

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
1	Vol-II, Section 1.1 (Objective), Page 6	Unified platform covering multiple functional modules	Please confirm whether all listed modules (Semen, Vaccine, Medicine, MVU, Disease Surveillance, Training, Expenditure Monitoring, Monthly Reports, On-Call AI) are to be developed and deployed as part of a single phase, or if phased rollout is acceptable.	Its going to be a single system, But can be planeed as Phased rolled out , to be decided at the time of system study.
2	Vol-I, Fact Sheet, Project Term, Page 7	Project term mentioned as 8 months implementation + 3 years O&M	Please clarify whether the 8-month implementation timeline includes requirement study, design, development, testing, security audit, UAT, and Go-Live for all modules.	8 months is the implementation deadline.
3	Vol-II, Section 2.1 (Requirement Study), Page 6	Finalization of SRS in consultation with Department	Will the Department provide an existing FRS or baseline documentation, or is the selected bidder expected to derive complete requirements through stakeholder workshops?	SI to do the complete System study by discussing with different stake holders
4	Vol-II, Section 2.2 (Design), Page 6–7	Hardware and software sizing responsibility	Please clarify whether the bidder is expected to provide only sizing recommendations or also support procurement finalization and compatibility validation of the infrastructure.	Sizing recommendation and deployment
5	Vol-II, Section 2.3 (Development), Page 7	Web portal and mobile app (Android & iOS)	Please confirm whether separate native mobile applications are expected for Android and iOS, or if a cross-platform framework is acceptable.	Cross-platform framework

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6	Vol-II, Section 2.3 (Development), Page 7	Web portal and mobile app (Android & iOS)	How are these activities performed as of today? Is there any part digitized. If yes do they need to be continued?	Currently on offline mode
7	Vol-II, Section 2.4 (Integration), Page 7	Integration with external systems (Krushak Odisha, Bharat Pashudhan, GO-SUGAM, vendors)	Will API specifications, credentials, and technical support for integration with existing government portals be provided by the respective system owners?	Department will facilitate API of the external systems for integration with the new system to be developed by the selected SI
8	Vol-II, Section 2.5 (Testing), Page 7	Performance testing and UAT responsibilities	Please specify whether any benchmark for concurrent users, peak load, or transaction volume is defined by the Department for performance testing.	Not defined as of now The SI shall ensure the system performance as per requirement, to be finalised during system study
9	Vol-II, Section 2.6 (Security Audit), Page 8	CERT-In empanelled security audit	Please clarify whether the security audit must be conducted for the complete integrated system or module-wise audits are acceptable prior to final Go-Live.	The system with all developed modules shall be security audited before go live.

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10	Vol-II, Section 2.6(c), Page 8	UIDAI compliance audit	Kindly clarify the extent of Aadhaar usage in the application and whether Aadhaar data storage is permitted or only Aadhaar-based authentication/validation is expected.	As per RFP Extent be decided at the time of system study.
11	Vol-II, Section 2.8 (Deployment & Configuration), Page 8–9	Hosting on infrastructure arranged by OCAC/F&ARD	Please clarify whether the hosting environment will be State Data Centre (SDC), cloud, or hybrid, and whether staging and DR environments will also be provided.	Hosting environment will be preferably SDC. Others as per Data Centre policy
12	Vol-II, Section 2.9 (UAT and Go-Live), Page 9	UAT sign-off responsibility	Please confirm the authority responsible for final UAT sign-off and whether UAT will be conducted module-wise or as a complete integrated system.	As per RFP UAT to be conducted by a joint team from Department & OCAC
13	Vol-II, Section 2.10 (Training & Handholding), Page 9–10	Deployment of two on-site resources for 3 years	Please clarify the expected location(s) for on-site support resources and whether travel and accommodation costs are to be included in the commercial bid.	As per requirement of Department No additional travel and accomodation cost
14	Vol-II, Section 2.11 (Application Framework), Page 10	Use of enterprise database procured in Department name	Please clarify whether the Department has a preferred enterprise database (e.g., PostgreSQL, Oracle, MS SQL) or if the bidder may propose a suitable option.	Bidder will propose in accordance with the scope and RFP

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15	Vol-II, Section 2.11, Page 10	AI-based components requirement	Please clarify whether AI features are mandatory for all modules or can be selectively implemented where relevant with measurable outcomes.	Bidder to propose use cases
16	Vol-II, Section 3 (Functional Requirements), Pages 11–56	Extensive functional modules defined	Please confirm whether any prioritization of modules exists in case of dependency or timeline constraints during implementation.	Will be decided at the time of system study.
17	Vol-II, Section 3.1 & 3.2, Pages 11–26	Inventory management (Semen, Vaccine)	Please clarify whether historical data migration from existing systems/registers is required as part of the scope.	To be decided during system study for migration of legacy data
18	Vol-II, Section 3.6 (MVU Operations), Page 44–49	Mobile Veterinary Unit operations	Please clarify whether GPS tracking hardware/devices for MVUs are in scope of bidder or will be provided by the Department.	Will be provided by the Department
19	Vol-II, Section 3.10 (Centralised Dashboard), Page 56	Central dashboard and analytics	Please clarify whether dashboard KPIs will be finalized during SRS stage or predefined KPIs will be provided by the Department.	To be finalised During SRS
20	Vol-II, Section 11 (Service Level & Penalty), Page 61–63	SLA and penalty clauses	Please clarify whether SLAs apply uniformly across implementation and O&M phases or only post Go-Live during O&M.	As per RFP

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21	Vol-I, Section 7.3 (Technical Evaluation Criteria), Page 22–26	Technical scoring methodology	Please clarify whether minimum qualifying marks are applicable for technical evaluation and if technical presentation/demo will be part of scoring.	As per RFP & Corrigendum
22	Vol-II, Section 2.3 & 2.12 (Development & AMS), Pages 7 & 10	Enhancement and change requests during O&M	Please clarify whether functional enhancements requested during the 3-year O&M period will be considered part of scope or treated as change requests with separate commercial implications.	As per RFP & Corrigendum
23	Vol-II, Section 2.4 (Integration), Page 7	Two-way data synchronization with external systems	Please clarify whether real-time synchronization is mandatory for all integrations or if scheduled/batch-based synchronization is acceptable for certain external systems.	To be finalised during System Study & SRS
24	Vol-II, Section 2.5 (Testing), Page 7	Testing tools and environments	Please clarify whether the bidder is expected to procure and use licensed testing tools (performance/security) or if open-source tools are acceptable.	Bidder to purpose
25	Vol-II, Section 2.8 (Deployment & Configuration), Page 8	High Availability (HA) requirement	Please clarify the expected HA architecture (active-active / active-passive) and whether Disaster Recovery (DR) setup is mandatory as part of the scope.	Bidder shall ensure system availability as per RFP

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26	Vol-II, Section 2.9 (UAT and Go-Live), Page 9	Data ownership and cutover strategy	Please clarify who will be responsible for final data validation and sign-off during production cutover from legacy/manual systems to the new platform.	As per RFP
27	Vol-II, Section 3 (Functional Requirements), Pages 11–56	User base size and concurrency	Please provide an estimated number of total users (state, district, block, field users, farmers) and expected peak concurrent users for proper system sizing.	Tentative user base will be as follows: State -15 District - 30 Block - 541 Field - 5000
28	Vol-II, Section 2.6 & Section 5 (Security, Integrity & Confidentiality), Pages 8 & 58	Periodic security audits during O&M	Please clarify whether periodic security audits during O&M are to be conducted annually or only upon major upgrades, and whether their cost is included in O&M scope.	As per RFP and requirement
29	Vol-II, Section 2.11 (Application Framework), Page 10	Source code ownership and escrow	Please clarify whether complete source code (including build scripts and CI/CD configurations) is to be handed over to the Department and if any source code escrow mechanism is required.	Complete Source code including CI/CD Configuration.

