	No Change-Suggested
28	Section 11.1.6.2 – Manpower Deployment; Page 32	Immediate deployment requirements for field teams.	Request 15–20 days mobilisation time post award.	MyOomph Networks Private Limited	No Change-Suggested
29	Section 11.1.11.1– Integration; Page 35	Requires integration with external systems but no API format provided.	Provide API specifications/schema in pre-bid stage.	MyOomph Networks Private Limited	No Change-Suggested
30	Section 11.2.1 – Training Requirements; Page 39	Is their mandatory in-person district-level training	Allow hybrid training model (virtual + physical).	MyOomph Networks Private Limited	No Change-Suggested
31	Section 11.2.1 – Helpdesk & Support; Page 39	24×7 support mandatory throughout.	Allow 12×6 outside peak survey phase; 24×7 only during peak.	MyOomph Networks Private Limited	No Change-Suggested (Clause not available in RFP)
32	8.2, Technical Qualification Criteria, Page -23	With reference to Point no.2 regarding non inclusive of software licence cost	We request you to exclude the point mentioned “This should not include Software License Cost” As many of the web & mobile applications being implemented with software licence cost for a user-friendly usage, reports generation, faster response, feasibility, easy understanding of the concept and with a better look & feel of the web-portals	E Square Systems and Technologies	No Change-Suggested

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33	8.2, Technical Qualification Criteria, Page -23	With reference to Point no. 2 regarding For 3 Projects of value >= 75 Lakhs or 2 Projects of value >= 1 Cr or 1 Project of value >= 1.5 Cr Total Marks = 12 and For every additional project of value >= INR 75 Lakh, 2 marks up to a maximum of 20 Marks	We request you to change the clause as For 5 Projects of value >= 75 Lakhs or 3 Projects of value >= 1 Cr or 2 Projects of value >= 1.5 Cr Total Marks = 20	E Square Systems and Technologies	No Change-Suggested
34	8.2, Technical Qualification Criteria, Page- 24	With reference to Point no. 4 regarding The bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project in both .NET and PHP = 6 marks. and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks	We request you to change the clause as the bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using any open-source application/.Net/PHP/Node/Ja va for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project in any open source/.Net/PHP/Node/Java applications = 5 marks • Two projects in any open-source/.Net/PHP/Node/Java applications = 10 marks	E Square Systems and Technologies	As per the corrigendum.
35	8.2, Technical Qualification Criteria, Page-24	With reference to Point no. 5 regarding The bidder must have successfully customised and implemented at least one COTS or similar application for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body	We request you to change the clause as The bidder must have successfully customised and implemented at least one software/web-based application for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body	E Square Systems and Technologies	As per the corrigendum.
36	8.2, Technical Qualification Criteria, Page-24	With reference to Point no. 6 regarding CMMi Level 3- 1 marks CMMi Level 5- 3 marks ISO 20000- 1 marks ISO 27001- 1 marks	We request you to change the clause as CMMi Level 3 & above - 3 marks ISO 20000- 1 marks ISO 27001- 1 marks	E Square Systems and Technologies	No Change-Suggested

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37	Pre Sales Qualification	Turnover asked 4 crore	We request to enhance it to 10 crore. As that will bring in competent bidders into play who will be able to compete this project with the intended objectives of the stakeholders involved	E Square Systems and Technologies	No Change-Suggested
38	8.1 Pre-Qualification Criteria, S1 No 10, Technical Capacity-1, Page No 21	The Bidder should have successfully completed at least the following IT/ITES Projects for any Government Department / Government Agency / PSU in India during the last 10 years as on bid submission date and value specified below: <input type="checkbox"/> 1 project not less than 1.50 Cr. OR <input type="checkbox"/> 2 projects not less than 1Cr. each OR <input type="checkbox"/> 3 projects not less than 75 Lakh each.	Kindly amend the point as The Bidder should have successfully completed at least the following IT/ITES Projects for any Government Department / Government Agency /PSU in India during the last 10 years as on bid submission date and value specified below: <input type="checkbox"/> 1 project not less than 1 Cr. OR <input type="checkbox"/> 2 projects not less than 75 Lakh each OR <input type="checkbox"/> 3 projects not less than 50 Lakh each.	Escalates Tech India	No Change-Suggested
39	8.1 Pre-Qualification Criteria, S1 No 10, Technical Capacity-1, Page No 21	Supporting Document: • RFP/ EoI of the said project	Kindly clarify regarding the submission of • RFP/ EoI of the said project	Escalates Tech India	As per the corrigendum.
