

**Annexure-II
Corrigendum**

**Request for Proposal (RFP) for Selection of Agencies for Comprehensive Monitoring Services of IT Infrastructure Deployed Under e-Governance Projects by Odisha Computer Application Centre (OCAC)
(Reference No. – OCAC-SEGP-SPD-0078-2025-25108)**

SL#	Clause No.	Existing Clause	Revised Clause
1.	Clause 3.1 (a) Pre-Qualification – Legal Entity	Legal Entity: Company in operation for last ten (10) years as on date of bid submission date. Completion certificate as documentary proof of 10 years in operation.	Legal Entity: Company in operation for last five (5) years as on date of bid submission date. Completion certificate as documentary proof of 5 years in operation.
2.	Clause 3.1 (b) Pre-Qualification – Turnover	The average turnover of the Bidder should be at a minimum of Rs. 10 Crores in the last three consecutive financial years ending on 31st March 2024.	The average turnover of the Bidder should be at a minimum of Rs. 5 Crores in the last three consecutive financial years ending on 31st March 2025.
3.	Clause 3.1 (d) – Pre-Qualification – Earnest Money Deposit (EMD)	<p>Specific Requirement</p> <p>The bidder must submit Earnest Money Deposit (EMD) of INR 10,00,000/- (Rupees Ten Lakh only) in the form of Bank Guarantee with a validity of 180 days from the date of submission of bid. Amount of INR 10,00,000/- in the form of Demand Draft (DD) or Bank Guarantee (BG).</p> <p>Document Required</p> <p>Documents required</p> <p>Amount of INR 10,00,000/- (Rupees Ten Lakh only) in the form of Demand Draft (DD) or Bank Guarantee (BG) with a validity of 180 days in shape of Bank Draft in favor of DDO, Directorate of Electronics & Information Technology Department, Government of</p>	<p>Specific Requirement</p> <p>The bidder must submit Earnest Money Deposit (EMD) of INR 1,00,000/- (Rupees One Lakh only) in the form of DD/ Bank Guarantee with a validity of 90 days from the date of submission of bid.</p> <p>Documents required</p> <p>Amount of INR 1,00,000/- (Rupees One Lakh only) in the form of Demand Draft (DD) or Bank Guarantee (BG) with a validity of 90 days in shape of Bank Draft in favor of DDO, Directorate of Electronics & Information Technology Department, Government of Odisha and payable at State Bank of India, or Bank Guarantee issued from any of the Scheduled Banks/ Nationalized bank .</p>

		Odisha and payable at State Bank of India, or Bank Guarantee issued from any of the Scheduled Banks/ Nationalized bank .	
4.	Clause 3.1 (e) Pre- Qualification – Manpower	The Bidder should have an established field-level presence in a minimum of 250 Blocks across the State of Odisha through its own offices, implementation associates, authorised local partners, or affiliated operational units, to ensure adequate coverage for monitoring activities.	The Bidder should have an established field-level presence in a minimum of 25 Blocks across the State of Odisha through its own offices, implementation associates, authorised local partners, or affiliated operational units, to ensure adequate coverage for monitoring activities.
5.	Clause 3.1 (f) Pre- Qualification – Manpower	The Bidder must have a minimum of 50 in-house employees / Staffs to support project management, coordination, monitoring operations, and centralized service delivery.	The Bidder must have a minimum of 25 in-house employees / Staffs to support project management/ coordination/ monitoring operations/ centralized service delivery.
6.	Clause 3.1 (l) Pre- Qualification – Conflict of Interest Clause	<ul style="list-style-type: none"> • The Bidder should not have worked with OCAC in the last five (5) years as a supplier for any IT/ICT infrastructure or related hardware. • Any bidder having a direct or indirect business relationship as a System Integrator, hardware vendor, or service provider for the infrastructure being monitored shall be deemed to have a conflict of interest and will be disqualified from participating in this tender. <p>Note: The Purchaser reserves the right to verify and reject any bid found to be in contravention of this clause.</p>	<ul style="list-style-type: none"> • The Bidder should not have worked with OCAC in the last five (5) years as a supplier for any IT/ICT infrastructure or related hardware. • Any bidder having a direct business relationship as a System Integrator/ hardware vendor for the infrastructure being monitored shall be deemed to have a conflict of interest and will be disqualified from participating in this tender. <p>Note: The Purchaser reserves the right to verify and reject any bid found to be in contravention of this clause.</p>
7.	Clause 3.3 Technical Evaluation Criteria		See revised technical criteria below