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30	Vol-II, Section 12 (Payment Terms), Page 65	Milestone-based payments (Finance)	Please clarify the proposed payment milestone structure for implementation and whether payments are linked to module-wise acceptance or phase-wise acceptance.	As per RFP
31	Vol-I, Section 7.4 & 12 (Commercial Evaluation & Payment), Pages 26 & 43-44	O&M pricing and escalation (Finance)	Please clarify whether O&M charges are expected to be fixed for all three years or if year-wise escalation is permitted as per Government norms.	As per RFP
32	Vol-II 3.1.2 / Pg 12	Does the department currently utilize specific barcode standards (e.g., GS1) for Semen Straws, or is the vendor expected to define a new coding standard?	Determines if we need to design a new labeling standard or adhere to legacy formats.	Dept currently utilises specific barcode standard for semen straws. No new coding standard required for development.
33	Vol-II 3.1.2 / Pg 12	Will the 3rd party semen vendor provide API documentation for integration during the Requirement Study phase?	Critical for estimating effort for the "Semen Database" integration.	Integration requirement will be finalised during study phase

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34	Vol-II 3.1.3 / Pg 14	For the "Pending Acceptance" workflow, what is the dispute resolution mechanism if physical stock received by an AIT differs from the digital dispatch record?	Clarifies complex workflow logic for inventory discrepancies.	Will be rectified by CDVOs in case of mismatch at Block/ AIT level, by Joint Director, FSB, Cuttack in case of mismatch at District/ OMFED- Milk Union level.
35	Vol-II 3.2.2 / Pg 20	Are there existing IoT devices/sensors in the cold chain infrastructure for vaccines that the system needs to integrate with?	If IoT integration is required, it impacts the technical architecture and cost.	No
36	Vol-II 3.2.3 / Pg 23	Regarding "User Charges," is the system required to integrate with a Payment Gateway for online collections, or is it merely a log of cash collected?	Payment Gateway integration adds security compliance and transaction fee implications.	Log of cash collected in the first phase Integration with Payment Gateway will be decided during SRS finalisation

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37	Vol-II 3.3.1 / Pg 28	The RFP mentions CCD scanners. Are these devices already procured by the department, or is the bidder responsible for supplying/procuring them?	Significant hardware cost component.	Android/ IOS based scanners may be used To be decided during requirement study & SRS finalisation
38	Vol-II 3.3.3.1 / Pg 29	For Medicine Procurement, does the "Bulk Approval" feature require digital signature (DSC) integration for the approving authority?	DSC integration requires specific library licenses and user training.	To be decided during requirement study & SRS finalisation
39	Vol-II 3.3.3.3 / Pg 35	Does the "Predictive Analytics" for medicine stock require a specific accuracy threshold or model type (e.g., ARIMA vs. LSTM)?	Affects the complexity of the AI/ML module development.	Yes- ARIMA
40	Vol-II 3.3.3.4 / Pg 36	For "L2 Phase" patient-centric prescriptions, will historical medical records of animals need to be migrated from any existing legacy system?	Data migration is a high-risk activity not explicitly detailed in the scope.	To be decided during requirement study & SRS finalisation

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41	Vol-II 3.4.3 / Pg 40	For the Disease Surveillance System, do the District Diagnostic Labs (DDLs) have existing LIMS (Lab Information Management Systems) to integrate with?	Integration with legacy LIMS is more complex than building a fresh data entry module.	LIMS available at present Integration to be decided during requirement study & SRS finalisation
42	Vol-II 3.6.3 / Pg 48	Is there a commercial cost associated with consuming APIs from "Tata Fleet Edge" for MVU tracking? If yes, who bears this cost?	API usage charges from OEMs can be substantial O&M costs.	No
43	Vol-II 3.6.3 / Pg 48	What is the frequency of data polling required for MVU GPS tracking (e.g., every 10 seconds vs. every 5 minutes)?	Impacts server bandwidth and database sizing calculations.	5 mins
44	Vol-II 3.9.3 / Pg 55	For "On-Call AI Service," does the auto-allocation logic need to account for real-time traffic conditions (Google Maps API)?	Usage of Google Maps Enterprise API would be a significant recurring cost.	The system with all developed modules shall be security audited before go live.

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45	Vol-II 3.10 / Pg 56	Does the "Centralised Dashboard" require integration with the Chief Minister's Dashboard (CM Dashboard) or Command Control Centre?	CM Dashboard integration often requires adhering to strict, non-standard data formats.	To be decided during requirement study & SRS finalisation
46	Vol-II 3.11 / Pg 56	Can the department clarify the expected volume of images (MVU photos, etc.) to be stored/processed for AI to estimate storage costs?	Cloud storage costs for images are significantly higher than text data.	1 photograph /MVU /month
47	Vol-II 4.3 / Pg 58	The RFP states the app will be hosted on infrastructure facilitated by OCAC. Will OCAC provide the Operating System and Database licenses, or must the bidder procure them?	Clarifies if the "Enterprise Database" cost should be included in the financial bid.	Database licenses to be proposed by SI
48	Vol-II 4.3 / Pg 58	Is there a requirement for a Disaster Recovery (DR) site setup, and if so, is the hardware for DR provided by OCAC?	DR setup doubles the licensing and deployment effort.	As per policy of Data Centre

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49	Vol-II 2.11 / Pg 10	The RFP mentions "Open Source Technology" but requires "Enterprise Database." Can we propose Enterprise PostgreSQL (e.g., EDB) or is Oracle mandatory?	Enterprise Oracle licenses are significantly more expensive than Enterprise PostgreSQL.	Database licenses to be proposed by Bidder
50	Vol-II 4.2 / Pg 58	Are there any specific constraints on the Mobile App technology stack (e.g., Native only vs. Hybrid/Flutter/React Native)?	Hybrid development reduces cost and maintenance effort compared to Native.	Hybrid
51	Vol-II 2.6 / Pg 8	For the "Safe-to-Host" audit, is the bidder free to choose any CERT-In empanelled agency, or is there a specific state-empaneled list?	Limits the choice of security vendors and potentially affects audit costs.	Please refer Corrigendum
52	Vol-II 3.1.3 / Pg 18	What are the API limit constraints (rate limits) for the "Bharat Pashudhan" and "Krushak Odisha" portals?	Strict rate limits may require building complex caching or queuing middleware.	Details to be clarified later

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53	Vol-II 2.8 / Pg 8	Will the bidder be provided with VPN access to the OSDC (Data Center) for remote deployment and maintenance?	Lack of remote access requires onsite presence for every minor deployment.	As per policy of Data Centre
54	Vol-II 4.1 / Pg 57	Does the solution need to support multilingual interfaces (Odia & English) for all user roles, or only for Farmer/End-user facing screens?	Full localization for admin modules increases development effort significantly.	System to support both Odia & English.
55	Vol-II 3.11 / Pg 56	Regarding AI features, will the department provide the training datasets (e.g., photos of cattle breeds) for model development?	Collecting original training data is time-consuming and expensive.	Dataset to be provided by Department
56	Vol-II 2.4 / Pg 7	Is integration with WhatsApp Business API required? If so, who bears the recurring per-conversation cost?	WhatsApp business messaging has a recurring cost model that can escalate quickly.	OCAC/Dept
57	Vol-II 2.11 / Pg 10	Are there any preferred CI/CD tools or DevOps pipelines mandated by the OSDC hosting environment?	Ensures the proposed deployment architecture is compatible with the state DC.	As per RFP and Bidder's proposed architecture, preferably open source

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58	Vol-II 3.6.3 / Pg 47	For offline data entry in MVU app, what is the conflict resolution policy if data sync fails after 3 days?	Defines complex business logic for data consistency.	To be finalised during System Study & SRS
59	Vol-II 7.1 / Pg 18	In the Pre-qualification criteria, can the turnover and experience of a parent company be cited if the bidder is a 100% subsidiary?	Crucial for eligibility if the local entity is new.	Please refer Corrigendum
60	Vol-II 7.3 / Pg 23	For "Resource Strength," do the 50 technical resources need to be based in Odisha, or can they be in the bidder's ODC elsewhere?	Impacts resource loading and facility costs.	Please refer Corrigendum
61	Vol-II 12 / Pg 65	Payment Milestone 1 refers to "Approval of SRS". Is there a deemed approval clause if the department does not respond within X days?	Prevents payment delays due to administrative inaction.	As per RFP

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62	Vol-II 12 / Pg 65	The payment terms mention "Quarterly Status Report" for O&M. What is the turnaround time for invoice payment after submission?	Impacts working capital / cash flow planning.	As per RFP
63	Vol-II 11.1 / Pg 62	The penalty for delay is capped at 10%. Does this cap apply to the specific milestone value or the total contract value?	A cap on total contract value presents a much higher risk.	As per RFP
64	Vol-II 2.10 / Pg 9	For the 2 onsite resources, will the department provide office space, internet, and desktops, or must the bidder arrange this?	Logistics cost for onsite resources.	Only Office space with Internet to be provided by Dept
65	Vol-II 6 / Pg 59	Section 6 mentions "Change Request". Is there a pre-approved rate card for man-month efforts for CRs beyond the scope?	Ensures clarity on pricing for future scope expansion.	As per RFP
66	Vol-II 12 / Pg 65	Does the "Enterprise Database" cost need to include AMC/ATS (Annual Technical Support) for the entire 3-year duration?	Database AMC is a major cost component.	As per RFP

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67	Vol-II 6.4.3 / Pg 11	Is the EMD bank guarantee required to be valid for 180 days (Bid Validity) or 90 days as mentioned in different sections?	Contradiction in RFP regarding validity period needs resolution.	As per RFP
68	Vol-II 7 / Pg 59	The RFP states IPR vests with the Department. Can the bidder retain IPR for pre-existing proprietary frameworks/IP used in the solution?	Protects the vendor's core IP assets.	As per RFP As per the RFP, while the IPR for the developed solution shall vest with the Department, the bidder may retain IPR for any pre-existing proprietary frameworks, tools, or intellectual property used as part of the solution. However, the bidder shall grant the Department a perpetual, irrevocable, royalty-free license to use such pre-existing IP to the extent required for operating, maintaining, and using the proposed solution.