40	8.1 Pre-Qualification Criteria, S1 No 11, Technical Capacity-2, Page No 22	The project components of the abovementioned projects must include the following activities: I. Design and development of application system (scope must include Portal Design, Development, Integrations, dashboards, etc.), II. Any Survey/ Data collection Applications.	Kindly amend this clause any 2 activities out of four activities.	Escalates Tech India	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
		III. Assets Management IV. Mobile App development			
41	8.2 Technical Qualification Criteria, Sl No 2, Page No 23	The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years (FY 2020-21 to FY 2024-25).	Kindly amend this clause as: The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile / web platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years as on date of bid submission.	Escalates Tech India	As per the corrigendum.
42	8.2 Technical Qualification Criteria, Sl No 2, Page No 23	For 3 Projects of value >= 75 Lakhs or 2 Projects of value >= 1 Cr or 1 Project of value >= 1.5 Cr Total Marks = 12 and For every additional project of value >= INR 75 Lakh, 2 marks up to a maximum of 20 Marks.	Kindly amend this clause as: For 3 Projects of value >= 50 Lakhs or 2 Projects of value >= 75 Lakh or 1 Project of value >= 1 Cr Total Marks = 12 and For every additional project of value >= INR 50 Lakh, 2 marks up to a maximum of 20 Marks.	Escalates Tech India	No Change-Suggested
43	8.2 Technical Qualification Criteria, Sl No 3, Page No 23	The bidder should have successfully developed and implemented a Web portal and a Standalone Mobile App for any State Department / PSU / Govt. Agency in India. 1 Project= 5 Marks	Kindly amend this point as: The bidder should have successfully developed and implemented a Web portal and Mobile App for any State Department / PSU / Govt. Agency in India.	Escalates Tech India	No Change-Suggested

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		2-3 Projects= 8 Marks > 3 Projects = 10 Marks	1-2 Project= 5 Marks > 2 Projects = 10 Marks		
44	8.2 Technical Qualification Criteria, SI No 3, Page No 24	The bidder must have successfully customized/ augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project in both .NET and PHP = 6 marks. and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks.	Kindly amend this clause as: The bidder must have successfully customized/ augmented, implemented, and maintained at least one application developed using .NET Core application or developed using PHP , for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project = 2 marks. and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks.	Escalates Tech India	As per the corrigendum.
45	Section- 8.1 Pre-Qualification Criteria Clause -Technical Capacity- 1 Point 10 page No. 20	The Bidder should have successfully completed at least the following IT/ITES Projects for any Government Department / Government Agency / PSU in India during the last 10 years as on bid submission date and value specified below: • Work Order/EOI/Testimonials • Project completion / Go-live certificate. • RFP/ EoI of the said project	We request that ongoing IT/ITES projects executed for Government Departments / Agencies / PSUs during the last 10 years be allowed for consideration, supported by any of the following documents: Work Order / LOI RFP / EoI Copy Large e-Governance and digital transformation projects are generally executed in multiple phases such as development, UAT, pilot rollout, statewide rollout, integration, and maintenance. Each of these phases typically has separate approvals, sign-offs, and milestone certificates. Therefore, many ongoing projects may not	TATWA Tech	As per the corrigendum.

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			yet have a final project completion or go-live certificate, despite substantial progress and successful execution of major phases.		