8.	Clause 8.3 - FORMAT 3 – Detailed Checklist for Pre-Qualification- S.N(b)	The Bidder is in operation for at least 10 years	The Bidder is in operation for at least 5 years
9.	Fact Sheet – Earnest Money Deposit (EMD)	Earnest Money Deposit (EMD) of amount ₹10,00,000/- (Rupees Ten Lakh only) (refundable) in shape of Demand Draft (DD)/Bank Guarantee (BG) in favor of Odisha Computer Application Centre payable at Bhubaneswar and should be valid for 90 days from the due date of the tender / RFP. *EMD EXEMPTION ALLOWED FOR MSME subject to the documentary evidence against the same	Earnest Money Deposit (EMD) of amount ₹1,00,000/- (Rupees One Lakh only) (refundable) in shape of Demand Draft (DD)/Bank Guarantee (BG) in favor of Odisha Computer Application Centre payable at Bhubaneswar and should be valid for 90 days from the due date of the tender / RFP. *EMD EXEMPTION ALLOWED FOR MSE subject to the documentary evidence against the same

3.3 Technical Evaluation Criteria (Revised)

Sl. No.	Criteria	Max. Marks	Weightage Parameters
1	<p>Average Annual Turnover (Last 3 Financial Years)</p> <p><i>Supporting Documents: Audited Financial Statements / CA-Certified Turnover Certificate</i></p>	10 marks	<p>Average Annual Turnover > ₹5 Crore and < ₹10 Crore – 5 Marks</p> <p>Average Annual Turnover ≥ ₹10 Crore – 10 Marks</p>
2	<p>Geographical Spread of Physical Monitoring Activities.</p> <p>The Bidder must have implemented physical monitoring activities in more than 250 Blocks under one or more Government / Public Sector projects. (IT / ICT Infrastructure / Project Monitoring)</p> <p><i>Supporting Documents: Work Orders /Agreement / Client Certificate</i></p>	15 Marks	<p>≥ 50 and < 100 Project locations = 5 marks</p> <p>≥ 100 and < 150 Project locations = 10 marks</p> <p>≥ 150 Project locations = 15 marks</p>
3	<p>District-Level Presence in Odisha</p> <p><i>Supporting Documents: Agreement / Accreditation / Self-declaration with proof of office or operations</i></p>	5 Marks	Marks shall be awarded on a proportionate (pro-rata) basis for district presence, with 1 mark at 6 districts and up to 5 marks at 30 districts, subject to a maximum of 5 marks.
4	<p>Block-Level Presence in Odisha</p> <p><i>Supporting Documents: List of Implementation Associates / Authorized Local Partners with Undertaking document and Declaration on Company Letterhead certified by Authorized Signatory</i></p>	10 marks	<p>Presence in > 25 Blocks – 3 Marks</p> <p>Presence in > 50 Blocks – 6 Marks</p> <p>Presence in > 75 Blocks – 10 Marks</p>

<p>5</p>	<p>Experience in Projects Using Software Frameworks for Project Management & Project Monitoring</p> <p>Description: Experience in executing Government or Public Sector projects where software frameworks or digital platforms were used for project management, field-level monitoring, reporting, dashboards, or workflow tracking.</p> <p><i>Supporting Documents: Work Order / Agreement / Lol / Phase Completion Certificate</i></p>	<p>10 marks</p>	<p>2 marks shall be awarded for each eligible project, subject to a maximum of 10 marks.</p>
<p>6</p>	<p>Experience in Physical Monitoring Activities (IT / ICT Infrastructure / Project Monitoring)</p> <p>Description: Experience in field-level physical monitoring and verification of IT/ICT infrastructure - including site inspections, preparation of Site readiness and Installation & Commissioning reports, and submission of geo-tagged evidence-based reports..</p> <p><i>Supporting Documents: Work Order / Agreement / Lol / Phase Completion Certificate</i></p>	<p>10 Marks</p>	<p>≥ 3 years and < 5 years = 5 marks ≥ 5 years and < 7 years = 7 marks ≥ 7 years = 10 marks</p>
<p>7</p>	<p>Technical Presentation: Approach & Methodology for Project / Service Monitoring</p>	<p>40 Marks</p>	<p>a) Understanding of Project Objectives & Requirements – 10 <i>marks</i></p> <p>b) Proposed Approach & Methodology for Monitoring & Reporting – 10 <i>marks</i></p> <p>c) Demonstration of Dashboard Design,</p>

			<p>Analytics & Visualization Features – 10 marks</p> <p>d) Demonstration of Issue Redressal Mechanism / Support Portal Functionality – 5 marks</p> <p>e) Best Practices and Innovation in Similar Assignments – 5 marks</p>
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