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69	Vol-II 11.2 / Pg 62	SLA Penalty is based on "Quarterly billed value". Since development is milestone-based, how is penalty calculated during the implementation phase?	Clarifies penalty applicability before O&M phase begins.	As per RFP
70	Vol-II Fact Sheet	Is the "Technical Presentation" scored solely on the PPT, or is a live Proof of Concept (PoC) mandatory for the AI features?	Affects the preparation effort for the presentation stage.	POC will add values for better scoring
71	Vol-II 2.10 / Pg 9	What is the expected number of trainees for the "Training & Handholding" phase? Will training be centralized or at district/block levels?	Logistics and travel costs for training 30 districts can be immense.	As per requirement of Department
72	Vol-II 2.1 / Pg 6	Can the department provide the current user base volume (Number of Vets, AITs, Farmers) to estimate concurrency load?	Essential for hardware sizing and performance testing planning.	No of Vets - Around 600 , No of AITs- Around 5000

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73	Vol-II 3.1.1 / Pg 11	Are there any existing legacy data of Semen/Vaccine inventory that needs to be digitized or data-entered manually?	Manual data digitization is a separate scope from software migration.	Limited legacy data in case of semen station
74	Vol-II 2.12 / Pg 10	Does "Database cleansing" in O&M scope imply correcting business data errors made by users, or technical database maintenance?	Data entry correction is an operational task, not a technical one.	Database Cleaning during the O&M phase shall be part of routine maintenance activities and shall include activities such as data validation, removal of duplicate and obsolete records, archiving or purging of data as per the Department's data retention policy, optimization of database performance, and ensuring data integrity and consistency. All such activities shall be carried out with prior approval of the Department and without impacting system availability or data security.

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75	Vol-II 3.7 / Pg 50	For "Expenditure Monitoring," does the system need to integrate with the state treasury system (IFMS) for real-time bill status?	IFMS integration is complex and requires specific security protocols.	To be finalised during System Study & SRS
76	Vol-II 3.3.2 / Pg 28	Are the CCD scanning devices expected to be handheld (Android-based) or tethered to desktops?	Handheld devices require a mobile app interface; tethered scanners work with web apps.	Android / IOS based
77	Vol-II 3.5.2 / Pg 43	For Training Management, does the system need to generate certificates with QR codes for verification?	A functional detail that impacts development effort.	To be finalised during System Study & SRS
78	Vol-II 2.5 / Pg 7	Who constitutes the UAT committee? Will it include district-level officers, and does sign-off require their physical signatures?	Distributed UAT sign-off can delay the "Go-Live" milestone significantly.	To be decided by Dept/OCAC
79	Vol-II 3.9 / Pg 54	For "On-Call AI," is there a requirement to integrate with an SMS gateway for OTPs? If yes, who pays the SMS charges?	SMS costs are high volume recurring expenses.	OCAC/Department

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80	Vol-II 2.11 / Pg 10	The RFP asks for "AI components". Can the bidder use cloud-based AI services (e.g., AWS Rekognition) or must models be hosted locally?	Cloud AI services have data sovereignty and recurring cost implications.	Bidder to propose.
81	Vol-II 3.2.4 / Pg 40	Can the entire solution align with the DEV / UAT / PROD be built on cloud Environment ? Is there any preference for CSP ? And can we Cloud SAAS especially AI Services for the quicker implementation	This requires a pretrained models for Image Identification and analysis along with Dashboards which are available in CSPs	DEV/UAT to be done by the selected agency in their own environment Production deployment to be done in OCAC/Department provisioned environment Bidder to propose AI use cases
82	Vol-I, Sec 2 (Fact Sheet), Pg 6	The EMD is listed as ₹35 Lakhs. Can the department confirm if MSMEs registered in other states are eligible for EMD exemption, or is it exclusive to Odisha-based MSMEs?	Clarification needed for financial planning and compliance with MSME procurement policies.	Please refer Corrigendum

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83	Vol-I, Sec 7.1 (Pre-qual), Pg 18	The RFP states "Consortium is not allowed" but mandates "25% local participation". Can the Local Partner's credentials be used to meet the "Technical Capability" criteria (e.g., specific project experience)?	To determine if the prime bidder must hold all technical credentials or if the local partner's experience counts towards eligibility.	Only prime bidder
84	Vol-I, Sec 7.1 (Pre-qual), Pg 19	For the "Local Office" criteria, if a bidder opens an office post-award, will a rental agreement suffice as proof, or is a Trade License mandatory immediately upon award?	To clarify the timeline and documentation required for setting up the local infrastructure.	As per RFP
85	Vol-I, Sec 7.3 (Tech Eval), Pg 23	The evaluation asks for "50 full-time technical resources". Does this count need to be specific to the proposed project team, or is it the organization's total strength?	To ensure the correct evidence (HR certificate vs. Project Org Chart) is submitted.	As per RFP

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86	Vol-I, Sec 9.3 (Fin Bid), Pg 44	The price format asks for "Enterprise Database" cost. Is the department open to using Open Source Enterprise databases (e.g., PostgreSQL) to reduce TCO, or is a proprietary license (Oracle/SQL Server) mandatory?	Significant commercial implication; proprietary licenses can increase the bid price by 20-30%.	Bidder to propose Enterprise version Open Source preferred
87	Vol-I, Sec 9.3 (Fin Bid), Pg 44	For "Handholding Support," where will these 2 resources be stationed? (State Directorate, OCAC, or District Level)?	Impact on logistics and travel allowance costs for the deployed resources.	Handholding support to be deployed onsite for Department
88	Vol-I, Sec 9.3 (Fin Bid), Pg 44	Does the "SMS/Email" cost need to be factored into the Commercial Bid, or will the Department provide the NIC SMS Gateway credentials?	SMS costs are recurring and volume-based; clarity is needed to avoid under-budgeting.	OCAC/Dept to provide
89	Vol-II (Scope of Work)	Are there existing barcode scanners/printers at the Semen Stations, or does the bidder need to supply the hardware?	Scope boundary clarification to avoid "scope creep" regarding hardware procurement.	Deptt. will arrange

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90	Vol-II (Scope of Work)	Is real-time integration with the central INAPH system required? If yes, will the department facilitate API access?	Integration with central ministries is technically complex and relies on third-party permissions.	Deptt. will facilitate
91	Vol-II (Scope of Work)	Does the software need to capture data from IoT temperature loggers automatically, or is manual entry of temperature logs sufficient?	IoT integration requires specific protocols and potentially different software architecture.	Not Applicable
92	Vol-II (Scope of Work)	Will the GPS devices (VLTD) be provided by the vehicle contractor, or is the bidder responsible for supplying and installing GPS devices?	Hardware supply vs. software integration significantly alters the project financials.	GPS device fitted in the vehicles
93	Vol-II (Scope of Work)	What is the make/model of the existing GPS devices installed in MVUs (if any)?	To assess compatibility with the proposed tracking software.	TATA

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94	Vol-II (Scope of Work)	Does the department have existing GIS map licenses (ArcGIS), or should the solution utilize open-source maps (OpenStreetMap)?	Enterprise GIS licenses are expensive; clarifying this prevents bid disqualification due to high cost.	No , May use open source map
95	Vol-II (Scope of Work)	Is integration required with OSMCL (Odisha State Medical Corporation) e-Aushadhi software?	Integration with external state systems adds development time and complexity.	No
96	Vol-II (Scope of Work)	Is there a requirement to migrate legacy data from existing Excel sheets or older software? If yes, what is the data volume?	Data migration is labor-intensive; undefined volumes pose a risk to project timelines.	Migration of very limited legacy data may be required in case of semen station
97	Vol-II (Scope of Work)	Should the system maintain its own farmer database or strictly validate against the Krushi Samrudhi/GO-SUGAM ID?	To define the "System of Record" and avoid data redundancy issues.	As per RFP
98	Vol-II (Tech Req)	Is the mobile application required to support iOS (Apple), or is Android support sufficient for field staff?	iOS development requires different skill sets and hardware; limiting to Android reduces cost.	As per RFP

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99	Vol-II (Tech Req)	What is the maximum duration the mobile app must store data offline before forced synchronization (e.g., 7 days)?	Impacts local storage design and conflict resolution logic for data synchronization.	To be decided during system study
100	Vol-II (Tech Req)	Is the use of an "Aadhaar Data Vault" mandatory for storing beneficiary IDs?	Compliance with UIDAI norms requires specific secure infrastructure (Vault) which has cost implications.	To be decided during system study as per UIDAI guidelines
101	Vol-II (Tech Req)	Will the application be hosted on the Odisha State Data Center (OSDC)? If yes, will OSDC provide the server OS and OS licenses?	To clarify if the bidder needs to purchase OS licenses (Windows/RedHat) or if infrastructure is fully provided.	Application will be hosted at OSDC
102	Vol-II (Tech Req)	Security Audit: Is the cost of the STQC/CERT-In security audit to be borne by the bidder or the department?	Security audits are expensive and recurring; cost responsibility must be clear.	Pls refer Corrigendum
103	Vol-II (Training)	What is the estimated number of trainees (Users) and the number of training locations (District HQ vs. Block HQ)?	"Lump-sum" training costs cannot be estimated accurately without knowing the scale and geography.	To be provided during system study