46	Section- 8.1 Pre-Qualification Criteria Clause -Technical Capacity- 2 Point 11 page No. 21	The project components of the above-mentioned projects must include the following activities: I. Design and development of application system (scope must include Portal Design, Development, Integrations, dashboards, etc.), II. Any Survey/ Data collection Applications. III. Assets Management IV. Mobile App development	Request you to kindly confirm whether experience in any three (03) out of the following components will be considered as eligible project experience for qualification: I. Design & Development of Application System (including Portal Design, Integrations, Dashboards, etc.) II. Survey / Data Collection Applications III. Asset Management IV. Mobile App Development”	TATWA Tech	No Change Suggested
47	Section- 8.2 Technical Qualification Criteria Point 2 page No. 22	The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements. These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years (FY 2020-21 to FY 2024-25). (This should not include Software License Cost) For 3 Projects of value >= 75 Lakhs or 2 Projects of value >= 1 Cr or 1 Project of value >= 1.5 Cr 1 Project= 5 Marks	Same as Point No 1	TATWA Tech	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
		<p>Total Marks = 12 and For every additional project of value >= INR 75 Lakh, 2 marks up to a maximum of 20 Marks.</p> <ul style="list-style-type: none"> • Work Order/LOI • Phase Completion/Performance /Project completion / Go-live certificate. • RFP/ EoI/Testimonials of the said project 			
48	Section- 8.2 Technical Qualification Criteria Point 3 page No. 22	<p>The bidder should have successfully developed and implemented a Web portal and a Standalone Mobile App for any State Department / PSU / Govt. Agency in India. 2-3 Projects= 8 Marks > 3 Projects = 10 Marks</p> <ul style="list-style-type: none"> • Work Order • Project completion / Go-live certificate. • RFP/ EoI/Testimonials of the said project 	Same as Point No 1	TATWA Tech	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
49	Section- 8.2 Technical Qualification Criteria Point 4 page No. 23	<p>The bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India.</p> <p><input type="checkbox"/> One project in both .NET and PHP = 6 marks.</p> <p>and</p> <p>Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks.</p> <ul style="list-style-type: none"> • Work Order • Project completion / Go-live certificate. • RFP/ EoI/Testimonials of the said project 	<p>Revised Consideration Requested:</p> <p>1. "Projects developed in .NET / PHP / JAVA may be considered eligible for evaluation under this criterion." JAVA is one of the most widely used technologies in Government/PSU application development across India, similar to .NET and PHP. Many large e-Governance platforms, portals, and mission-mode applications mandated by NIC and State IT Departments are based on JAVA/J2EE frameworks.</p> <p>2. Against this :-</p> <ul style="list-style-type: none"> • Work Order • Project completion / Go-live certificate. • RFP/ EoI/Testimonials of the said project <p>Please consider Same as Point No 1</p>	TATWA Tech	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
50	Section- 8.2 Technical Qualification Criteria Point 6 page No. 23	<p>The bidder should possess the additional certifications as part of their credentials. (Valid certificate to be produced)</p> <ul style="list-style-type: none"> • CMMi Level 3- 1 marks • CMMi Level 5- 3 marks • ISO 20000- 1 marks • ISO 27001- 1 marks 	<p>As per the Pre-Qualification (PQ) criteria, ISO 9001:2008 / ISO 9001:2015 certification has been considered acceptable. However, in the Technical Qualification (TQ) marking criteria, ISO 9001 has not been included, while CMMi Level 5 has been allotted 3 marks.</p> <p>There appears to be a typo error in the TQ section—although the total marks indicated are 5, the individual items currently add up to 6 marks. We request correction for accuracy and consistency.</p> <p>Revised Consideration Requested: CMMi Level 3/CMMi Level 5- 2 marks ISO 20000- 1 marks ISO 27001- 1 marks ISO 9001:2008 / ISO 9001:2015 - 1 Marks</p>	TATWA Tech	No Change-Suggested
51	S1 No 04 TQ of page No 22	<p>The bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India.</p> <ul style="list-style-type: none"> • One project in both .NET and PHP = 6 marks. <p>and Each additional project, either in .NET or PHP, will secure 2 marks, up to a maximum of 10 Marks.</p>	<p>We request department kindly consider the following amends; The bidder must have successfully customised/augmented, implemented, and maintained at least one application developed using .NET Core or at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India.</p> <ul style="list-style-type: none"> • One project in both .NET or PHP = 6 marks. 	Luminous Infoways	As per the corrigendum.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
52	Fact Sheet (Page 7, Item f) vs Section 6.5.2	Fact Sheet mentions EMD of ₹5,00,000, while Section 6.5.2 specifies ₹7,50,000	Please confirm the correct EMD amount to be submitted.	NIMBUS Tech.	As per the corrigendum.
53	Section 11.2 (MPR) & Section 11.3 (IMS)	Mentions possible integration with external portals	Kindly specify which government systems are mandatory for integration.	NIMBUS Tech.	IMS and MPR may be integrated with other Government portals as well; therefore, integration with the respective systems or portals may be required as per their specific requirements.
54	Section 14.5 (Change Request)	Change requests mentioned under Payment Terms	Will change requests be treated as separate contracts with independent timelines, or will they fall within the existing scope and contract period?	NIMBUS Tech.	Within the existing scope and contract period.
55	Section 11.1.4 / Training & Handholding	Training for Survey Solution and NADA	Please clarify how many user groups (state, district, block) must be trained, and the expected duration/format (onsite, virtual, train-the-trainer).	NIMBUS Tech.	As per the requirement that would arise.
