

Annexure-I

Request for Proposal (RFP) for Selection of Agencies for Comprehensive Monitoring Services of IT Infrastructure Deployed Under e-Governance Projects by Odisha Computer Application Centre (OCAC)
(Reference No. – OCAC-SEGP-SPD-0078-2025-25108)

SL#	Clause No.	Revised Financial Bid format				
1.	8.9 FORMAT 9 – Price Bid Format	<i>(To be submitted on Bidder's Letterhead)</i>				
		Name of the Bidder: _____ RFP Title: Selection of Agencies for Comprehensive Monitoring Services of IT Infrastructure Deployed under e-Governance Projects by OCAC Tender Reference No.: _____ Date: _____ Financial Bid Format				
		S.N.	Component	Unit	Frequency	Rate per unit(₹) (Excluding GST)
		Category – A : Field-Level Assessment & Verification Activities				
		1	Site Readiness Report	Per Project Per Location	One-time per slab of up to 10 equipment per site (or part thereof)	
		2	Installation Completion Report (ICR)	Per Project Per Location	One-time per slab of up to 10 equipment per site (or part thereof)	
		3	Final Hand-over Report	Per Project Per Location	One-time per slab of up to 10 equipment per site (or part thereof)	

4	Monitoring of Non-IP Based Equipment	Per Project Per Location Per Equipment	Per Visit per slab of up to 10 equipment per site (or part thereof)	
Category - B : Ongoing Monitoring & Issue Management Activities				
5	Monitoring of IP-Based Equipment through Online Monitoring System	Per Equipment	Per Month	
6	Issue Redressal System (Portal) including Issue Resolution Support	Per Issue (Ticket/Incident)	As per occurrence	
Category - C: Indicative Manpower Deployment (Price Discovery Items)				
7	Central Manpower Deployment	Per Resource	Per Month	
8	District Level Manpower Deployment	Per Resource	Per Month	
9	Block Level Manpower Deployment	Per Resource	Per Month	

Thanking you,
Yours faithfully,
 (Signature of the Bidder)
Name: _____
Designation: _____
Seal:
Date: _____
Business Address: _____