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
104	Vol-II (Scope)	Is the vendor required to set up a Helpdesk/Call Center for end-users, or only provide Level 2/3 technical support?	Setting up a physical call center involves infrastructure and staffing costs not currently visible in the BoQ.	As per RFP
105	Vol-II (Scope)	Does the expenditure module require integration with iFMS Odisha for real-time bill status?	Financial system integrations require high security and rigorous testing.	To be finalised during System Study & SRS
106	Vol-I Prequalification Criteria (General Bid)	The bidder must have successfully developed and implemented at least the following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein:	Requesting to amend this clause to : The bidder must have successfully Customized/developed/implemented at least the following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein:	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
107	Vol-I Technical Evaluation Criteria	The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.	Requesting to amend this clause to : The firm/ company should have experience in implementation of projects covering Software development/Customization and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.	Please refer Corrigendum
108	Vol- I, Page 19, Clause 7.1 , SI No.1	The Organization must be registered under the Companies Act 1956/2013 OR the Limited Liability Partnerships Act, 2008 OR The Indian Partnership Act,1932 and must have been in operation for a period of at least 10 years as of March 31, 2025. Local Start-ups must have completed at least 8 years as of March 31, 2025	We request to consider on the eligibility criteria for Local Startups and relax the crietria of 8 years to 5 years from incorporation.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
109	Vol- I, Page 20, Clause 7.1, SI No. 2	Responding Firm/ Company's average annual sales turnover generated from Software Development and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹14 Crore. Turnover for Start-ups is ₹ 11.2 crore.	We request for giving exemptions to startup on turnover and also consider that supply of hardware, hardware maintenance, supply of system software may be consider for Start-ups entities.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
110	Vol-I , Page 20, Clause 7.1, SI No.4	<p>The bidder must have successfully developed and implemented at least the following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein:</p> <ul style="list-style-type: none"> • One project not less than the amount ₹ 5.6 Crore; • Two projects not less than the amount ₹ 4.2 Crore; OR • Three projects not less than the amount ₹ 2.8 Crore <p>For Start-ups:</p> <ul style="list-style-type: none"> • 1 project not less than ₹ 4.5 Cr. OR • 2 projects not less than ₹ 3.4 Cr. each OR • 3 projects not less than ₹ 2.2 Cr. each 	Startups may be given exemption in terms of value of the project.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
111	Vol-II – Clause 2.3 (Development)	Mobile apps for Android & iOS are mentioned.	Kindly confirm whether separate native apps for Android & iOS are mandatory or cross-platform framework is acceptable.	Cross platform Framework
112	Vol-II – Clause 2.8(e)	Enterprise database license to be procured in Dept. name.	Kindly clarify whether database license cost is to be included in commercial bid and expected edition (Standard/Enterprise).	Pls refer Clause 2.8 and 2.11 of RFP
113	Vol-II – Clause 2.6 (Security Audit)	CERT-In & UIDAI compliance audits required.	Please clarify number of security audits (one-time/annual) and whether STQC audit is also mandatory.	As per RFP
114	Vol-II – Clause 2.10 (Training & Handholding)	Training & handholding for 3 years mentioned.	Kindly clarify number of users, locations, and whether training cost should be included in financial bid.	As per RFP
115	Vol-II – Clause 2.12 (AMC)	AMC for 3 years post Go-Live.	Please clarify whether AMC cost is to be quoted year-wise or as a lump sum, and SLA applicability during AMC.	As per RFP
116	Vol-II – Clause 6 (Change Management Procedure)	Change management procedure defined.	Kindly clarify whether CRs beyond scope will be treated as paid change requests and approval mechanism.	As per RFP
117	Vol-II – Clause 10 (Project Timeline)	Timeline provided without phase breakup.	Kindly provide module-wise / phase-wise timeline with milestones and dependencies.	As per RFP

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
118	Vol-II – Clause 3.1, 3.2, 3.3 (Integrations)	Multiple third-party integrations required.	Kindly confirm whether APIs/access credentials for KO, Bharat Pashudhan, GO-SUGAM etc. will be provided by Dept.	Department to facilitate
119	Vol-II – Clause 12 (Payment Terms)	Payment terms mentioned.	Kindly confirm milestone-wise payment breakup	As per RFP
120	RFP-1, Page 22 , Local Presence	The bidder should have a local office/Centre in Odisha. If bidder does not have a local office at the time of bid submission, they must furnish an undertaking to setup an office within 1 months from issuance of work order.	Request to consider the clause as follows: The bidder should have a local office/Centre in Odisha. If bidder does not have a local office at the time of bid submission, they must furnish an undertaking to setup an office within 6 months from issuance of work order.	Please refer Corrigendum
121	RFP-1, Page 26, Technical Evaluation Criteria	Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha • Only Operation Centre: 3 Marks • Development Centre (min 50 resources): 10 Marks	As the development centre clause is restrictive request to remove the clause.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
122	RFP-2, Page 8,2.8 Deployment & Configuration	d. Post award of contract, the Selected Agency will be expected to furnish detailed hardware & software sizing including server, storage, security devices and related system software required for operationalization of the solution. Based on sizing submitted by the Selected Agency, the required hardware & software will be arranged.	Kindly confirm that the hardware and required software will be provided by the department, except for the database license, and that our understanding is correct.	Yes
123	RFP-2, Page 7,2.3 Development	The Selected Agency shall design and develop the Web portal and mobile app (both android and ios app)	Our understanding is that the department will make available the required devices for mobile app development (Android/iOS). Please confirm.	Play store will be facilitated. Selected agency to develop
124	RFP-2, Page 61,11. Service Level & Penalty	Maximum penalty capping is 10% of respective milestone.	We request that the maximum penalty capping, currently set at 10% of the respective milestone, be reduced to 5%.	As per RFP

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
125	RFP-1, Page 23, 7.3 Technical Evaluation Criteria , SL III	The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e- Governance solutions of Govt. of Odisha. (Each project will be awarded 2.5 marks)	Request to consider the clause as follows. The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e- Governance solutions. Copy of Work order / documentary proof against Go- live/ client certification will be considered	Pls refer Corrigendum
126	RFP-2,10-Project Timeline	Requirement Study and Documentation. T+4 Weeks	As the scope is huge , request to extend the time line as follows: T+8 weeks	Pls Refer Corrigendum
127	RFP-2,10-Project Timeline	Software Development, Testing, Deployment, Configuration T+26 Weeks	As the scope is huge , request to extend the time line as follows:T+ 32 weeks	Pls Refer Corrigendum
128	RFP-2,57-Provision of AI features		Request to confirm that the AI solution can be cloud based solution	To be decided as per use case

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
129	RFP-2,57-Provision of AI features		As per our understanding required infrastructure and licences to be provided by the department. Request to confirm	To be decided as per use case
130	RFP-2,57-Provision of AI features	The proposed AI interventions may include, but are not limited to, predictive analytics, intelligent data processing, automated workflows, anomaly detection, and user-experience enhancement tools	Request to clarify the mentioned activities in detail so that it will help in effort estimation	Bidder to propose
131	RFP-2,SLA Penalty, Page 62, (b)Response time for bug fixing	Time taken (after the request has been informed) to acknowledge problem. Within 24 hours from the time the bug is reported. Penalty:-Rs. 100/- per hour delay	Request to consider the penalty Rs. 100/- per day delay	No change as per RFP
132	RFP-2,SLA Penalty, Page 62, Resolution Time (Only for Bug fixing)	Problems with severity within 48 hours from the time of reporting. Rs. 500/-per hour delay	Request to consider the penalty as follows. Rs. 200/-per day delay	No change as per RFP