56	Criteria for Evaluation - Pre-Qualification Criteria Section 8.1, Point No. 7 Page No. 21	Earnest Money Deposit (EMD) Fee EMD fee of ₹5,00,000 /- (Five Lakhs) as specified in this RFP	The EMD amount of ₹5,00,000/- may kindly be revised to ₹1,00,000/- to encourage wider participation from qualified bidders.	Nexus Tech	The Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
57	Criteria for Evaluation - Technical Capacity- 1 Section 8.1 Pre-Qualification Criteria, Point No. 10 Page No. 21	The Bidder should have successfully completed at least the following IT/ITES Projects for any Government Department / Government Agency / PSU in India during the last 10 years as on bid submission date and value specified below: <input type="checkbox"/> 1 project not less than 1.50 Cr. OR <input type="checkbox"/> 2 projects not less than 1Cr. each OR <input type="checkbox"/> 3 projects not less than 75 Lakh each.	The project value criteria may kindly be revised to: 1 project of minimum ₹50 lakhs completed in the last 10 years for any Government Department / Government Agency / PSU in India. This will allow participation of competent organisations with relevant experience.	Nexus Tech	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
58	<p>Criteria for Evaluation - Technical Capacity- 2</p> <p>Section 8.1 Pre-Qualification Criteria, Point No. 11</p> <p>Page No. 22</p>	<p>The project components of the above mentioned projects must include the following activities:</p> <p>I. Design and development of application system (scope must include Portal Design, Development, Integrations, dashboards, etc.),</p> <p>II. Any Survey/ Data collection Applications.</p> <p>III. Assets Management</p> <p>IV. Mobile App development</p>	<p>Kindly allow consideration of Application Development experience executed for reputed Limited Companies / Leading Enterprises, in addition to Government organizations, as these projects also follow rigorous development and security standards.</p>	Nexus Tech	No Change-Suggested
59	<p>Technical Qualification Criteria</p> <p>Section 8.2, Point No. 2</p> <p>Page No. 23</p>	<p>The Bidder must have successfully executed projects of similar scope, including design, development, integration, operation, maintenance, and support of web-based software applications. Such projects should involve components such as workflow management and integrated online and offline data collection through mobile platforms within a single application, with successful compliance to Cyber Security Audit requirements.</p> <p>These projects should have been executed for State/Central Government Departments or PSUs during the last five financial years (FY 2020-21 to FY 2024-25). (This should not include Software License Cost)</p> <p>For 3 Projects of value \geq 75 Lakhs or 2 Projects of value \geq 1 Cr or 1 Project of value \geq 1.5 Cr</p> <p>Total Marks = 12</p>	<p>Since this tender pertains to a niche requirement involving customisation of a data cataloguing tool, it is requested to revise the project experience criteria as follows.</p> <p>Revised Criteria Requested:</p> <p>Successful execution of web-based application projects involving Design, Development, Customization, and Support with successful Cyber Security Audit compliance for any State/Central Government Department or PSU during the last five financial years (FY 2020-21 to FY 2024-25):</p> <p>3 projects of value \geq ₹20 lakhs, OR</p> <p>2 projects of value \geq ₹30 lakhs, OR</p> <p>1 project of value \geq ₹40 lakhs</p> <p>Total Marks Requested: 20</p>	Nexus Tech	No Change-Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
60	<p>Technical Qualification Criteria</p> <p>Section 8.2, Point No. 2</p> <p>Page No. 23</p>	<p>The bidder must have successfully customised and implemented at least one COTS or similar application for any State Government Department, Central Government Department, Government PSU, or Government Autonomous Body.</p> <ul style="list-style-type: none"> • 1 Project = 6 marks • 2-3 Projects = 8 marks • More than 3 projects = 10 marks 	<p>Kindly allow projects developed using open-source tools for Web Portal / Web Application development to be considered under this clause, as many Government solutions are implemented using open-source frameworks.</p>	Nexus Tech	No Change-Suggested
61	<p>Technical Qualification Criteria</p> <p>Section 8.2, Point No. 3</p> <p>Page No. 23</p>	<p>The bidder should have successfully developed and implemented a Web portal and a Standalone Mobile App for any State Department / PSU / Govt. Agency in India</p> <p>1 Project= 5 Marks 2-3 Projects= 8 Marks > 3 Projects = 10 Marks</p>	<p>Kindly modify the clause as follows: The bidder must have successfully developed and implemented any one of the following in the last five financial years (FY 2020-21 to FY 2024-25):</p> <p>One IT development project with a supporting mobile application, OR One standalone mobile application project for any State/Central Government Organization / PSU in India.</p> <p>Requested Marks Allocation: 1 project – 10 marks 2 projects – 15 marks 3 or more projects – 20 marks</p>	Nexus Tech	No Change-Suggested
62	<p>Section 8.1 – PQ Criteria, Page 21</p>	<p>Technical Capacity-2: “Projects executed during the last 10 years”</p>	<p>The requirement for counting experience over <i>10 years</i> is not aligned with GoI/State e-Governance procurement norms, which typically consider 3-5 years as the standard look-back period. Request OCAC to kindly revise the project completion window to 5 years to ensure wider participation and fair competition.</p>	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
63	Section 8.2 – TQ Criteria, Page 22	Execution of similar projects “during last five (5) financial years ”	Since PQ criteria refer to 10 years while TQ refers to 5 years , there is a contradiction. Kindly clarify which duration is applicable. We request OCAC to standardize both PQ & TQ experience duration to 5 years to maintain consistency and avoid ambiguity.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	PQ pertains to the eligibility criteria for participation, whereas TQ relates to the technical scoring. Therefore, no changes are suggested in this section.
64	Section 8.1 – PQ Criteria, Page 21	Project value requirement for last 10 years: “1 project ≥ 1.5 Cr or 2 projects ≥ 1 Cr or 3 projects ≥ 75 Lakh each”	Because the PQ period of 10 years is long, bidders who executed projects many years ago may qualify even if not active recently. Request OCAC to revise PQ experience period to last 5 years , in line with the TQ section and current performance relevance.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
65	Section 8.1 – PQ Criteria, Page 21	Mandatory experience in portal development, workflow systems, survey/data collection & mobile apps	As this is a multi-component project, experience acquired over 10 years may involve outdated technologies. Industry practice requires experience in recent, modern technologies . We request OCAC to revise the PQ criteria to last 5 years , ensuring bidders possess current capability.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
66	Section 8.2 – TQ Criteria, Page 22–23	TQ criteria count projects only for the last 5 years, but many PQ scoring elements reflect 10-year experience	There is an inconsistency between PQ and TQ clauses regarding experience period. PQ uses 10 years; TQ uses 5 years. Request OCAC to harmonize both PQ and TQ to last 5 financial years , which aligns with MeitY & NIC procurement norms.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
67	Section 8.1 – PQ Criteria, Page 21	Requirement for projects involving survey/data collection mobile-based systems	Since CAPI & NADA are World Bank tools with limited Indian implementations, restricting PQ to high-value projects over 10 years may eliminate many capable firms. Request OCAC to allow: “ Similar projects in last 5 years OR any World Bank/UN ”	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			open-source tool implementation experience” for wider participation.		
68	Section 8.1 – PQ Criteria, Page 21	Requirement of application development experience for last 10 years	Considering technology stacks (.NET Core, PHP) are relatively recent, having 10-year experience requirement may not be technically relevant. We request OCAC to revise PQ requirement to 5-year experience with modern stacks (.NET Core, PHP, mobile apps).	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
69	General – PQ & TQ Sections	Tenure inconsistency impacts QCBS technical scoring	Since technical scoring (TQ) is based on 5-year experience but PQ uses 10 years, bidders may qualify the PQ stage but score poorly in TQ. For transparency and fairness, request OCAC to revise and align PQ and TQ both to last 5 years.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
70	General – Industry Standard	Normal government RFPs use 3–5 years experience period	The requirement of 10 years for PQ is unusually high and may result in limited participation. Request OCAC to make PQ criteria consistent with national bidding norms by revising to 5 years.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested
71	Section 11.1.2, Page 27	Deployment of CAPI & NADA on bidder’s own server before Security Audit	CAPI and NADA are World Bank products and require specific deployment environments. Kindly clarify whether any recommended configurations are available from DE&S/OCAC to ensure compatibility before deployment on bidder’s servers.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Specific Configuration
72	Section 11.1.2(h), Page 27	Deployment in State Data Centre (SDC) after Security Audit	Please confirm whether SDC will provide the required infrastructure (VM, storage, SSL, database licenses, load balancer, firewall access). If not, should bidders	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	H/W will be provided by the Department

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			include the same in the financial quote?		