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
133	RFP-2,SLA Penalty, Page 62, Application Availability	Quarterly billed value of Application Development / Operation & Maintenance Support (As applicable)	Request to consider the caluse as follows. Quarterly billed value of Operation & Maintenance Support (As applicable)	No change as per RFP
134	RFP-2,SLA Penalty, Page 63 Application Availability	Maximum penalty capping is 10% of respective milestone.	Request to consider the caluse as follows:- Maximum penalty capping is 5% of respective milestone.	No change as per RFP
135	RFP-2,Development		Kindly calrify that the development /UAT environment to be provided by the department	Development /UAT environment will be the responsibility of selected agency
136	7.1 Prequalification Criteria (General Bid) Sl no 8 Earnest Money,Vol-1, Page no: 22 Deposit (EMD)	₹ 35,00,000 Exempted for Local Startup	We respectfully request the department to consider extending EMD exemption to MSME-registered bidders in line with prevailing Government of India procurement guidelines.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
137	7.1 Prequalification Criteria (General Bid) Consortium/Sub contracting, Vol-1, Page no :22	Consortium of any kind is not allowed. However, the bid should comply with State ICT Policy 2022, Clause 8.18	As per State ICT Policy 2022, minimum 25% local participation for deployment & maintenance is mandatory. Kindly clarify how bidders should comply with this requirement when Consortium/JV is not permitted.	Sub contracting is allowed as per state ICT policy.
138	7.2 Technical Evaluation Criteria, a) Resource Strength, Point no I, Vol-1, Page No: 23	The bidder must have at least 50 full-time technical resources in its payroll as on date of submission of bid. <ul style="list-style-type: none"> • ≥ 50 Resources – 5 Marks • Thereafter 1 mark for additional 10 resources Supporting Documents: Copy of the latest EPF deposit challan & Declaration from HR	We respectfully request the department to consider accepting EPF Registration Certificate along with HR declaration / employee details as an alternative to submission of the latest EPF deposit challan.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
139	7.2 Technical Evaluation Criteria, a) Resource Strength Point no ii, Vol-1, Page no:24	Employee Skills 1. PMP/ PgMP certification [Each Employee 0.5 marks Maximum 2 marks] 2. Database Certification [Each Employee 0.5 marks Maximum 2 marks] 3. Languages / Technologies certification such as Microsoft, Java, Python, etc. [Each Employee 0.5 marks Maximum 6 marks]	We respectfully request that the evaluation criteria for Employee Skills be revised as per the bellow amendment to ensure fair representation of technical competencies in the bid evaluation process. 1. PMP/ PgMP/ Prince2 certification [Each Employee 0.5 marks Maximum 1 marks] 2. Database Certification [Each Employee 0.5 marks Maximum 1 marks] 3. Languages / Technologies certification such as Microsoft, Java, Python, etc. [Each Employee 0.5 marks Maximum 8 marks]	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
140	7.2 Technical Evaluation Criteria, b) General e-Governance Project Experience point no i), Vol-1,Page no:24	<p>The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.</p> <p>Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks</p> <p>Supporting Documents: Work Orders + Go live or completion certificate / Phase Completion certificate</p>	<p>We respectfully request the department to amend the supporting document requirement for General e-Governance Project Experience to allow submission of Work Orders along with either Testimonial / Client Confirmation Letter / Go-Live Certificate / Completion Certificate / Phase Completion Certificate.</p> <p>In several Government projects, formal completion or phase-completion certificates are issued with significant delay, whereas client testimonials or confirmation letters duly signed by competent authority are readily available and accurately reflect successful project execution.</p>	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
141	7.2 Technical Evaluation Criteria, b) General e-Governance Project Experience point no II, Page No:24	<p>The firm/ company should have experience in implementation of projects covering Project Management and Monitoring component for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. [Each project will be awarded 2.5 marks Max up to 05 Marks]</p> <p>Supporting Documents: Work Orders + Go live or completion certificate / Phase Completion certificate</p>	<p>We respectfully request the department to amend the supporting document requirement for General e-Governance Project Experience to allow submission of Work Orders along with either Testimonial / Client Confirmation Letter / Go-Live Certificate / Completion Certificate / Phase Completion Certificate.</p> <p>In several Government projects, formal completion or phase-completion certificates are issued with significant delay, whereas client testimonials or confirmation letters duly signed by competent authority are readily available and accurately reflect successful project execution.</p>	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
142	7.2 Technical Evaluation Criteria, b) General e-Governance Project Experience point no iv, Vol-1, Page No:25	<p>The bidder should have experience in development and implementation of Analytical Dashboard for any Government Department or Ministry in India in last 5 years [Each project will be awarded 2.5 marks Max up to 05 Marks] * Supply of only Analytical license shall not be considered for evaluation.</p> <p>Supporting Documents: Work Orders + Go live or completion certificate / Phase Completion certificate</p>	<p>We Kindly request the department to amend the supporting document requirement for General e-Governance Project Experience to allow submission of Work Orders along with either Testimonial / Client Confirmation Letter / Go-Live Certificate / Completion Certificate / Phase Completion Certificate.</p> <p>In several Government projects, formal completion or phase-completion certificates are issued with significant delay, whereas client testimonials or confirmation letters duly signed by competent authority are readily available and accurately reflect successful project execution.</p>	As per RFP & Corrigendum
143	7.2 Technical Evaluation Criteria, c) Quality & Presence in Odisha, Point no: ii), Vol- 1, Page no:26	<p>Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha Only Operation Centre: 3 Marks Development Centre (min 50 resources): 10 Marks</p>	Kindly clarify whether subcontracting is allowed only for local participation compliance and not.	As per RFP & Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
144	7.2 Technical Evaluation Criteria, c) Quality & Presence in Odisha Point no ii) Vol-1, Page No:26	Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha Only Operation Centre: 3 Marks Development Centre (min 50 resources): 10 Marks Supporting Documents: Documentary Proof like lease agreement/ trade license/ Company incorporation Certificate etc.	We request to consider awarding 8 marks for bidders having an operational centre in Odisha with valid lease agreement and minimum two years of continuous operations Such bidders have already made long-term investments in the State and are actively supporting Government projects through local resources and infrastructure. We request the department to kindly consider awarding Only Operation Centre: 8 Marks Development Centre (min 50 resources): 10 Marks	As per RFP & Corrigendum
145	7.2 Technical Evaluation Criteria d)Presentation and Demonstration, Point no iv, Vol-1, Page no:26	Prototype Demonstration with use case of AI [Module Management, 3rd Party Integration, Dashboard & Reports, Tools and technology etc]	We request the department to kindly allow bidders to demonstrate Module Management, 3rd Party Integration, Dashboard & Reports, Tools and technology etc instead of an AI use case.	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
146	Vol -II of Scope of Work	Scope Coverage & Boundaries	Kindly clarify whether the Scope of Work includes end-to-end responsibility covering design, development, hosting, operation, maintenance, enhancement, and support for the entire contract period, or whether certain activities (such as hosting infrastructure or third-party services) will be provided by the Department.	Scope is as per RFP
147	Vol -II of Scope of Work	Application Hosting & Infrastructure	Please clarify whether cloud/on-premise infrastructure provisioning, sizing, and cost are to be considered within the bidder's scope, or if the same will be provided by the Department / State Data Centre.	Hosting infrastructure to be facilitated by OCAC/Department
148	Vol -II of Scope of Work	Integration with Existing Systems	The Scope of Work mentions integration with existing departmental systems. Kindly clarify: -List of existing applications/APIs to be integrated -Availability and readiness of APIs -Whether integration development effort is to be considered part of the bidder's scope	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
149	Vol -II of Scope of Work	Data Migration Responsibility	Please confirm whether legacy data digitization, cleansing, validation, and migration from existing systems/manual records are included in the Scope of Work. If yes, kindly specify approximate data volume and formats.	As per RFP
150	Vol -II of Scope of Work	Third-Party Software / Licenses	Kindly clarify whether procurement of third-party software, tools, licenses (GIS, SMS, Payment Gateway, Analytics, etc.) is part of the bidder's scope or will be provided separately by the Department.	As per RFP
151	Vol -II of Scope of Work	Mobile Application Development	The Scope of Work refers to mobile enablement. Kindly confirm whether: -Native mobile applications (Android/iOS) are required -App Store / Play Store publishing responsibility lies with the bidder -Ongoing mobile app maintenance is included in the scope	Scope of the bidder as per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
152	Vol -II of Scope of Work	Cyber Security & Audit	Please clarify whether security audit, VAPT, CERT-In empanelled audit, and compliance certifications are required as part of the Scope of Work and whether the cost of the same should be included in the financial bid.	Please refer Corrigendum
153	Vol -II of Scope of Work	Training & Capacity Building	Kindly clarify: -Number of users to be trained -Mode of training (on-site / online / ToT) -Whether refresher trainings during O&M period are included in scope	Training will be on Hybrid mode. Refresher training and users to be trained as per requirement of Department
154	Vol -II of Scope of Work	Content Management & Ownership	Kindly clarify whether content creation, validation, and uploading is in bidder's scope or will be handled by the Department. Also, please confirm IPR and ownership of developed source code and content.	As per RFP
155	Vol -II of Scope of Work	Helpdesk & Support	Please clarify whether 24x7 helpdesk support is required and: Expected support channels (call, email, portal) Language requirements Location of support resources	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
156	Vol -II of Scope of Work	Change Management	Kindly clarify the mechanism for handling scope changes, policy changes, and regulatory updates during the contract period and how such changes will be commercially addressed.	Pls refer Corrigendum
157	Vol -II of Scope of Work	Deliverables & Acceptance Criteria	Request clarification on: -Detailed list of deliverables phase-wise -Acceptance testing responsibility -Timelines for approval and deemed acceptance	As per RFP
158	Vol -II of Scope of Work	Dependency on Department	Please specify the dependencies on Department inputs, approvals, and data availability, and whether project timelines will be adjusted in case of delays beyond bidder's control.	As per RFP.