73	Section 11.1.2.1(f), Page 27	“System Setup & Configuration, Integration, Data Management etc.”	The scope mentions several ongoing tasks during the project. Kindly specify if this includes the development of custom modules or only the configuration of existing CAPI features.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Deployment, Customization and Integration of CAPI and NADA
74	Section 11.1.2.1(a-c), Page 27	Review of architecture, workflows, RBAC, offline sync	Since Survey Solutions (CAPI) is open-source with fixed architecture, please clarify whether customisation is allowed or only configuration.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Deployment, Customisation and Integration of CAPI and NADA
75	Section 11.1.2.2(4), Page 28	CERT-In Audit	Will OCAC/DE&S bear the cost of CERT-In audit, or should the bidder include this cost in the commercial proposal?	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Bidder to include the cost
76	Section 11.1.8, Page 33	Resource Credentials	Please clarify the minimum qualifications and experience required for each resource category (Project Manager, Developer, Security Expert, Support Team).	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Already Provided 11.1.7
77	Section 11.2 (MPR Module), Page 37-44	Functional and Non-Functional Requirements for MPR	The RFP lists high-level requirements. Kindly confirm if DE&S will provide detailed field-level formats for each scheme during SRS finalization.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Yes - it will be provided
78	Section 11.3 (IMS), Page 45-54	Inventory Management System requirements	Please confirm whether barcode/QR code-enabled tracking is required. If yes, should hardware procurement (scanners/printers) be included?	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Yes, barcode/QR code-enabled tracking is required. Hardware procurement may be decided later.
79	Section 12, Page 57-59	Implementation timelines	Timelines for each module (CAPI, NADA, MPR, IMS) appear parallel. Kindly confirm whether timelines are sequential or overlapping.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Parallel execution
80	Section 14, Page 59-62	Payment Terms	No advance payment is mentioned. Considering deployment dependencies (SDC readiness, UAT, audit), request	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	No Change Suggested: No Advance payment will be applicable

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			consideration for milestone-based advance payment.		
81	Section 8.1 (PQ Criteria), Page 19-22	Turnover requirement (₹4 Cr)	For MSME bidders, will the turnover relaxation as per the Government of India/ Odisha MSME policy be applicable?	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	The Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
82	Section 8.1 (PQ Criteria), Page 19-22	MSME Exemption	For State run startups under Odisha and Startup India, MSME Exemption in EMD and Others are not shown, Kindly provisions may be included to boost the local players	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	The Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.
83	Section 11.1.2, Page 27	Access to CAPI during UAT	Please clarify maximum number of UAT users DE&S will require so that infrastructure sizing can be planned.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Maximum 20 users may involve for pilot testing.
84	General	Requirement for mobile applications	CAPI has its Android app. For MPR & IMS, is a separate mobile app required or is responsive web design sufficient?	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	A Separate Mobile App is needed. Mobile App for Asset tagging through QR code will be scanned from the mobile app of IMS. For MPR, we also need to create a mobile app, whose UI will be responsive web design pages.
85	General	Data migration	Kindly clarify whether there is any legacy data for MPR or IMS that needs to be migrated into the new systems.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Yes. Currently Directorate is maintaining the data in Excel; it will be migrated to the system. It is applicable for both MPR and IMS.
86	General	API availability	Will DE&S/OCAC provide APIs for integrating CAPI, MPR, IMS or must the bidder build APIs from scratch?	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	API are available for CAPI and NADA and may need to be customised. For MPR and IMS depends on the implemented application
87	General	Training & handholding	Please confirm number of training batches, number of participants, and mode (onsite/online) for costing.	IVTEX Corporate Solutions Pvt Ltd. (ICSPL)	Member of all District HQ, online / offline as per the requirement

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
88	8.2 Technical Qualification, Page no- 23, Point-4,	The bidder must have successfully customized/augmented, implemented, and maintained at least one application developed using .NET Core and at least one application developed using PHP, for any Government Department, Government Agency, or Public Sector Undertaking (PSU) in India. • One project in both .NET and PHP = 6 marks.	Please add undertaking in letterhead for <u>Documents Required</u>	Intellithink	As per the corrigendum.
89	8.2 Technical Qualification, Page no- 23, Point-6,	CMMi Level 3- 1 marks • CMMi Level 5- 3 marks • ISO 20000- 1 marks • ISO 27001- 1 marks	Kindly ammend - • CMMi Level 5- 2 marks	Intellithink	No Change Suggested
90	Page - 7 3. Fact Sheet Page - 15 6.5.2 Earnest Money Deposit (EMD)	f. Earnest Money Deposit Bidders shall submit, along with their Bids, an EMD of ₹5,00,000/— (Five Lakhs) in the form of a Bank Draft OR Bank Guarantee (in the format specified in this RFP) issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar. The EMD should be submitted in the general bid and be valid for 180 days from the due date of the tender / RFP. .	Our Firm / Company are an organisation registered with National Small-Scale Industries Corporation Limited (NSIC) under single point registration scheme, Ref no: NSIC/KOL/GP/RS/REGN/W B/C-419/12. The unit registered under Single Point Registration Scheme of NSIC are eligible to get benefits under Public Procurement Policy for Micro & Small Enterprises (MSEs) order 2012 as notified by the Government of India, Ministry of Micro Small & Medium Enterprises, New Delhi vide Gazette Notification dated 23.03.2012: • Issue of the Tender Sets free of Cost • Exemption from payment of Earnest Money Deposit Could be please be kind enough to consider the above clause for this tender. Govt. of India providing additional befit to	cyberswift	The Committee has reviewed the matter and confirmed that the MSME clause will not be included in this RFP.

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			MSMEs or Micro, Small and Medium Enterprises.		
91	Page - 11 a. CAPI & NADA	The Directorate of Economics and Statistics (DE&S) is the Nodal statistical agency under the State Government, responsible for collecting, compiling, analysing, and disseminating socio-economic data. DES plays a pivotal role in evidence-based policymaking, monitoring development programs, and supporting research and planning across sectors. To enhance data quality, accessibility, and transparency as a part of the digital transformation of the directorate, it was planned to leverage the open-source tools and platform provided by the World Bank <ul style="list-style-type: none"> • Survey Solution as a CAPI tool • NADA as a Data catalogue solution 	We understand that the CAPI tool and NADA will be provided free of cost by the World Bank with the help of department and that we are required to configure & customize them as per the department's requirements. Kindly confirm.	cyberswift	We concur with your understanding
92	Page - 26 10.6 Performance Guarantee	b. PBG would be 10% of the total Project cost and valid for 48 months.	We request you to kindly consider a Performance Bank Guarantee (PBG) of 5%.	cyberswift	No Change suggested
93	Page -38 Mobile App for Field-Level Data Collection	GPS-based geo-tagging of field entries for authenticity	We kindly request you to specify the GIS platform on which the application is to be developed. Should the application be built using open source or is integration with Google Maps API required? Kindly confirm.	cyberswift	Proprietary GIS Solution
94	Page -38 Alerts & Notifications	Auto-generated email/SMS/App notifications to users at different workflow stages.	Please mention who will provide the SMS gateway.	cyberswift	This will be provided by the client
95	Page -20 5 Certifications	The bidder must possess: CMMI Level 3 or above and ISO 9001:2008	ISO 9001:2008 is no longer valid; agencies holding the updated ISO 9001:2015 certification should be considered. We are assuming this will be acceptable. Kindly confirm.	cyberswift	ISO 9001:2008 and above

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
96	Page -23-24 5 Certifications	<p>Technical Presentation including Demonstration of</p> <ul style="list-style-type: none"> • World Bank Survey Solution for CAPI • NADA for Data Cataloguing Solution along with the • Development of Scheme-Specific Monthly Progress Reports (MPR) and an • Inventory Management System(IMS) for Asset Tracking for The Directorate of Economics & Statistics (DE&S), Government of Odisha. (A technical expert, who will be deployed in the project, should be included in the presentation team.) <p>"Demonstration of both Survey Solution and NADA in the Agency server, with functionality = 10 Marks"</p>	<p>As per the payment terms (14.1) - On Successful installation, the configuration and demo of the World Bank Survey Solution at the selected agency server.</p> <p>and</p> <p>As per the payment terms (14.2) - On the Successful installation and configuration of Data Cataloguing Solutions in the selected agency server.</p> <p>Payment Milestone: 20 % of the activity cost (Activity Cost = Sr. No 1+2 of Column G of Table C of the Form Fin. 2)</p> <p>and (Activity Cost = Sr. No 1+2 of Column G of Table B of the Form Fin. 2)</p> <p>Above clauses are mentioned in the RFP and also in timeline section(12.1 & 12.2), it is mentioned that "Installation, Configuration & demo of the tool on the agency's server - T + 10 Days" & "Installation, Configuration, and demonstration of the Data Catalogue tool (NADA statistical tool) in the Agency's Server. - T + 10 Days".</p> <p>1. As the department has allocated time and payment for the selected agency to complete this task after the award of the contract, we request clarification on why bidders are expected to undertake this activity in advance during the technical evaluation stage.</p> <p>2. We also request clarification on</p>	cyberswift	No Change suggested

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
			whether only bidders who already possess the CAPI and NADA tools will be considered. If so, this may limit participation and could affect the competitiveness of the bidding process. 3. Since this is a competitive bid, we kindly seek guidance on how the department expects bidders to present a live demo of a fully configured application on Agency's server prior to the award of the contract.		