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
159	Section 7.1 Prequalification Criteria (General Bid) Point No. 2 (Sales Turnover)	Responding Firm/ Company's average annual sales turnover generated from Software Development and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹14 Crore. Turnover for Start-ups is ₹ 11.2 crores	<p>Request: Responding Firm/ Company's average annual sales turnover generated by Software Development/IT Service and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹8 Crore.</p> <p>Reason: To enable wider participation of competent mid-sized IT service providers with relevant domain experience, without compromising project delivery capability.</p>	Pls refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
160	Section 7.1 Prequalification Criteria (General Bid) Point No. 4 (Technical Capability)	The bidder must have successfully developed and implemented at least the following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein: <ul style="list-style-type: none"> • One project not less than the amount ₹ 5.6 Crore; OR • Two projects not less than the amount ₹ 4.2 Crore; OR • Three projects not less than the amount ₹ 2.8 Cr 	<p>Request: The bidder must have successfully developed and implemented at least the following numbers of e- Governance application/ Web portal/ Dashboard Development for Central Government/ State Government / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein:</p> <ul style="list-style-type: none"> • One project not less than the amount ₹ 3 Crore; OR • Two projects not less than the amount ₹ 2 Crore; OR • Three projects not less than the amount ₹ 1Cr <p>Reason: To enable wider participation.</p>	Pls refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
161	7.3 Technical Evaluation Criteria Point No. b) (i) General e-Governance Project Experience	The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks	Request: The firm/ company should have experience in implementation of projects covering Software development/ Dashboard Development/ AI/ Data Analytics and/or maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks Reason: To ensure uniform and fair evaluation.	Pls refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
162	7.3 Technical Evaluation Criteria Point No. b) (iii) General e-Governance Project Experience	The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e-Governance solutions of Govt. of Odisha. (Each project will be awarded 2.5 marks)	The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e- Governance solutions/Dashboard Development of Govt. of Odisha or any other State/Central Government Department/Agency (Each project will be awarded 2.5 marks) Reason: Having such experience with any other state or central government agency is equally credible as that of having such experience with Odisha government.	Pls refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
163	7.3 Technical Evaluation Criteria Point No. c) Quality & Presence in Odisha ii)	Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha • Only Operation Centre: 3 Marks • Development Centre (min 50 resources): 10 Marks	Request: Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha • Only Operation Centre: 10 Marks Reason: We work on agile recruitment basis and hire the best resources as per the requirement of the project. Therefore having an operational center in Odisha is itself sufficient to for execute the project	Pls refer Corrigendum
164	Section 2.1, Page 6	Requirement Study & SRS finalisation	Please clarify whether any existing SRS/FRS or legacy documentation is available for reference, or whether the SRS is to be prepared entirely afresh by the selected bidder.	Requirement study & SRS are scope of selected bidder
165	Section 2.3, Page 7	Web portal & mobile app (Android & iOS)	Please confirm whether separate native apps are expected for Android and iOS or whether cross-platform frameworks (Flutter/React Native) are acceptable.	Cross-platform framework

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
166	Section 2.4, Page 7	Integration with external systems	Kindly provide a list of confirmed integrations along with availability of APIs for GO-SUGAM, Krushak Odisha, Bharat Pashudhan, Krushi Samrudhi Call Centre, and 3rd-party vendor systems.	As per RFP.
167	Section 2.4, Page 7	WhatsApp integration	Please clarify whether WhatsApp Business API licenses and messaging costs will be borne by the department or are to be included in the bidder's scope.	OCAC/Dept
168	Section 2.6(b-f), Page 8	CERT-In & UIDAI audits	Please clarify whether UIDAI compliance audit is applicable to this project even though Aadhaar is used only for identification and not authentication.	Yes
169	Section 2.6(d), Page 8	Cost of security audits	Kindly confirm whether periodic security audits during AMC are to be conducted annually and whether their costs should be included in the commercial bid.	Please refer Corrigendum
170	Section 2.8(b-e), Pages 8-9	Hosting & database licensing	Please clarify whether the enterprise database license procurement cost (Oracle/MS SQL etc.) is to be quoted by bidder or will be separately provisioned by the Department.	To be quoted by the bidder

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
171	Section 2.8(a), Page 8	Hosting responsibility	Kindly confirm whether hosting will be on State Data Centre / NIC Cloud / Commercial Cloud, and whether DR environment is also in scope.	Hosting infrastructure to be facilitated by OCAC/Department
172	Section 2.9(b), Page 9	UAT enhancements	Please clarify whether functional enhancements suggested during UAT that are outside original SRS are to be treated as change requests or included at no additional cost.	No additional Cost till UAT For Change Request, pls refer Corrigendum
173	Section 2.10(c), Page 10	Handholding support	Please clarify whether the two onsite resources for 3 years are expected to be full-time onsite or can be provided in a hybrid/remote model.	Full time onsite
174	Section 2.11, Page 10	Open-source framework & DB	Kindly clarify whether open-source databases (PostgreSQL/MySQL) are acceptable, as the clause also mandates "enterprise version" DB software.	Yes, Bidder to quote Enterprise Licensed version
175	Section 2.11, Page 10	AI-based components	Please clarify whether AI features are mandatory deliverables or desirable enhancements, and whether any minimum AI use-cases are prescribed for evaluation.	Bidder to propose use cases

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
176	Section 3.1.3, Pages 13–18	Barcode scanning	Please clarify whether barcode standards, printers, and scanners will be provided by the department or are to be assumed as existing infrastructure.	Andriod/ IOS based scanner
177	Section 3.1.3 (Integration), Page 18	Third-party vendor systems	Please confirm whether all third-party semen/vaccine vendors are already empanelled and whether they have API-enabled systems.	To be confirmed during requirement study
178	Section 3.2 & 3.3, Pages 19–37	Common modules across systems	Please clarify whether Semen, Vaccine, and Medicine modules are expected to be developed as separate applications or as modules within a single unified platform.	Single unified platform
179	Section 3.3.3.3, Page 36	Predictive analytics (ARIMA)	Please confirm whether historical data required for predictive analytics will be provided by the department and in what format.	ARIMA, In case of need, historical data will be provided by Deptt.
180	Section 3.4, Pages 38–41	Disease diagnosis advisory	Kindly clarify whether the curative/therapeutic advisory post diagnosis will be rule-based, expert-driven, or AI-assisted.	There is existing system for disease prediction.