97	11.1.2.1 (d-e), Page 27-28	SI must host CAPI on its own server temporarily before deployment to SDC	Please confirm whether SI must provision its own cloud/server infra and required specifications	ApMoSys Technologies Pvt. Ltd.	Yes
98	11.1.2.1 (f), Page 27-28	SI responsible for setup, integration, API usage, and performance optimization	Clarify whether licensing fees, API costs or third-party tool costs must be borne by SI or the Department	ApMoSys Technologies Pvt. Ltd.	No Cost
99	11.1.2.2 A(2), Page 28-29	SI must prepare sample surveys, dummy data, UAT checklist	Will DE&S provide sample survey schemas and validation logic?	ApMoSys Technologies Pvt. Ltd.	Yes
100	11.1.4, Page 30-31	CERT-In audit required for both CAPI & NADA	Confirm whether the cost of CERT-In audit will be reimbursed or included in the bid	ApMoSys Technologies Pvt. Ltd.	It will be borne by the SI as mentioned in the BOQ
101	11.1.3.1 (1-2), Page 30	NADA customization & hosting on SI server temporarily	Will DE&S provide required metadata standards or should SI design taxonomy/metadata structure?	ApMoSys Technologies Pvt. Ltd.	DES will provide
102	11.1.3.1, Page 30	NADA bilingual interface (English/Odia) requirement	Clarify whether translation will be provided by DE&S or must be done by SI	ApMoSys Technologies Pvt. Ltd.	To be done by SI and validated by DE&S
103	11.2.2, Page 37-44	MPR includes scheme-wise, district-wise, component-wise reporting	Please provide total number of schemes, indicators, components, districts, blocks, and units	ApMoSys Technologies Pvt. Ltd.	There are 28+ schemes and may increase in future. 30 Districts, 314 blocks, 30 DPMUs.
104	11.2.2.2, Page 37-38	Integration with LGD codes	Will DE&S provide LGD data & APIs, or should SI source externally?	ApMoSys Technologies Pvt. Ltd.	DES will provide the LGD code. API integration and customisation will be done by SI

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Requesting Firm	Response of OCAC
105	11.2.3, Page 44–46	Mobile app hosting mention only for Play Store	Is iOS version required? Please confirm final requirement	ApMoSys Technologies Pvt. Ltd.	Both Android and IOS versions are needed.
106	11.2.3, Page 44–46	SMS Gateway integration requirement	Will SMS gateway credentials & pricing be provided by DE&S or included by SI?	ApMoSys Technologies Pvt. Ltd.	To be provided by the client
107	11.3.2, Page 45–46	IMS requires detailed hierarchical asset structure	Share estimated number of existing assets across all levels	ApMoSys Technologies Pvt. Ltd.	Will be confirmed during SRS preparation
108	11.3.3, Page 47–48	Integration with HRMIS, GeM, and OISS	Request API availability, documentation, and cost responsibility	ApMoSys Technologies Pvt. Ltd.	SI is responsible
109	FRS REG-04, Page 49–50	Bulk asset registration & migration support	Confirm whether SI must perform data cleansing and migration of legacy asset data	ApMoSys Technologies Pvt. Ltd.	Yes
110	ADT-03, Page 51	Mobile app GPS capture requirement	Is there a minimum GPS accuracy requirement or anti-spoofing need?	ApMoSys Technologies Pvt. Ltd.	There should be ≤ 10 meters accuracy, and anti-spoofing measures are strongly recommended.
111	RPT-01 to RPT-03, Page 51–52	IMS dashboards & reports	Clarify whether advanced BI dashboards are required or only basic reports	ApMoSys Technologies Pvt. Ltd.	Basic Tabular Reports are required and simple to medium level dashboards are required, which may be developed using free libraries like Chart.js, pChart, SVGGraph, Apache ECharts etc.
112	11.1.7, Page 32	Resource credential requirements unclear	Clarify onsite vs shared resource requirements	ApMoSys Technologies Pvt. Ltd.	Specified 11.1.7
113	Section 12, Page 57–59	Implementation timelines module-wise	Confirm parallel vs sequential execution & total project duration	ApMoSys Technologies Pvt. Ltd.	Parallel execution
114	Section 15, Page 62	SLA & penalty terms partially defined	Request detailed SLA metrics and penalty slabs	ApMoSys Technologies Pvt. Ltd.	It is mentioned in Point Number 15
115	Section 14, Page 59–62	Payment terms differ per module	Clarify if payments are module-wise or consolidated	ApMoSys Technologies Pvt. Ltd.	It is Modulewise
116	11.1.12, Page 36–37	Major customizations treated as CMR	Confirm whether audit-driven customizations will be paid separately	ApMoSys Technologies Pvt. Ltd.	No Cost will be paid separately .