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
181	Section 3.5, Page 42–43	Digital Training Management	Please clarify whether LMS features (certification, assessments, content authoring) are required or only training tracking & reporting.	LMS features required
182	Section 3.6, Page 44–47	Mobile Veterinary Units (MVU)	Kindly confirm whether GPS devices, vehicle tracking hardware, and call-center integration are in bidder scope or department-provided.	GPS device already installed in the vehicle. Vehicle tracking & call center integration required
183	Section 4.3, Page 58	Hosting infrastructure	Please confirm expected concurrent users, transaction volumes, and data growth projections to allow proper infrastructure sizing.	To be finalised During SRS
184	Section 11, Pages 61–63	SLA & penalties	Kindly clarify whether SLA applies separately for each module or collectively for the entire platform.	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
185	7.1 Prequalification Criteria (General Bid), SI No:1(Legal Entity) Page No: 19	The Organization must be registered under the Companies Act 1956/2013 OR the Limited Liability Partnerships Act, 2008 OR The Indian Partnership Act,1932 and must have been in operation for a period of at least 10 years as of March 31, 2025 Local Start-ups must have completed at least 8 years as of March 31, 2025	We respectfully request the department to kindly remove the separate start-up condition. Imposing a minimum operational period of 8 years for start-ups may restrict participation of capable and technically qualified organizations. It is requested to consider uniform eligibility criteria for all bidders, based on technical and financial capability rather than the age of the organization, to ensure wider participation and enhanced competition.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
186	7.1 Prequalification Criteria (General Bid), SI No:2(Sales Turnover) Page No: 20	Responding Firm/ Company's average annual sales turnover generated from Software Development and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹14 Crore. Turnover for Start-ups is ₹ 11.2 crores	We kindly request you to amend this clause by increasing the minimum turnover requirement to INR 30 Crore.	Please refer Corrigendum
187	Section 6.4.3 – Earnest Money Deposit (Page 11:12)	Bidders shall submit, along with their Bids, EMD of Rs. 35,00,000/-	As an MSME/MSE unit registered in Odisha. Please confirm if we can be exempted from the EMD.	Please refer Corrigendum
188	Section 7.1 – Prequalification Criteria (Local Participation Clause) (Page 19)	Mandatory local participation as per State ICT Policy 2022 is mentioned.	Please clarify whether Odisha-registered MSME/MSEs executing the project as prime bidder will be considered as fulfilling the local participation requirement without additional subcontracting.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
189	Section 7.3(b)(i) – General e-Governance Project Experience (Page 24)	The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks	Request relaxation for Odisha MSME/MSE for scoring. We request “Each ₹4.5Cr. – 5 Marks” instead of “Each ₹10 Cr. – 5 Marks”, as mentioned under the same section.	Please refer Corrigendum
190	Section 7.3 – Technical Evaluation Criteria – (a) Resource Strength (Page 23:24)	Requirement of minimum 50 full-time technical resources on payroll and higher scoring for additional resources.	Request clarification whether Resource Strength criteria can be relaxed for Odisha MSME/MSE bidders, considering their scale of operations. If relaxation is permissible, kindly specify the revised minimum threshold and scoring methodology.	Please refer Corrigendum
191	Section 7.3(b)(iv) – Analytical Dashboard Experience (Page 25)	Experience in development and implementation of Analytical Dashboard projects for Government departments.	Request exemption for Odisha MSME/MSEs.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
192	Section 7.3(b)(ii) – Project Management & Monitoring Experience (Page 25)	Experience in Project Management & Monitoring for Govt./PSU projects with marks per project.	Request exemption for Odisha MSME/MSEs.	Please refer Corrigendum
193	Section 7.1 – Prequalification Criteria, Sl. No. 4 Technical Capability (Page 20)	One project not less than 4.5 Cr (for Start-Up)	Request to consider one project not less than 4 Cr for MSME/Start-Ups	Please refer Corrigendum
194	Section 7.3 – Technical Evaluation Criteria – (a) Resource Strength - (ii)Employee Skill (Page 24)	PMP/PgMP Certification	Request exemption for Odisha MSME/MSEs.	Please refer Corrigendum
195	Section 7.3 – Technical Evaluation Criteria – Resource Strength (Page 23–24)	Requirement of minimum 50 full-time technical resources on payroll and higher scoring for additional resources.	Kindly clarify whether any relaxation in the Resource Strength criteria is available for MSME bidders based on their operational scale, and if applicable, please indicate the revised eligibility requirements and evaluation method.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
196	Section 6.4.3 – Earnest Money Deposit (Page 11–12)	Bidders shall submit, along with their Bids, EMD of Rs. 35,00,000/-	As a registered MSME with valid Udyam registration, we request confirmation that exemption from submission of the Earnest Money Deposit (EMD) is applicable to us for this tender, in line with the MSME Procurement Preference Policy. Kindly confirm whether submission of EMD is not required for eligible Odisha MSME bidders in this case.	Please refer Corrigendum
197	Section 7.3(b)(ii) – Project Management & Monitoring Experience (Page 25)	Experience in Project Management & Monitoring for Govt./PSU projects with marks per project.	Request relaxation for MSME.	Please refer Corrigendum
198	Section 7.1 – Prequalification Criteria, Sl. No. 8 (Page 22)	EMD exemption mentioned only for Local Startup.	Request relaxation for MSME. Kindly confirm.	Please refer Corrigendum
199	Section 7.3(b)(iv) – Analytical Dashboard Experience (Page 25)	Experience in development and implementation of Analytical Dashboard projects for Government departments.	Request relaxation for MSME.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
200	Section 7.1 - Prequalification Criteria Sl No. 2 - Sales Turnover (Page 20)	Turnover for Start-Ups is ₹ 11.2 crores.	Request you to confirm if MSME will be considered for this exemption.	Please refer Corrigendum
201	Section 7.3(b)(i) – General e-Governance Project Experience (Page 24)	The firm / company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025	We request relaxation in the scoring criteria for MSME bidders by considering allocation of 5 marks for each ₹5 crore of turnover, instead of 5 marks for each ₹10 crore, as specified under the same section, keeping in view the smaller operational scale of MSME units.	Please refer Corrigendum
202	Section 6.4.3 – Earnest Money Deposit (Page 11–12)	Bidders shall submit, along with their Bids, EMD of Rs. 35,00,000/-	We are an MSME/MSE unit registered with NSIC. As per Government of India procurement guidelines, MSME/MSE/NSIC registered bidders are exempted from submission of EMD. Kindly confirm that EMD exemption will be applicable in this case upon submission of valid MSME/MSE/NSIC certificates.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
203	Section 8.6 – Performance Bank Guarantee (Page 29)	Reduced PBG is applicable for Local Startups (25% of prescribed amount).	Kindly clarify whether Odisha MSME/MSEs are also eligible for reduced PBG, similar to Local Startups.	Please refer Corrigendum
204	Section 7.3(b)(i) – General e-Governance Project Experience (Page 24)	The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks	Request relaxation for Odisha MSME/MSE bidders in terms of minimum project value slabs and scoring. We request clarification and confirmation that the evaluation criteria for experience value may be considered as “Each 4 Cr. – 5 Marks” instead of “Each 10 Cr. – 5 Marks”, as mentioned under the same section. Kindly confirm the applicable slab for marking of experience value.	Please refer Corrigendum
205	Section 7.3(b)(ii) – Project Management & Monitoring Experience (Page 25)	Experience in Project Management & Monitoring for Govt./PSU projects with marks per project.	Request relaxation for Odisha MSME/MSE/MSEs regarding the number of qualifying projects and scoring, so that capable MSME/MSE/MSEs can participate competitively.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
206	Section 7.3(b)(iv) – Analytical Dashboard Experience (Page 25)	Experience in development and implementation of Analytical Dashboard projects for Government departments.	Request relaxation for Odisha MSME/MSEs regarding the number of qualifying projects and scoring, so that capable MSME/MSEs can participate competitively.	Please refer Corrigendum
207	7.1 Prequalification Criteria (General Bid) 5.Certifications	The Bidder must have CMMI DEV-Level 3 or above certifications (from CMMi Institute published in CMMi website with validity.	We request the department to kindly consider CMMI SVC Level-3 or above certification as equivalent, since CMMI-SVC is specifically designed for service-oriented organizations and follows the same CMMI framework, maturity levels, and appraisal rigor as CMMI-DEV.	As per RFP

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
208	7.3 Technical Evaluation Criteria b) General e-Governance Project Experience- (i)	<p>The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks</p> <p>Work Orders + Go live or completion certificate / Phase Completion certificate</p>	We request the department to kindly consider, in addition to Work Orders and Go-Live / Completion / Phase Completion Certificates/approved SRS documents and partial invoices as valid documentary evidence for establishing project experience and executed value, since in many Government / PSU projects the issuance of completion certificates is delayed due to multiple procedural approvals, whereas these documents clearly demonstrate the scope and actual execution of work.	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
209	7.3 Technical Evaluation Criteria b) General e-Governance Project Experience- (i)	<p>The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks</p> <p>Work Orders + Go live or completion certificate / Phase Completion certificate</p>	We request the department to kindly consider experience from IT / ITeS projects, in addition to projects covering software development and maintenance support, executed for any Central / State Government / PSU in India during the last 5 years as on 31st March 2025, as eligible experience, since IT / ITeS projects also involve similar technology platforms, service delivery models, and operational support aligned with the scope of this RFP.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
210	7.3 Technical Evaluation Criteria b) General e-Governance Project Experience- (i)	<p>The firm/ company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.</p> <p>Criteria: Total combined value of all projects executed in last 5 years as on 31st March 2025 Each 10 Cr. - 5 Marks Subject to Maximum 20 Marks</p> <p>Work Orders + Go live or completion certificate / Phase Completion certificate</p>	We request the department to kindly consider that for multiple projects, the combined PO value of up to ₹40 Crore executed during the last 5 years as on 31st March 2025 shall be considered for evaluation, and that marks will be awarded at 5 marks for each ₹10 Crore, subject to a maximum of 20 marks	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
211	Volume-I, Section 7.1 – Pre-Qualification Criteria, Page 20	The bidder must have successfully developed and implemented at least the following numbers of e-Governance application for any Government Department / Government Agency / PSU in India during last 5 years as on 31st March 2025 of value specified herein.	Kindly allow experience of e-Governance applications OR enterprise digital platforms implemented for Government Department / Government Agency / PSU OR Private Organizations in India during the last 5 years as on 31st March 2025.	Please refer Corrigendum
212	Volume-I, Section 7.1 / Consortium & Sub-Contracting, Page 21	Consortium / Sub-contracting conditions	Kindly allow consortium participation with local Odisha-based companies , permitting local companies as consortium partners for this project only, to promote local ecosystem participation.	Please refer Corrigendum
213	Volume-I, 7.3 Technical Evaluation Criteria , Page 24	The firm/company should have experience in implementation of projects covering Software development and maintenance support for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.	Kindly allow experience of Software Development and Maintenance Support projects executed for Central / State Govt. / PSU OR Private Organizations in India during last 5 years as on 31st March 2025.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
214	Volume-I, 7.3 Technical Evaluation Criteria , Page 25	The firm/company should have experience in implementation of projects covering Project Management and Monitoring component for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025.	Kindly allow experience of Project Management OR Monitoring components implemented for Central / State Govt. / PSU OR Private Organizations during the last 5 years as on 31st March 2025.	Please refer Corrigendum
215	Volume-I, 7.3 Technical Evaluation Criteria , Page 25	The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e-Governance solutions of Govt. of Odisha.	Kindly allow API integration experience with third-party applications (other than email/SMS) as part of web-based integrated e-Governance solutions OR enterprise digital platforms implemented for Government (any State/Central) OR Private Organizations.	Please refer Corrigendum
216	Volume-I, 7.3 Technical Evaluation Criteria , Page 25	The bidder should have experience in development and implementation of Analytical Dashboard for any Government Department or Ministry in India in last 5 years.	Kindly allow experience of Analytical Dashboard development and implementation for Government Departments, Ministries OR Private Organizations in India during the last 5 years.	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
217	RFP Volume I Page No: 25 Section: 7.3 Technical Evaluation Criteria b. General e-Governance Project Experience Clause: ii	The firm/ company should have experience in implementation of projects covering Project Management and Monitoring component for any Central / State Govt. / PSU in India during last 5 years as on 31st March 2025. [Each project will be awarded 2.5 marks Max up to 05 Marks]	We request clarification on whether projects involving application development and system implementation projects, wherein Project Management and Monitoring components formed part of the scope of work for any Central / State Government / PSU in India during last 5 Years will be considered as eligible experience under this clause for evaluation and award of marks.	Please refer Corrigendum
218	RFP Volume I Page No: 25 Section: 7.3 Technical Evaluation Criteria b. General e-Governance Project Experience Clause: iii	The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e-Governance solutions of Govt. of Odisha. (Each project will be awarded 2.5 marks)	We would request your good office to kindly amend the clause as below: The bidder must have prior experience in API integration with third-party applications (other than email and SMS) as part of web-based integrated e- Governance solutions of Govt. of Odisha for any Central / State Govt. / PSU in India (Each project will be awarded 2.5 marks)	Please refer Corrigendum

219	RFP Volume I Page No: 26 Section: 7.3 Technical Evaluation Criteria c. Quality & Presence in Odisha Clause: ii	Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha § Only Operation Centre: 3 Marks § Development Centre (min 50 resources): 10 Marks	With reference to the clause on "Presence of Prime Bidder in Odisha or Sub-contracting Bidder (ICT Policy Compliance) in Odisha", we request clarification on whether a bidder having a functional office in Odisha and deploying a minimum of 50 technical resources from its pan-India development centres for project execution shall be considered as meeting the Development Centre requirement and accordingly be considered under this category for award of full marks. <p><u>Justification:</u></p> In large ICT projects, application development and system implementation activities are generally carried out from centralized development centres, while a local office in the State is maintained for project coordination, stakeholder interaction, and compliance with applicable State ICT Policy requirements. Accordingly, considering the bidder's overall development resource strength along with the presence of a local office in Odisha reflects the standard delivery and governance model followed for Government ICT projects	Please refer Corrigendum
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220	7.1 Prequalification Criteria (General Bid) Page No. 20 Sales Turnover	<p>Responding Firm/Company's average annual sales turnover generated from Software Development and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹14 Crore.</p> <p>Turnover for Start-ups is ₹ 11.2 crores</p>	<p>We respectfully submit that considering the project size, complexity, multi-year duration, implementation scale, and financial exposure involved, the current turnover requirement may not adequately reflect the financial capacity required for successful execution of the project.</p> <p>In order to ensure participation of financially strong and stable System Integrators with proven capability to manage large-scale e-Governance projects, we request the Authority to kindly consider enhancing the average annual turnover eligibility criteria as per below:</p> <p>Responding Firm/Company's average annual sales turnover generated from Software Development and related Service only (excluding supply of hardware, hardware maintenance, supply of system software and call center) during the last three financial years as on 31st March 2025 must be minimum ₹200 Crore (Two Hundred Crores)</p> <p>Turnover for Start-ups is ₹ 50 crores</p>	Please refer Corrigendum
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221	7.1 Prequalification Criteria (General Bid) Page No. 20 Technical Capability	<p>The bidder must have successfully developed and implemented at least the following numbers of e-Governance application for any Government Department/Government Agency/PSU in India during last 5 years as on 31st March 2025 of value specified herein:</p> <ul style="list-style-type: none"> • One project not less than the amount ₹ 5.6 Crore; OR • Two projects not less than the amount ₹ 4.2 Crore; OR • Three projects not less than the amount ₹ 2.8 Crore <p>For Start-ups:</p> <ul style="list-style-type: none"> • 1 project not less than ₹ 4.5 Cr. OR • 2 projects not less than ₹ 3.4 Cr. each OR • 3 projects not less than ₹ 2.2 Cr. each 	<p>We respectfully submit that, considering the project size, complexity, multi-year duration, implementation scale, and the financial exposure involved, we request the Authority to kindly apply the same experience eligibility criteria uniformly to Start-ups as well as other bidders.</p> <p>This will help ensure participation of experienced and capable entities and mitigate project execution risks, thereby supporting successful and timely implementation of the project.</p>	Please refer Corrigendum
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Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
222	7.1 Prequalification Criteria (General Bid) Page No. 21 Certifications	<p>The Bidder must have CMMI DEV- Level 3 or above certifications (from CMMi Institute published in CMMi website with validity.</p> <p>The bidder must also have ISO series of Certificates:</p> <ul style="list-style-type: none"> • ISO/IEC 27001 • ISO/IEC 20000 • ISO 9001-2015 	<p>We respectfully submit that, considering the project size, complexity, multi-year duration, and implementation scale, the current CMMI DEV Level 3 requirement may not adequately reflect the process maturity and quality standards required for successful execution of the project.</p> <p>The Bidder must have CMMI DEV- Level 5 (from CMMi Institute published in CMMi website with validity.</p> <p>The bidder must also have ISO series of Certificates:</p> <ul style="list-style-type: none"> • ISO/IEC 27001 • ISO/IEC 20000 • ISO 9001-2015 	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
223	7.3 Technical Evaluation Criteria Page No.23 Resource Strength	The bidder must have at least 50 full-time technical resources in its payroll as on date of submission of bid. <ul style="list-style-type: none"> • ≥ 50 Resources – 5 Marks • Thereafter 1 mark for additional 10 resources 	For timely and successful execution of the project, we respectfully request the Authority to kindly modify the clause as below: The bidder must have at least 200 full-time technical resources in its payroll as on date of submission of bid. <ul style="list-style-type: none"> • ≥ 200 Resources – 5 Marks • Thereafter 1 mark for additional 10 resources 	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
224	7.3 Technical Evaluation Criteria Page No.24 Employee Skills	Employee Skills 1. PMP/PgMP certification [Each Employee 0.5 marks Maximum 2 marks] 2. Database Certification [Each Employee 0.5 marks Maximum 2 marks] 3. Languages/Technologies certification such as Microsoft, Java, Python, etc. [Each Employee 0.5 marks Maximum 6 marks]	For timely and successful execution of the project, we respectfully request the Authority to kindly modify the clause as below: Key Resources (CVs with cert. to be included) 1. A project Manager (PMP Certified) having 15 + yrs.of experience in e-governance domain- 4 Marks 2. A solution architect (TOGAF) certified having 15 + years of experience - 3 Marks 3. A business analyst with domain expertise into e-governance- 3 Marks	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
225	7.3 Technical Evaluation Criteria Page No.24 General e-Governance Project Experience	The firm/company should have experience in implementation of projects covering Project Management and Monitoring component for any Central/State Govt./PSU in India during last 5 years as on 31st March 2025. [Each project will be awarded 2.5 marks Max up to 05 Marks]	For ensuring capability in a similar experience domain, we respectfully request the Authority to kindly modify the clause as below: The firm/company should have experience in implementation of web based e-governance projects in the animal husbandry/horticulture/fisheries domain for any Central/State Govt./PSU in India [Each project will be awarded 2.5 marks Max up to 05 Marks]	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
226	7.3 Technical Evaluation Criteria Page No.25 Quality & Presence in Odisha	Bidder having: § CMMI-5 : 2 Mark § CMMI-3 : 1 Mark § ISO/IEC 27001 : 1 Mark § ISO/IEC 20000 : 1 Mark § ISO 9001-2015 : 1 Mark	As this clause is already covered under the Pre-Qualification (PQ) Criteria, we respectfully request the Authority to kindly remove this clause from the current section and include the experience requirement as per the clause mentioned below: The firm/company should have experience in design, development, implementation and maintenance of e-governance based software projects in the state of Odisha having value greater than INR 5 Cr. [Each project will be awarded 2.5 marks Max up to 10 Marks] The total marks to be awarded under this criteria will be 10	As per RFP

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
227	7.3 Technical Evaluation Criteria Page No.26 Quality & Presence in Odisha	Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha § Only Operation Centre: 3 Marks § Development Centre (min 50 resources): 10 Marks	As this clause does not have a direct impact on the delivery and execution of the project, we respectfully request the Authority to kindly modify the clause as below: Presence of Prime bidder in Odisha or subcontracting Bidder (ICT Policy Compliance) in Odisha § Only Operation Centre: 3 Marks § Development Centre (min 50 resources): 5 Marks The total marks to be awarded under this criteria will be 5	Please refer Corrigendum

Prebid Response Sheet

Sl#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
228	7.3 Technical Evaluation Criteria Page No.26 Presentation and Demonstration	Prototype Demonstration with use case of AI [Module Management, 3rd Party Integration, Dashboard & Reports, Tools and technology etc]	<p>For a detailed understanding of the working experience in the same State and the project requirements, we respectfully request the Authority to kindly modify the clause as below:</p> <p>Presentation of a use-case/case-study of any workflow/business process management based web application in the e-governance domain (preferably in the state of Odisha) having workflow management, authentication/authorization mechanisms and 3rd Party Integrations with role-based Dashboard & Reports</p>	Please refer Corrigendum

Prebid Response Sheet

SI#	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response From OCAC/Department
229	Earnest Money Deposit Page No.06	Rs. 35,00,000/- (Thirty Five lakhs). For details, please refer to Clause No. 6.4.3 of this document. Exempted for Local Startup	We respectfully request the Authority to kindly not provide 100% exemption of the EMD amount for Start-ups. Instead, we request that at least 50% of the applicable EMD may be prescribed for Local Start-ups, so as to ensure participation of serious and financially capable bidders only. This will help in maintaining bid seriousness, reducing non-serious participation, and ensuring effective competition while still providing reasonable support to Start-ups.	Please refer Corrigendum